

TRICARE Dental Program (TDP) - OCONUS

Presented by

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Tricare Dental Program

Active Duty Dental Program

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OCONUS Service Area

- **The OCONUS Service Area includes all areas of the world except:**
 - **United States**
 - **Guam**
 - **Puerto Rico**
 - **U.S. Virgin Islands**

OCONUS: Non-remote vs. Remote

- **Non-remote OCONUS Service Area**
 - Those countries where the Uniformed Services have a fixed dental treatment facility (DTF)
- **Remote OCONUS Service Area**
 - Those countries where the Uniformed Services have no DTF or have only a part-time DTF

Command Sponsorship

Effective Dec, 2007

- **TDP enrollees who live overseas must be command sponsored in order to receive the OCONUS TDP cost-share benefits**
- **If a TDP enrollee is not command sponsored, he will be responsible for the same cost-shares as CONUS**

Command Sponsorship (continued)



- **Determination of a TDP enrollee's command sponsored status is based on their enrollment in either the TRICARE Overseas Program Prime or TRICARE Global Remote Overseas Program**
- **DEERS determines eligibility**

TDP Eligibility

- Active Duty Family Members
 - National Guard/Reserve Members
 - Individual Ready Reserve (IRR) members
 - Family members of National Guard/Reserve & IRR sponsors
-
- **12-month commitment to TDP upon enrollment; however, may disenroll w/in 90 days of relocation to OCONUS**
 - **DO NOT disenroll until after you determine what care is available at the military dental facility**
 - DEERS determines eligibility

How to Enroll

- Online:
www.TRICAREdentalprogram.com
- By Fax:
**Fax completed enrollment application to
1-888-734-1944 or 1-717-260-7501**
- By Mail:
Mail completed enrollment application
 - **Self-addressed envelope attached to form**

How to Enroll (cont'd)

- **Submit first month's premium with application**
 - **Pay by Visa/MC, check, or money order**
 - **Do not send cash**
- **Application and payment must be received by the 20th of the month for coverage to be effective on the first of the following month.**
- **DEERS verifies sponsor's military status, eligibility and family's command sponsorship**

TDP Monthly Premiums and Maximums

Monthly Premiums (Feb 1, 2010-Jan 31, 2011)

Shared Premium	Single	Family
Active Duty Family Member	\$12.69	\$31.72
NG/Reserve Member	\$12.69	N/A
IRR (Special Mob)	\$12.69	N/A
Full Premium	Single	Family
NG/Reserve Family Member	\$31.72	\$79.29
IRR (NOT Special Mob)	\$31.72	N/A
IRR Family Member	\$31.72	\$79.29

OCONUS Benefits & Cost Shares

	CONUS		OCONUS Command Sponsored*
	E-1–E-4	All Other Pay Grades	All Pay Grades
Diagnostic Exam (two per year)	0%	0%	0%
Cleaning (two per year)	0%	0%	0%
Sealants	20%	20%	0%
Basic Restorative - Amalgam fillings - Composite fillings for front teeth (anterior) only	20%	20%	0%

*All enrollees visiting and/or residing OCONUS who are not Command Sponsored are responsible for CONUS cost shares.

OCONUS Benefits & Cost Shares (cont'd)

	CONUS		OCONUS Command Sponsored*
	E-1, E-2, E-3, E-4	All Other Pay Grades	All Pay Grades
Endodontic (root canals)	30%	40%	0%
Periodontic (gum surgery)	30%	40%	0%
Oral Surgery (primarily extractions)	30%	40%	0%
Prosthodontics and Other Restorative (crowns, bridges, partial dentures and implants) <small>Implants OCONUS=NARF</small>	50%	50%	50%
Orthodontics (braces) <small>OCONUS=NARF</small>	50%	50%	50%

***All enrollees visiting and/or residing OCONUS who are not Command Sponsored are responsible for CONUS cost shares.**

Maximums

- Maximums in OCONUS are the same as in CONUS
- **Annual Maximum = \$1200**
 - **Contract year = Feb 1- Jan 31**
- **Lifetime Orthodontic Maximum = \$1500**

