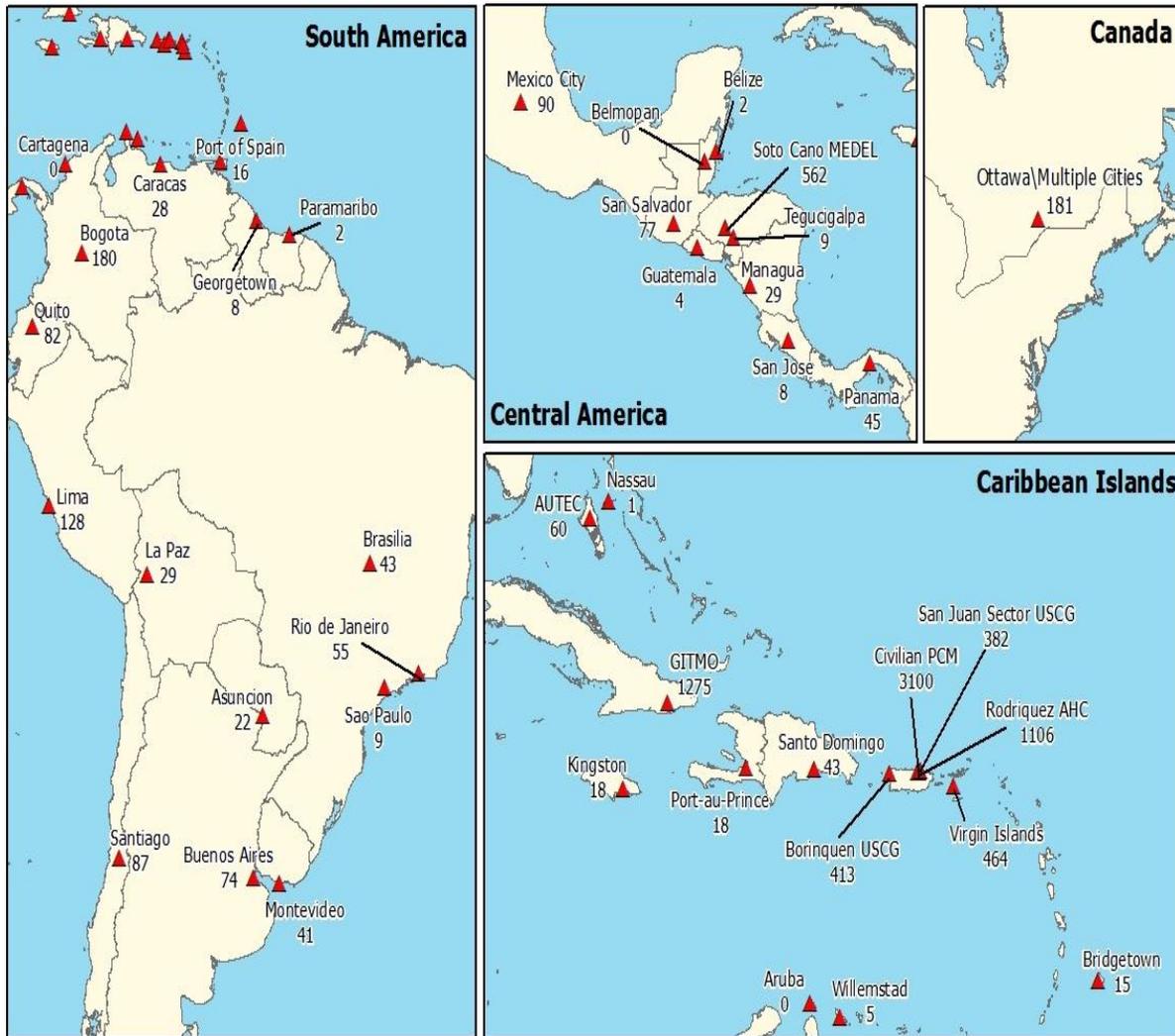




# **TRICARE Area Office Latin America and Canada Theater Information Book**

**Current as of February 21, 2012**

# TRICARE AREA OFFICE LATIN AMERICA AND CANADA



## ENROLLMENT LOCATIONS

## INTERNATIONAL SOS (ISOS)

The TRICARE Overseas Program (TOP) contractor, ISOS is responsible for the development and management of host nation provider networks (complemented by non-network providers) capable of providing access to the full range of TRICARE covered benefits and services, to include (but not limited to) medical/surgical benefits, mental health services, durable medical equipment, pharmaceuticals, and dental care (for remote active duty service members). Host nation network providers are to be certified in accordance with recognized licensure/certification/medical malpractice insurance standards for their location. Beneficiaries are required to contact ISOS for a referral prior to receiving non-emergent specialty care from host nation providers.

**Important ISOS contact numbers are shown below:**

Title	Name	Contact Number	Email Address
<i>24X7 Customer Service Center</i>	Int'l SOS Regional Call Center	1-215-942-8393 (option 4)	<a href="mailto:TRICAREOVERSEASGTSC@internationalsos.com">TRICAREOVERSEASGTSC@internationalsos.com</a>
<i>24X7 Regional Call Center</i>	Int'l SOS Regional Call Center	1-215-942-8393 (Option 3)	<a href="mailto:tricarephl@internationalsos.com">tricarephl@internationalsos.com</a>
<i>24X7 Regional Call Center (collect call number)</i>	Int'l SOS Collect Call Center	1-215-701-2800	<a href="mailto:tricarephl@internationalsos.com">tricarephl@internationalsos.com</a>
<i>TRICARE Regional Program Manager, TLAC</i>	Ms. Courtney Marlin	1-215-942-8064	<a href="mailto:courtney.marlin@internationalsos.com">courtney.marlin@internationalsos.com</a>
<i>TRICARE Regional Medical Director, TLAC</i>	Dr. Albert Castano	1-215 942 8320	<a href="mailto:albert.CASTANO.TOP@internationalsos.com">albert.CASTANO.TOP@internationalsos.com</a>
<i>Regional Beneficiary Service Manager. TLAC</i>	Ms. Aracelis Delgado	1- 787-707-2972	<a href="mailto:aracelis.delgado.ctr@mail.mil">aracelis.delgado.ctr@mail.mil</a>

