



UNITED STATES SOUTHERN COMMAND

2010 Security Cooperation Offices (SCO) Spouse Conference

October 25-29, 2010

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Purpose

Outline the 2010 SCO spouse conference





Contents

- **Background**
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Background

- Annually the Commander (CDR)US Southern Command convenes a Security Cooperation Officers(SCO)conference in Doral, FL
- During the same period, the Commander and his spouse conduct a separate simultaneous conference for the *SPOUSES* of the SCOs
- In 2009 invitations were extended to the Senior Defense Officials(SDO)
- Spouses become in-country subject matter experts for families and personnel





Mission

- Educate the attendees enabling them to support and assist personnel & families (military & civilian) to receive the level of entitlements, benefits and compensation that are customarily available & reasonably expected by personnel & dependents to maintain their quality of life (QoL) and standard of living while serving in the Area of Responsibility (AOR) of the Caribbean, Central and South America.
- Explain overall SOUTHCOM vision and mission allowing spouses to understand their role and reinforce their contribution to successful fulfillment of command objectives.
- Improve advocacy by the spouses for families and personnel in countries of the AOR for issue identification and expeditious resolution essential to accomplishing mission and benefiting DOD
- Provide briefings to the spouses that will subsequently be re-published/ re-used by them during conferences/seminars/meetings that they regularly conduct for personnel and families assigned to their countries in the AOR
 - Issue briefings in hard copy, on CD and posted at:
www.southcom.mil/AppsSC/qol2.php?page=10 and
www.southcom.mil/AppsSC/files/qol/spouse2008/spouse2008.php
www.southcom.mil/AppsSC/files/qol/spouse2009/spouse2009.php





Objectives

- Identify current concerns of SCO spouses
 - Review previously identified issues
- Education on issues
- Utilize SMEs from various internal & external federal agencies & Non Govt. Agencies, to deliver information
- Provide networking opportunities to share experiences & knowledge improving assistance proximate to personnel & families in the Area of Focus
- Social interaction with command personnel
- Present a ‘First Class Event’





2010 Agenda DRAFT

TIME	Monday 10/25 @Hotel	Tuesday 10/26 @HQ-Road	Wednesday 10/27 JOINT Session @Hotel	Thursday 10/28 @Hotel->Coral Gables	Friday 10/29 @Hotel
0800		Bus to HQ CCBR	Group Photo SPC Jason Edwards		
0815		Humanitarian Assistance William Clark SC-J7	CFC-O Ms. Amanda Huckins		
0830	Welcome Remarks Admin & Intro Remarks Review '09 conf Outline '10 conf. QoL website/brief Mr. Maurice Tricarico		DoDEA Dependent Education & NDSP Task Force update Mr. Mike Lynch DODEA	Women's Well Being - Updates on menopause COL Henry Spring CDR SC Clinic	Memento / Gift exchange Mrs. Fraser Facebook Mrs. Fraser
0845					Post 9/11 GI Bill Ed. Lawrence Buford USAG-M
0900	Welcome Remarks GEN Fraser	History SOUTHCOM Brad Coleman SC-HI			
0915	Command Overview CAG LCDR T. J. Nunamaker		Well Being, MWR Ms. Linda Donaldson CPT Derrick Jackson ARSOUTH	Generational Differences Ms. Pam Lindenmeyer MPSC	Spousal Employment Ms. Marti Doggett DoS FLO
0930					
0945	STRATCOM Ms. Heather Babb		Direct Support Flts Mr. Brian Morris ARSOUTH		AAFES Mr. T. Pare, J. Trussel AAFES AAFES
1000	BREAK	Bus to New HQ	BREAK	BREAK	BREAK
1015	STRATCOM (continues)	New HQ tour COL Cintron, EN	DECA Commissary Mr. Eddie Williams DECA ICASS	Generational Differences Continues Military One Source Ms. Andrea Reese	AAFES (continues)
1030	SDO DATT SCO Roles and Responsibilities Ms. Carina Matos		W. Hoover DoS & R. Veale DoD		HHG Transportation Mr. Tim Cooper J4
1100	Ethics LTC Rothwell, JA		OHA, COLA, Allowances Hammond, Britford, Malik DTMO, DoD PerDiem Cmtee Working LUNCH		Anti-Terrorism Mr. Reg Anthony
1130	LUNCH	Bus to Bayside Hard Rock restaurant	Family Preparedness AOR Roundtable Lt Henry Irizarry	Bus to Ann Taylor "Dress for Success" LUNCH CDRs Residence	LUNCH
1200		LUNCH & Brief Family	Group Discussion w/CDR		
1245	Welcome Mrs. Fraser				
1300	Self Intro & Pair Up Share Experiences who love AOR Group	Team Building Vicky Dubois USAG-M	CDRs/SDO/DATT exit	Formal Dining Financial, Budget Decorating, Seating, Napkins	Discussion, Conference Summary Survey Conference
1315	Mrs. Fraser		TRICARE Dental Ms. Annette Verna		Closing Remarks
1330	Public Private Partnering Ms. Waleska Palermo				
1400	BREAK	Cruise Harbor & Brief	BREAK	BREAK	Conference Ends
1415		Team Building Vicky Dubois USAG-M	TRICARE LATAM Medical Mr. Gilberto Marquez	Wine Tasting Mr. Marty Johnson	
1445	Leadership (unwritten roles & expectations) lead w/o authority Mrs. Fraser & Mrs. Espinal		International SoS Ms. Jackie Zyck		
1500				Discussion, Summary	
1530	Discussion, Summary	Bus to Hotel	Discussion, Summary	Bus to Hotel	
1600	END DAY - @Social Night	END DAY	END DAY	END DAY	