Orthodontic Maximum is paid in one lump sum

Maximums apply to each person enrolled in the TDP

Once United Concordia has paid \$1,200 in annual benefits, the TDP enrollee is responsible for all additional costs during the contract year

Preventive, Diagnostic, and Orthodontic services are not applied toward annual maximum

Predetermination Requests

- **Not mandatory but encouraged**
- **Used to determine:**
 - **Covered benefits/services**
 - **Necessity of treatment**
 - **Anticipated out-of-pocket expenses**

OCONUS Providers

If you are living in a non-remote area and you are unable to access dental care from an ODTF, you must seek care from a dentist on the host nation provider listing

- Host nation dentists are approved by overseas TRICARE Area Offices (TAOs) and/or ODTFs**

Host Nation Providers (HNP)

- **Names of host nation dentists may be obtained through:**
 - **Overseas Tricare Area Office TAOs**
 - **Local ODTFs**
 - **Beneficiary Counseling and Assistance Coordinators (BCACs)**
 - **U.S. Embassy or Consulate (remote only)**
 - **Website:**
www.tricare dentalprogram.com

Website: www.tricare dentalprogram.com

TRICARE DENTAL PROGRAM - UNITED CONCORDIA - ENROLLEES - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://www.tricare dentalprogram.com/tdptws/enrollees/enrollees.jsp> Go Links



TRICARE DENTAL PROGRAM UNITED CONCORDIA



[Home](#) > Enrollees

ENROLLEES

- Benefits Information
- Eligibility
- Cost Shares / Premiums
- Enrollment / Disenrollment
- Overseas Dental Care
 - Overseas Dental Care
 - Overseas Costs
 - Non-Remote OCONUS
 - Remote OCONUS
 - Find an Overseas Host Nation Provider
 - OCONUS Orthodontic Services
 - OCONUS Implant Services
 - Filing Claims Overseas
 - Non-Availability Referral Form
- Choosing a Dentist
- Online Enrollee Services
- Claims

QUICK LINKS

- Enroll Online
- Bill Paying Online
- Find a Dentist
- Find an Overseas Host Nation Provider
- My Dental Benefits
- Forms/Materials

Welcome to the TRICARE Dental Program Portal

Your Online Resource for Information about Your TRICARE Dental Benefits

The TRICARE Dental Program (TDP) is a voluntary dental insurance program. United Concordia Companies, Inc. (United Concordia) is proud to administer the TDP to [eligible enrollees](#) and offer a [comprehensive dental benefit](#).

For [enrollees](#), the TDP covers a wide range of diagnostic, preventive and restorative services. You may seek care from a [network of more than 64,000 participating dentists](#), or you may use nonparticipating dentists at an additional cost to you.

The TDP has two geographical areas of service: inside the [Continental United States \(CONUS\)](#) and the [outside of the Continental United States \(OCONUS\)](#).

Internet

HNP and TOPDs

- **Non-remote locations**
 - **Members must Use Host Nation Providers (HNP)**
 - **Tricare OCONUS Preferred Dentists (TOPDs)**
 - Included within the HNP listing
 - TOPDs agree to the following:
 - Will not require you to pay their full charge at the time of the service – only your applicable cost share, if any
 - Will complete and submit claim form(s)
 - Will submit predeterminations for complex and costly services prior to rendering treatment
- **NOTE: OCONUS command-sponsored TDP enrollees in non-remote areas must utilize a HNP if available within 50 miles (81 kilometers) of their residence for all dental care not provided by the ODTF**
- **National Guard and Reserve members and their families must utilize HNP listing for orthodontic and implant services. Any dentist may be used for other services**



TRICARE DENTAL PROGRAM UNITED CONCORDIA



ENROLLEES

- Benefits Information
- Eligibility
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- Online Enrollee Services
- Claims
- Fraud & Abuse
- Forms/Materials
- TDP Member Newsletters
- Contact Information
- Related web sites
- Frequently Asked Questions
- About United Concordia

DENTISTS

DENTAL HEALTH

[Home](#) > [Enrollees](#) > Overseas Host Nation Provider Directory Search

Overseas Host Nation Provider Directory Search

As a TRICARE Dental Program (TDP) member, you can select a dentist according to location, specialty and more. Fill out the criteria below to help you find the one that best meets your needs.