\* Beneficiaries can obtain country specific customer service regional direct and customer service toll free numbers for ISOS by accessing <http://www.tricare-overseas.com/ContactUs/ContactLATAM.html> and selecting the locations where they are assigned/reside

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## TRICARE AREA OFFICE – LATIN AMERICA AND CANADA (TAO-LAC)

### 1. Executive Summary

The TAO-LAC, in collaboration with MTF commanders, is responsible for the development and execution of an integrated plan for the delivery of health care in the Latin America and Canada Area. The TAO-LAC AOR is composed of 42 countries and/or locations stretching from the North to South Pole, covering 12 million square miles. There are four military clinics and one medical element, and about 46,655 eligible beneficiaries. TAO-LAC is comprised of two divisions: Program Operations and Clinical Operations. The staff mix consists of four military (one Air Force, one Navy, and two Public Health Service), four civilian staff (GS). TAO-LAC services are augmented by the following contract services: 2- Administrative Assistant (Lockheed Martin) 1 - Dental Consultant 2 - ISOS/Med Protect. TAO-LAC and its stakeholders partner in the management of healthcare operations in the region.

#### 1.1 Mission

Implement the quadruple aim of ensuring readiness, managing population health, stewarding finances and managing per capita cost, and provide an exceptional experience of care in support of overseas military members.

#### 1.2 Vision

Deliver high quality health care benefits with world class customer service through active listening, quickly responding, anticipating needs, and educating our beneficiaries in Latin America and Canada.

### 2. Population and Enrollment Demographics

The TAO-LAC region includes Latin America, the Caribbean and Canada. Approximately 36% of beneficiaries are enrolled to Military Treatment Facilities (MTFs) while 64% of beneficiaries are enrolled to host nation providers through the TRICARE Overseas Prime (TOP) contractor or civilian primary care managers (PCM).

**Figure 1. Enrollment (catchment and remote)**

	2009	2010	2011	2012
<b>MTF Enrolled</b>	3887	3240	3120	3424
<b>TOP Contractor Enrolled</b>	3680	3612	3517	3401
<b>TPR Enrolled</b>	2703	2887	2847	2796
<b>TOTAL</b>	10,270	9,739	9,484	9,621

\* Source M2, Feb 20, 2012

The majority of enrollees in the region are Active Duty Service Members (ADSMs). They account for about 49% of enrollees. Active Duty Family Members (ADFMs) account for 48% of population. Finally, Non Active Duty Dependent (NAD) make up of 3% of the enrollee population.

**Figure 2. Beneficiary Enrollment Mix**

	2009	2010	2011	2012
<b>ADFM</b>	5074	4980	4721	4618
<b>ADSM</b>	4864	4466	4320	4719
<b>NAD</b>	332	293	443	284
<b>TOTAL</b>	<b>10,270</b>	<b>9,739</b>	<b>9,484</b>	<b>9,621</b>

\* Source: M2, Feb 20, 2012

### 3. Eligible Population

The eligible population data reflects those beneficiaries residing in the TLAC region as indicated by the DEERS system. The TAO-LAC eligible population has averaged approximately 45,655 beneficiaries over the first two months of CY 12. The majority of the eligible population in the region consists of retirees and their family members. Many of these beneficiaries reside in Puerto Rico.

**Figure 3. Eligible Population by BENCAT**

BENCAT Category	Jan-12	Feb-12	AVG
<b>ADFM</b>	9370	9496	9,433
<b>RET</b>	11080	11125	11,103
<b>RETFM/OTH</b>	20010	19952	19,981
<b>ADSM</b>	5041	5235	5,138
<b>Grand Total</b>	<b>45501</b>	<b>45808</b>	<b>45,655</b>

\* Source: M2, Mar 1, 2012

**Figure 4. Eligible Population by Location**

Location	Jan-12	Feb-12	AVG
CANADA	183	184	184
CENTRAL AMERICA	1403	1392	1,398
NH GUANTANAMO BAY	1526	1557	1,542
OTHER CARIBBEAN	196	200	198
PUERTO RICO	39980	40256	40,118
SOUTH AMERICA	752	741	747
U.S. VIRGIN ISLANDS	1461	1478	1,470
<b>Total</b>	<b>45501</b>	<b>45808</b>	<b>45,655</b>

\* Source: M2, Mar 1, 2012

#### 4. Projected Changes in the Enrolled Population

Overall, the beneficiary population within the TAO-LAC AOR will remain relatively consistent over the next two years. TAO-LAC regularly collaborates with Combatant Commanders (SOUTHCOM and NORTHCOM) in obtaining information regarding projected force changes, thus potential changes in enrollment and healthcare requirement of TAO-LAC's population.

#### 5. Medical Facilities Capacity and Capability

There are four medical clinics and one Medical Element (MEDEL) within the TLAC AOR. These medical facilities are very distinct in their mission, capabilities and capacities. They are all located in US territories with the exception of the MEDEL unit, which is located in Soto Cano, Honduras. Three of the five medical facilities are located in Puerto Rico with limited capacity and capability. Guantanamo Bay Naval Hospital (GITMO), Cuba is the largest facility with inpatient capabilities. Within Rodriguez Army Health Clinic (AHC) is a Community Based Warrior Transition Unit (CBWTU). The medical care is managed by Nurse Case Managers. Overall, the capacity and capability of the medical facilities vary based on deployments and Operational Tempo (OPSTEMPO).