Movements

- Monday –Ice Breaker evening
- Tuesday –
 - 0800 Transport to HQ CCBR
 - 1000 Transport to New HQ
 - 1130 Transport to Hard Rock then walk to Fiesta Cruise
 - 1600 Transport to ‘The Blue’ hotel
- Wednesday –
 - 0800 Joint Session @ ‘The Blue’ Hotel
 - 0800 Group photo
 - 1300 CDRs depart
- Thursday –
 - 0830 @ ‘The Blue’ Hotel
 - 1130 Transport to ‘Dress for Success’
 - 1300 Transport to CDRs residence Lunch
 - 1600 Transport to ‘The Blue’ hotel
- Friday -
 - 0830 @ ‘The Blue’ Hotel





Questions



2010 SCO spouse conference

A light gray map of South America is centered on the page, with the text "2010 SCO spouse conference" overlaid in the center.



Quality of Life (QoL)



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Purpose

**Describe Quality of Life
Mission and Function**



Agenda

- Mission
- Functions
- Workflow
- Significant Ongoing Activities



Mission

The Quality of Life (QoL) Analyst is the command authority to analyze, advocate, coordinate, advise, consult, and develop comprehensive strategies to initiate, support or improve the level of entitlements, benefits and compensation that are customarily available & reasonably expected by personnel (military, civilians) & dependents to maintain their QoL and standard of living in the Area of Responsibility of the Caribbean, Central and South America, and in the greater Miami area.



Functions

- Analyze, advocate, coordinate, advise, consult & develop comprehensive strategies to initiate, support or improve the level of entitlements, benefits & compensation that are customarily available & reasonably expected by personnel (military, civilians & dependents) to maintain their Quality of Life (QoL) and standard of living in the Area of Responsibility & in the greater Miami area
- Identify systemic QoL issues, then analyze, determine adequacy, develop solutions, advocate enhanced entitlements & recommend COAs, monitor implementation, assess outcomes in coordination w/ Command staff, SCO's, DoD, federal, state, county & local institutions in the AOR & greater Miami area (MWR/ commissary/ family support, dependent education, dependent medical care, COLA, BAH, OHA, FEML, HDP)
- Explain, educate & persuade federal, state, county, local public and private institutions to support Command initiatives thru active participation in these organizations
- Respond to requests for program analysis, information, or assistance by Command staff, personnel, dependents or institutions



Work Flow

- **Provide analysis & recommendations for systemic issues**
- **Begins w/ query to SC-J1, USAG-M or SC-J1-QoL**
- **Initiated either:**

Top Down

CONUS COLA
Housing Foreclosures
BAH hi cost Miami
FL Dependent K-12 schools

Bottom Up

Civilian Medical TDY overseas
Housing OHA vs. DoS pool
NDSP Dependent Ed.



Significant Ongoing Activities

- Civilian Federal Employees TDY in the AOR – Injured or ill while on TDY
- Combined Federal Campaign Overseas – CFC-O
 - LFCC member for CFC-Overseas (CFC-O). (COCOMs, WHS/HRD, Global Impact)
- Federal Executive Board (FEB)
 - Fed Employee of the Year (FEOY) awards ceremony & lunch
 - Board of Directors rep (approx 12 senior agency officials; for Mil DCDR)
 - Full Board meetings rep; all fed agencies
- DoDEA DEC
- SCO Spouse Conference
- Civilian Federal Employees Compensation, Newcomers Brief and Tech Asst
- Dependents Education – DoDEA Non DOD schools
- DoD Per Diem Committee, OSD compensation (OHA, BAH, COLA, FEML, HDP-L)
- Direct support flights (Commissary Flights)
- Individual Advocacy for personnel & families in 32 countries;
ANYTHING affecting Entitlements (daily)
- **Web updates with info**
 - <http://www.southcom.mil/AppsSC/qol2.php?page=10>
 - <https://scportal/DIRANDLNOS/SCES/QOL/default.aspx>





Questions