Select your Country **OR** Dental Treatment Facility from the lists below:

Country

Dental Treatment Facility

You can refine your search by selecting a Dental Specialty or City. You can also select the checkbox for TRICARE OCONUS Preferred Dentists to get a list of TRICARE OCONUS Preferred Dentists, or select the checkbox for Implant Qualified to get a list of Implant Qualified OCONUS Dentists.

Specialty

City

- TRICARE OCONUS Preferred Dentists*
- Implant Qualified

Sort By

The directory includes listings for most practicing dentists. However, if you have any problems finding a TDP Host Nation Provider in your area, contact United Concordia's [Customer Service Department](#)

Remote - OCONUS Providers

- **Remote Locations**

- Any dentist can be seen for all services except for orthodontics and implants if no host nation provider list exists

- **Orthodontic and Implant Services**

- HNP must be used
- NARF required

- **NOTE: Latin America and Canada is considered remote**

OCONUS Non-Availability and Referral Form

- Provided by overseas TAO or respective ODTF commander or designee**
- Must be obtained prior to start of dental treatment**
- Required for all orthodontic and implant procedures**
- Latin America and Canada = Remote = NARF needed just for orthodontics and implants**

Traveling with the TDP

- **CONUS to CONUS**

- **Locate any participating dentist @ www.tricare dentalprogram.com or call Customer Service at 1-800-866-8499**
- **If non participating dentist is used, then additional costs may be incurred and the member may have to file the claim(s)**

- **CONUS TO OCONUS**

- **If you reside CONUS and visit OCONUS countries you are responsible for all cost- shares and the difference between United Concordia's maximum allowable charge and the provider's actual charge for TDP covered services**

Traveling with the TDP (cont'd)

- **OCONUS TO CONUS**
 - **If you reside OCONUS and use the CONUS service area, you are subject to the CONUS dental benefits program procedures for processing claims, as well as, all cost-shares for TDP covered services**
- **OCONUS to OCONUS**
 - **If you reside in the OCONUS service area, you are covered while traveling throughout OCONUS service areas.**

Moving: Visit website

<https://www.dmdc.osd.mil/appj/address/index.jsp> to update your address information

Survivor Benefits

- **Available to:**
 - **Enrolled active duty family members**
 - **Eligible only if sponsor was on active duty for more than 30 consecutive days**
 - **Enrolled family members of National Guard/Reserve and IRR (Special Mobilization only)**
 - **Eligible regardless of whether sponsor was on active duty**
- **Benefits:**
 - **Provided for 3 years following the sponsor's death**
 - **Government pays 100% of monthly premium**
 - **Enrollee is responsible for applicable cost-shares**
- **Family members not eligible for TDP survivor benefits may be eligible for TRDP**
- **See Benefit book for more information**

OCONUS Point of Contact (POC) Program

- **Designated OCONUS POCs can assist you by**
 - **Reviewing claims**
 - **Monitoring claim status**
 - **Submitting claims**
 - **Receiving timely reimbursement**
- **If the designated OCONUS POC submits the claim, then he/she will receive the reimbursement**
- **Contact the TAO or ODTF and speak to a designated OCONUS POC**

UCCI OCONUS Listings

- **TDP OCONUS Customer Service**
24 hours a day, Monday-Friday
1-888-418-0466 (toll-free)
English, German, Italian, Korean,
Japanese and Spanish
- **E-mail: oconus@ucci.com**

TRICARE Area Offices Contact Information

•TRICARE Latin America and Canada (TLAC)

AREA OFFICE Dental Representative

Phone **703-681-0063, DSN: 761-0063**

Email **<http://www.tricare.osd.mil/tlac>**

Mail **TLAC Dental Representative, 5111 Leesburg Pike, Suite 810, Falls Church, VA 22041**

TRICARE Area Offices (TAOs)

Europe

**49-6302-67-6358, DSN: 496-6358 or
TDP@europe.tricare.osd.mil**

Pacific

**011-81-611-743-2059, DSN 315-643-2059
www.tricare.mil/pacific**

TRICARE DENTAL PROGRAM

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QUESTIONS?