**Figure 5. Medical Facility Capabilities**

Facility	Outpatient Care	Inpatient Care	After Hour Care
<b>Rodriguez Army Hospital</b>	<ul style="list-style-type: none"> <li>- Primary care (Family Practice)</li> <li>- Occupational Health</li> <li>- Outpatient Mental Health</li> <li>- Psychology, Psychiatry, Social Work, and Substance Abuse</li> <li>- Counseling</li> <li>- Ancillary</li> <li>- Lab, X-Ray, and immunizations</li> <li>- Physical Exams</li> </ul>	<ul style="list-style-type: none"> <li>- Inpatient (Hospital) care for active duty personnel is available at San Juan Veterans Administration Hospital (VAH) with a referral from the Primary Care Manager at the Health Clinic.</li> </ul>	<ul style="list-style-type: none"> <li>- Rodriguez Army Health Clinic has neither an emergency room nor urgent care clinic.</li> </ul>
<b>Guantanamo Bay Naval Hospital (GTMO)</b>	<ul style="list-style-type: none"> <li>- Emergency Medicine</li> <li>- Primary care ( Family Practice, Internal Medicine, Pediatrics)</li> <li>- General Surgery *</li> <li>- Physical Therapy*</li> <li>- Orthopedics*</li> <li>- Optometry</li> <li>- OB/GYN</li> <li>- Occupational Health</li> <li>- General Dentistry</li> <li>- Outpatient Mental Health</li> <li>- Psychiatry, Social Work, Substance</li> <li>- Abuse Counseling, Ancillary</li> <li>- Lab, X-Ray, CT, Audio Grams, and immunizations</li> <li>- <i>Other specialties are brought to GTMO as needed; i.e. ENT, GASTRO</i></li> </ul>	<ul style="list-style-type: none"> <li>- Inpatient Ward consisting of 28-MED/SURG and 2-Newborn Beds</li> </ul>	<ul style="list-style-type: none"> <li>- GTMO has a 24 Hour ER and a Medical Home Port</li> </ul>
<b>SOTO Cano AB</b>	<ul style="list-style-type: none"> <li>- General Primary Care Medicine</li> <li>- General ENR/ER</li> <li>- General Surgery (no Elective)</li> <li>- GYN*</li> <li>- Basic Laboratory Service</li> <li>- General X-Ray</li> <li>- General Dentistry</li> </ul>	<ul style="list-style-type: none"> <li>- No inpatient capabilities</li> </ul>	<ul style="list-style-type: none"> <li>- After hours Primary Care and Emergency Room use EMT 24/7 with on call nursing staff, 1 doctor and 1 general surgeon</li> </ul>
<b>Borinquen (Aguadilla)</b>	<ul style="list-style-type: none"> <li>- Basic Outpatient Care</li> <li>- Dental Care</li> <li>- Lab services</li> <li>- X-ray services</li> <li>- 1 MD and 1 PA on staff</li> <li>- Pharmacy</li> </ul>	<ul style="list-style-type: none"> <li>- NO inpatient care. Such care is received from the network</li> </ul>	<ul style="list-style-type: none"> <li>- Aguadilla has no ER and has very limited after hour services. There is an EMT/First responder for emergencies and a Emergency Med Tech / MO for phone Consult as well as a duty HS</li> </ul>
<b>San Juan Sector</b>	<ul style="list-style-type: none"> <li>- Basic outpatient care</li> <li>- Dental care</li> <li>- Lab services</li> <li>- 2 MD's on staff (one PHS one contract)</li> <li>- Pharmacy</li> <li>- GYN (One Wednesday a month)</li> </ul>	<ul style="list-style-type: none"> <li>- NO inpatient care. Such care is received from the network.</li> </ul>	<ul style="list-style-type: none"> <li>- No ER on base, pts use network facilities for after hours, urgent, and emergency care. MD available for phone consultation as well as duty.</li> </ul>

## 5. Summary of Data:

5.1 The specific country and city description data was obtained from the US department of State web site ([www.travel.state.gov](http://www.travel.state.gov)), the TOP contractor medical capabilities country reports, and Wikipedia.

5.2. The hospital descriptions were obtained from ISOS network provider directory, specific hospital website and/or trip reports.

5.3. Network facilities, provider listing and specialties were obtained from the contractors deliverables list (CDRL Q090), titled Network Directory Listing. *It's essential that beneficiaries contact ISOS prior to obtaining non-emergent specialty care from host nation providers. There is a possibility that at the time beneficiary require service that provider or facility listed may no longer be in the network or participating in TRICARE. It is important to note that ISOS may not refer or recommend patient to receive certain specialty care at network or participating facilities because the care may not meet U.S standards.*

5.4. There are 836 network and participating providers in Puerto Rico. The report does not include the list of network and participating providers in Puerto Rico. However, the provider totals per specialty is listed.

5.5. The information provided for the enrollment location is current as of 21 Feb 2012. *This information is subject to change and may not be completely accurate following the date of the report.* (ex. Hospital x may be in the network today and decide to leave the network tomorrow)

5.6 Host nation providers listed in the reports are listed as network or participating Providers. Both categories of provider are educated on program requirements and agree to participate

### 5.6.1 TRICARE NETWORK providers:

- They are highly utilized
- These are the most appropriate providers in each site :
  - Primary Care Providers: Family Practice, Ob/Gyn, Pediatrics & Dentistry
  - Preferred Hospitals
  - Most frequently used specialists (more than 8 cases/patients over 12 months period)
- These providers are targeted for credentialing
- Their number is determined by the adequacy model and their utilization
- They should have a signed agreement in place

### 5.6.2 The TRICARE PARTICIPATING providers:

- Wider group with low frequency utilization for services to TRICARE beneficiaries
  - Mainly individual specialists e.g. endocrinologist, neurologist etc
  - Includes ancillary services e.g. laboratories, imaging
- Utilization being monitored, may become a TRICARE NETWORK Provider and credentialed accordingly

**1. Remote Location:** Argentina - Buenos Aires

**2. Country Description:** Argentina's cultural and culinary traditions, natural beauty and diversity, as well as its business opportunities attract nearly 500,000 U.S. citizen visitors each year. Buenos Aires is the capital and largest city of Argentina, and the second-largest metropolitan area in South America, after Sao Paulo. It is located on the western shore of the estuary of the Río de la Plata, on the southeastern coast of the South American continent. Greater Buenos Aires conurbation, which also includes several Buenos Aires Province districts, constitutes the third-largest conurbation in Latin America, with a population of around thirteen million. Buenos Aires, other large cities, as well as some rural destinations, have well-developed tourist facilities and services. Buenos Aires is the capital and largest city of Argentina, and the second-largest metropolitan area in South America, after Sao Paulo. It is located on the western shore of the estuary of the Río de la Plata, on the southeastern coast of the South American continent. Greater Buenos Aires conurbation, which also includes several Buenos Aires Province districts, constitutes the third-largest conurbation in Latin America, with a population of around thirteen million. In many places, doctors and hospitals still expect payment in cash at the time of service.



U.S Embassy (74 Prime Beneficiaries)  
 ADSM: 27      ADFM: 47

**3. Network and Participating Facilities:**

a. **Facility Name:** Hospital Aleman (participating)

**Address:** Av. Pueyrredón 1640, Buenos Aires, Argentina



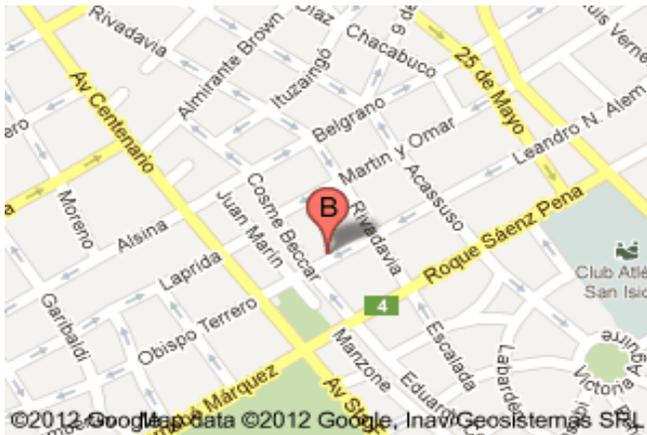
**General Description:** Hospital Aleman is a large, established private hospital in the center of Buenos Aires. For 130 years this hospital carries an outstanding reputation for high quality private care within Buenos Aires.

**Hours of Operation:** 24/7

**Website:** [www.hospitalaleman.com](http://www.hospitalaleman.com)

**b. Facility Name:** Sanatorio San Lucas (participating)

Address: Belgrano 363 - San Isidro. Bs. As, Buenos Aires, Argentina



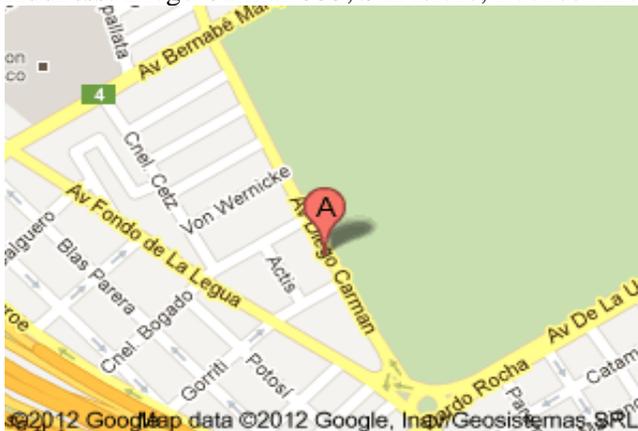
**General Description:** Sanatorio San Lucas is a 70-bed private hospital with a small emergency room and an outpatient department with all main specialties.

**Hours of Operation:** ER- 24 Hours Outpatient departments: Mon - Fri 0800 - 2000 & Sat. 0800 -1200

**Website:** [www.sanlucas.com.ar/](http://www.sanlucas.com.ar/)

**C. Facility Name:** Sanatorio Las Lomas (participating)

Address: Diego Carman 555, San Isidro, Buenos Aires, Argentina



**General Description:** Sanatorio Las Lomas has been providing medical services to the area of San Isidro since 1994. They are a small, private hospital affiliated to Sanatorio Otamendi in Buenos Aires (Capital Federal).

**Hours of Operation:** ER - 24/7, Office Hours Monday to Friday from 0800 to 1700

**Website:** [www.laslomas.com.ar/](http://www.laslomas.com.ar/)

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
SIBBALD, Andres	Buenos Aires	Argentina	Participating	PEDS
Clinica Dental Dentistry	Buenos Aires	Argentina	Network	DENT, RADIO
Hospital Aleman	Buenos Aires	Argentina	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULMO, SURG-CARDIO, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL)
PEREZ-CHADA, Roberto Daniel	Buenos Aires	Argentina	Network	FP, GP, IM, PULMO
LIENAU, Susana	Buenos Aires	Argentina	Network	PEDS
Clinica Dental Park	Buenos Aires	Argentina	Network	DENT, RADIO,
Sanatorio San Lucas	Buenos Aires	Argentina	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP. GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO,

				NEURO, OB/GYN, ONCOL, ORTHO, OTHER SPEC CARE ADULT, PATH, LAB, PEDS, PULMO, SURG-CARDIO, SURG-GEN, UROL)
MAY, Alfredo	Buenos Aires	Argentina	Participating	FP, GP, IM
TURNER, Laura	Buenos Aires	Argentina	Network	PSYCHIA
META, Isaac Fernando	Buenos Aires	Argentina	Participating	DENT
KAIRUZ, Fernando Adrian	Buenos Aires	Argentina	Network	ORTHO, SURG-HAND
Sanatorio Las Lomas	Buenos Aires	Argentina	Participating	Hospital with Multiple Specialties (DERM, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS< TROP MED, NEPHRO NEURO, OB/GYN, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHO, PULM, RHEUM, SURG-CARDIO, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROL)
HUNSCHE, Diana	Buenos Aires	Argentina	Participating	PSYCHO
Instituto Oftalmologico del Norte, S.A. (ION)	Buenos Aires	Argentina	Participating	OPHTHAL
VALGIUSTI, Marcos	Buenos Aires	Argentina	Participating	OTH SPEC CARE ADULT, PT

**1. Remote Location:** Aruba - Aruba

**2. Country Description** - Aruba is an autonomous part of the Kingdom of the Netherlands. The economy is well-developed and tourist facilities are widely available. Medical care is good in Aruba. There is one hospital, Dr. H.E. Oduber Hospital, whose medical standards can be compared with an average small hospital in the U.S. There is a small medical center in San Nicolas. The many drug stores, or “boticas” provide prescription and over the counter medicine. Emergency services are usually quick to respond. There are no country-specific health concerns. Currently there are no TRICARE prime beneficiaries stationed in Aruba.



Prime beneficiaries 0
ADSM: 0      ADFM: 0

**3. Network and Participating Facilities:** NONE (This location has a network waiver from TMA)

**4. Network/Participating Providers and Specialties Available:** NONE

**1. Remote Location:** Bahamas - Autec

**2. Country Description** - The Bahamas is a developed, English-speaking Caribbean nation composed of hundreds of islands covering a territory approximately the size of California. Adequate medical care is available on New Providence and Grand Bahamas islands. Medical care is more limited elsewhere. Serious health problems requiring hospitalization and/or medical evacuation to the United States can cost tens of thousands of dollars, and air ambulance companies generally require payment or an insurer’s guarantee of payment up front. Bahamian physicians and hospitals do not usually accept U.S. medical insurance policies and typically expect immediate cash payment for professional services.



Navy Facility (60 Prime Beneficiaries)  
 ADSM: 31      ADFM: 29

**3. Network and Participating Facilities:** None

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
PENZA, Edward J.	Andros Island	Bahamas	Participating	DENT

**1. Remote Location:** Bahamas - Nassau

**2. Country Description** - The Bahamas is a developed, English-speaking Caribbean nation composed of hundreds of islands covering a territory approximately the size of California. Tourism and financial services comprise the two largest sectors of the economy. Independent from the United Kingdom since 1973, The Bahamas is a Commonwealth nation with more than a century-old democratic tradition. The capita and largest city, Nassau, is located on New Providence Island. Adequate medical care is available on New Providence and Grand Bahama islands. Medical care is more limited elsewhere. Serious health problems requiring hospitalization and/or medical evacuation to the United States can cost tens of thousands of dollars, and air ambulance companies generally require payment or an insurer’s guarantee of payment up front. Bahamian physicians and hospitals do not usually accept U.S. medical insurance policies and typically expect immediate cash payment for professional services. Ambulance service is available, but may not be able to respond quickly in the event of a major emergency or disaster.

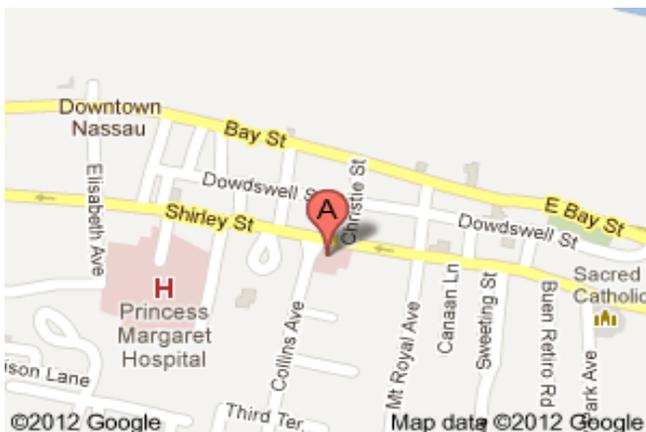


U.S Embassy (1 Prime Beneficiaries)  
 ADSM: 1      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** Doctor Hospital (Participating)

**Address:** #1 Collins Avenue & Shirley Street, P.O. Box N 3018, Nassau, Bahamas



**General Description:** Accredited by Joint Commission International, Doctor Hospital is a 72 bed hospital . The hospital has been providing Bahamians with quality private health care for over half a century. Doctor Hospital with over 500 employee, has one of the most modern acute care privately owned healthcare facility in the Caribbean . There are more than 200 highly trained and dedicated physicians on the medical staff representing nearly every medical specialty.

**Hours of Operation:** 24/7

**Website:** [www.doctorshosp.com/](http://www.doctorshosp.com/)

#### 4. Network/Participating Providers and Specialties Available

Provider Name	City	Country	Network Status	Specialty (ties)
Bay View Dental Center	Nassau	Bahamas	Network	DENT
Bonaventure Medical Laboratory	Nassau	Bahamas	Network	PATH/LAB
CAREY, Anthony W.	Nassau	Bahamas	Network	OB/GYN
CARTWRIGHT, Tecora	Nassau	Bahamas	Participating	PEDS
CONSTANTAKIS, James A.	Nassau	Bahamas	Participating	FP/GP/IM
Doctors Hospital	Nassau	Bahamas	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP, GP, IM, GASTRO, ER, RADIO, INF DIS NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PHARM, PT, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG-COLO, SURG-FACIO-MAX,SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL
GIBSON, Gill I.	Nassau	Bahamas	Network	DENT
GIBSON, Walter M.	Nassau	Bahamas	Participating	ENT
MACKAY, Flora C.	Nassau	Bahamas	Network	OB/GYN
MCNEIL, Percival	Nassau	Bahamas	Network	PEDS
MORTEMORE, Tanya	Nassau	Bahamas	Network	DENT
MUNNINGS, Harold	Nassau	Bahamas	Participating	GASTRO
New Providence Dental Centre	Nassau	Bahamas	Participating	DENT

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ORLANDER, Herbert	Nassau	Bahamas	Participating	DERM
PHILLIPS, Winston	Nassau	Bahamas	Participating	ORTHO
TAYLOR-HENNIS, Kathryn	Nassau	Bahamas	Network	OTH SPEC CARE ADULT
WALLACE, Charlene	Nassau	Bahamas	Participating	OTH ALLIED HLTH SVCS

**1. Remote Location:** Barbados - Bridgetown

**2. Country Description:** Barbados is an independent Caribbean island nation with a developed economy. The city of Bridgetown is the capital and largest city of the nation of Barbados. Formerly, the Town of Saint Michael, the Greater Bridgetown area is located within the parish of Saint Michael. Bridgetown is sometimes locally referred to as "The City", but the most common reference is simply "Town. The main medical facility in Barbados is Queen Elizabeth Hospital. Medical care is generally good, but medical transport can take hours to respond and ambulance attendants are prohibited from applying lifesaving techniques during transport. Minor problems requiring a visit to the emergency room can involve a wait of several hours; private clinics and physicians offer speedier service. Serious medical problems requiring hospitalization and/or medical evacuation to the United States can cost thousands of dollars. Doctors and hospitals expect immediate cash payment for health services, and U.S. medical insurance is not always valid outside the United States. U.S. Medicare and Medicaid programs do not provide payment for medical services outside the United States.



U.S Embassy (15 Prime Beneficiaries)  
ADSM: 7      ADFM: 8

**3. Network and Participating Facilities:** NONE

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
SCHOLAR-SHEPHERD, Agatha	Bridgetown	Barbados	Participating	OB/GYN
IRVINE, Anne Marie	Bridgetown	Barbados	Network	FP/GP/IM
JACINTO, Ruffino S.	Bridgetown	Barbados	Participating	DENT
ST. JOHN, Margaret Anne	Bridgetown	Barbados	Network	PEDS
Imaging and Ultrasound, Inc.	Bridgetown	Barbados	Participating	RADIO
FMH Emergency	Bridgetown	Barbados	Participating	FP/GP/IM

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Medical Clinic				
FORDE, Andrew	Bridgetown	Barbados	Participating	DERM
Rosedale Dental Centre	Bridgetown	Barbados	Participating	DENT
JONAS, Karen	Bridgetown	Barbados	Participating	DENT
CORBIN, David	Bridgetown	Barbados	Participating	NEURO

**1. Remote Location:** Belize - Belize City

**2. Country Description** - Belize is a parliamentary democracy and Commonwealth country. Belize has a developing economy based primarily upon agriculture and tourism. Belize City is the largest city in the Central American nation of Belize. It is located at the mouth of the Belize River on the coast of the Caribbean. The city is the country's principal port and its financial and industrial hub. Medical care for minor ailments is generally available in urban areas. Trauma care or advanced medical treatment is limited, even in Belize City, and may be extremely limited or unavailable in rural and remote areas. Pharmacy services are generally good in larger towns; many medications such as antibiotics which are available only by prescription in the U.S. can be obtained over-the-counter from licensed pharmacists. More specialized prescription medications may be completely unavailable. U.S. citizens bringing their own prescription medications with them must ensure they carry a current doctor's prescription for each medication.



U.S Embassy (2 Prime Beneficiaries)  
 ADSM: 2      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** Belize Medical Associates (network)

**Address:** 5791 St. Thomas Street, Kings Park, Belize City, Belize



**General Description:** Belize Medical Associates is a privately owned specialty hospital in

Belize City. Established in 1988 by a team of five doctors it provides complete, ethical and affordable health care services to its patients. This Belize hospital has a clinic, a pharmacy, and a radiology division to offer complete health solution

**Hours of Operation:** ER - 24/7

**Website:** [www.belizemedical.com/](http://www.belizemedical.com/)

**b. Facility Name:** Belize Healthcare Partners Limited - BHPL (network)

**Address:** Cor. Chancellor Ave. & Blue Marlin Blvd, Belize City, Belize

**General Description:** Belize Healthcare Partners Limited (BHPL) invests in all sectors of the health care industry in Belize, Central America. The Belize Pathology services the most internationally recognized laboratory throughout the country of Belize. The laboratory is staffed by highly qualified technicians and pathologist, who performs the most reliable test using the most modern equipment. BHPL Medical Arts Complex specializes in internationally accredited state-of-the-art tertiary level health care in Belize, Central America.

**Hours of Operation:** ER - 24/7

**Website:** <http://belizehealthcarepartners.org/>

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Belize Medical Associates	Belize City	Belize	Network	Hospital with Multiple Specialties (CARDIO, DERM, ENT, FP, GP, IM, HOSP ER, ACUTE CARE, RADIO, NEURO, OB/GYN, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PHARM, PSYCHIA, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL)
HEUSNER, Adrian	Belize City	Belize	Network	DENT,
Belize Healthcare Partners Limited - BHPL	Belize City	Belize	Network	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH DIAGNOS, OTH SPEC

				CARE ADULT, PTH, LAB, PHARM, PSYCHIA, SURG- GEN, SURG NEURO, SURG VASCULAR)
Belize Diagnostic Center	Belize City	Belize	Participating	RADIO
HOY, David	Belize City	Belize	Participating	OPHTHAL
VALDEZ, Victoriano	Belize City	Belize	Participating	OPHTHAL

**1. Remote Location:** Bolivia - La Paz

**2. Country Description** - Bolivia is a landlocked country in South America, bordered to the north and east by Brazil, to the west by Chile and Peru, to the south by Argentina and to the southeast by Paraguay. Although Bolivia lies entirely within tropical latitudes, climatic conditions vary widely. The country is split into 3 topographical regions: the cool peaks of the Andes and arid highlands of the west; the semitropical valleys and hills of the central region; and the tropical lowland plains adjacent to the long eastern border with Brazil. La Paz city is situated approximately 42 miles (68 kilometers) southeast of Lake Titicaca.<sup>2</sup> It lies between 10,650 and 13,250 feet (3,250 and 4,100 meters) above sea level and is the world's highest national capital. La Paz was Bolivia's most populous city until the turn of the 21st century, when it was overtaken by Santa Cruz. The city's industries are chiefly food processing and the manufacturing of textiles, clothing, shoes and chemicals. It is connected by railways and highways with Peruvian and Chilean seaports and with Argentina and Brazil. Throughout Bolivia personal hygiene and sanitary practices in food handling are far below standards in the United States. Medical care in large cities is adequate for most purposes but is of varying quality. Ambulance services are limited to non-existent. Medical facilities are generally not equipped to handle serious medical conditions. Pharmacies are located throughout Bolivia and prescription and over-the-counter medications are widely available.



U.S Embassy (29 Prime Beneficiaries)

ADSM: 10      ADFM: 19

**3. Network and Participating Facilities:**

**a. Facility Name:** Clinica del Sur (Participating)

**Address:** Obrajes, Avenida Hernando Siles Esq. Calle 7 Nro. 3539, La Paz-Bolivia



**General Description:** Clinica del Sur is a private facility with adequate primary care and limited scope of specialist care. It is located in close proximity to the city center and about 20 minutes by road from the airport. This facility consists of 71 beds. It includes a 24/7 emergency department, 3 OTs, ICU, laboratory, imaging department and pharmacy. It is staffed by over 48 doctors and over 105 nurses.

**Hours of Operation:** ER: 24/7 Outpatient: Monday to Friday from 0800 to 2000 hours.

**Website:** [www.clinicadelsur.com.bo/](http://www.clinicadelsur.com.bo/)

**b. Facility Name:** Centro Medico CEMES (participating)

Address: Ave. 6 de Agosto 28-81, Esquina Clavijo, La Paz Bolivia))

*No Map Available*

**General Description:** CEMEN is a private facility with limited scope of primary and specialist care. It is located in close proximity to the city center and U.S. Embassy and about 25 minutes by road from the airport. This facility consists of 30 beds. It includes a 24/7 emergency department, 3 OTs, ICU, imaging department and pharmacy. It is staffed by over 11 doctors and over 32 nurses. This facility consists of 30 beds. It includes a 24/7 emergency department, 3 OTs, ICU, imaging department and pharmacy. It is staffed by over 11 doctors and over 32 nurses.

**Hours of Operation:** ER - 24/7, Outpatient: No outpatient department

**Website:** <http://cemes.com.bo/>

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Clinica del Sur	La Paz	Bolivia	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM,

				GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, OB/GYN, ONCOL, OPHTHAL, ORTHO OTH DIAG, OTH SPEC AUDLT CARE, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, SURG-CARDIO, SURG COLORECT, SURG FACIO MAX, SURG GEN, SURG NEURO, SURG PLASTIC, SURG VASCULAR, UROLOGY)
				Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC AUDLT CARE, PATH, LAB, PEDS, PED OTH SPEC, PSYCHIA, PULM, SURG-CARDIO, SURG COLORECT, SURG FACIO MAX, SURG GEN, SURG NEURO, SURG PLASTIC, SURG VASCULAR, UROLOGY)
CEMES	La Paz	Bolivia	Participating	
PATINO, Fernando	La Paz	Bolivia	Participating	FP/GP/IM
WANTIG, Juan Enrique	La Paz	Bolivia	Network	PEDS
KOZINER, Marcelo	La Paz	Bolivia	Network	OB/GYN
APARICIO, Octavio	La Paz	Bolivia	Participating	CARDIO, FP/GP/IM,
VILLEDA GODET, Yolanda	La Paz	Bolivia	Network	DENT
GUZMAN DE ROJAS, Karola	La Paz	Bolivia	Participating	OTH SPEC CARE ADULT, PT,
MURILLO, Fernando	La Paz	Bolivia	Network	OPHTHAL
ROJAS KHEK, Sergio	La Paz	Bolivia	Participating	ENT
SUAREZ CALBIMONTE, Alberto	La Paz	Bolivia	Network	OB/GYN
SAGARNAGA, Daniel	La Paz	Bolivia	Network	ORTHO, PED OTH SPEC,

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BLACUTT, Jorge	La Paz	Bolivia	Participating	ORTHO
Clinica Dental Aguirre	La Paz	Bolivia	Network	DENT, RADIO,
GUZMAN, Virginia	La Paz	Bolivia	Participating	DERM

**1. Remote Location:** Brazil - Brasilia

**2. Country Description:** The fifth largest country in the world, Brazil is a Portuguese-speaking country with a robust economy. Brasília is the capital city of Brazil. The name is commonly spelled *Brasilia* in English. The city and its District are located in the Central-West region of the country, along a plateau known as *Planalto Central*. It has a population of about 2,562,963 (3,716,996 in the metropolitan area) as of the 2008 IBGE estimate, making it the fourth largest city in Brazil. However, as a metropolitan area, it ranks lower at sixth. Medical care is generally good but it varies in quality, particularly in remote areas, and it may not meet U.S. standards outside the major cities. It is inspected and certified by the Joint Commission International and offers international service assistance. Prescription and over-the-counter medicines are widely available. Emergency services are responsive.

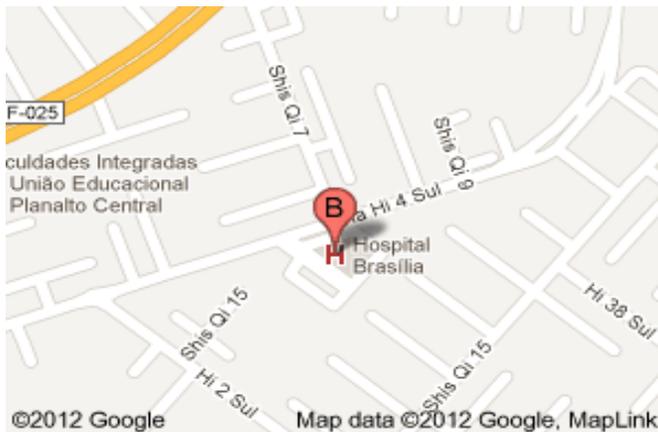


U.S Embassy (43 Prime Beneficiaries)  
 ADSM: 21      ADFM: 22

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Brasilia (participating)

**Address:** SHIS QI 15 Área Especial Brasília, Brazil



**General Description:** Hospital Brasilia is a 120 bed general hospital with most specialties available. They have 24 Hour Emergency room. However, there is no pediatric emergency available. Outpatient offices are located in adjacent building.

**Hours of Operation:** ER - 24 Hour ER, Office Hours Mon to Sun from 0830 to 1700

**Website:** [www.hospitalbrasil.com.br/](http://www.hospitalbrasil.com.br/)

**b. Facility Name:** Hospital Ortopedico e Medicina Especializada - HOME (network)

**Address:** SGAS Quadra 613 - Conjunto C – Brasília, Brazil



**General Description:** HOME hospital has an Intensive Care Unit comprise of 14 beds equipped with modern appliances, and 2 beds for the isolation. They also have 38 self-contained apartments of which 6 are suites elegantly decorated. The Emergency Department is running from 7 to 19 hours in the specialties of general surgery, orthopedics and internal medicine. Some of the scope of services provided by Home are clinical laboratory and imaging center in radiology, computed tomography, mammography, ultrasound, MRI.

**Hours of Operation:** Office Hours Monday to Friday from 0800 to 2400

**Website:** [www.homehospital.com.br](http://www.homehospital.com.br)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Hospital Brasilia	Brasília	Brazil	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTHER SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM,

				PSYCHIA, PSYCHO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG- GEN, SURG-NEURO, SURG-PLASTIC, UROL)
BORGES, Wellington G.	Brasília	Brazil	Network	ALLERG & IMMUN, PEDS PEDS OTH SPEC
NEMETH, Geza	Brasilia	Brazil	Network	DENT
ICMO Instituto de Clínica e Microcirurgia Ocular	Brasília	Brazil	Participating	OPHTHAL
LOBO, Paulo	Brasília	Brazil	Participating	ORTHO
VILLACA, Lucio	Brasília	Brazil	Participating	PSYCHIA
Sabin Laboratorio Clinico	Brasília	Brazil	Network	PATH, LAB
DAL MAGRO, Cristiane	Brasília	Brazil	Network	DERM
RIOS, Salete	Brasília	Brazil	Participating	OB/GYN
MESQUITA, Hudson Mourao	Brasilia	Brazil	Participating	NEURO
GLIESON BARBOSA, Andre	Brasília	Brazil	Participating	GASTRO
LEITE VIANA, Aquiles	Brasília	Brazil	Participating	GASTRO, SURG-CORLECT
VAZ DIAS, Clarissa	Brasília	Brazil	Network	PSYCHO
REHAB	Brasilia	Brazil	Participating	PT
MAFIA CUENCA, Ronaldo	Brasília	Brazil	Participating	SURG-GEN
VENTURA, Almir	Brasília	Brazil	Participating	FP, GP, IM
Hospital Ortopedico e Medicina Especializada - HOME	Brasília	Brazil	Network	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP, GP, IM, HOSP ER, ACUTE CARE, NEPHRO, NEURO, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PT, PSYCHO, RHEUM, SURG,-FACIO-MAX, SURG-GEN, SURG- NEURO, SURG-PLASTIC, SURG-VASCULAR, UROL)
VINHAL DE CARVALHO, Marcio	Brasília	Brazil	Participating	SURG-NEURO
Proctoclinica Cirurgia Do Aparelho Digestivo S S Ltda	Brasília	Brazil	Participating	GASTRO
Clinica Integrada de Psicologia	Brasilia	Brazil	Participating	PSYCHO



**1. Remote Location:** Brazil - Rio de Janeiro

**2. Country Description:** The fifth largest country in the world, Brazil is a Portuguese-speaking country with a robust economy. Rio de Janeiro is a state and also the next biggest city of Brazil after Sao Paulo. The state capitol has 5,857 904 inhabitants divided into 4 zones with a total of 160 city neighborhoods, suburbs or ‘bairros’ which it’s called in Portuguese. Medical care is generally good but it varies in quality, particularly in remote areas, and it may not meet U.S. standards outside the major cities. It is inspected and certified by the Joint Commission International and offers international service assistance. Prescription and over-the-counter medicines are widely available. Emergency services are responsive.



U.S Embassy (55 Prime Beneficiaries)  
 ADSM: 21      ADFM: 34

**3. Network and Participating Facilities:**

a. **Facility Name:** Hospital Samaritano (participating)

**Address:** Rua Bambina, 98 - Botafogo - Rio de Janeiro, Brazil



**General Description:** Hospital Samaritano is a private surgical facility primarily staffed by Surgeons and has all major specialties. They also have diagnostic capabilities and laboratory services.

**Hours of Operation:** ER - 24 Hours, Office Hours Mon day to Friday from 0800 to 1900

**Website:** [www.hsamaritano.com.br/](http://www.hsamaritano.com.br/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Clinica Radiologica Dr. Luiz Felipe Mattoso	Rio de Janeiro	Brazil	Network	RADIO
GARRIDO, Aurelio	Rio de Janeiro	Brazil	Network	FP/GP/IM
PECEGO, Jose Guilherme	Rio de Janeiro	Brazil	Participating	OPHTHAL
SPITZ , Jorge R.	Rio de Janeiro	Brazil	Participating	FP/GP/IM, RHEUM
FERREIRA, Marcelo	Rio de Janeiro	Brazil	Participating	SURG-VASCULAR
GELLER, Mario	Rio de Janeiro	Brazil	Network	ALLERG & IMMUN, FP/GP/IM, PULMO
TOSTES, Mauricio De A.	Rio de Janeiro	Brazil	Participating	PSYCHIA
GIELER, Heinz	Rio de Janeiro	Brazil	Participating	PEDS
Hospital Samaritano	Rio de Janeiro	Brazil	Participating	Hospital with Multiple Specialties (CARDIO, FP, GP, IM, HOSP ER, ACUTE CARE, RADIO, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, SURG-GEN, SURG-NEURO, UROL)
Laboratorio Richet	Rio de Janeiro	Brazil	Network	PATH, LAB
SUTMOLLER, Frits	Rio de Janeiro	Brazil	Participating	FP/GP/IM
WOLFF, Monica	Rio de Janeiro	Brazil	Participating	ENDO, FP/GP/IM
MATHIAS, Luiz	Rio de Janeiro	Brazil	Participating	OB/GYN
NOVAES NOGUEIRA DE SA, Eduardo	Rio de Janeiro	Brazil	Participating	PEDS
Centro Pediatrico da Lagoa	Rio de Janeiro	Brazil	Participating	HOSP ER, ACUTE CARE, RADIO, OTH SPEC CARE ADULT, PEDS, PEDS OTH SPEC
FURLANI ALDET,	Rio de	Brazil	Network	DENT

Silvana	Janeiro			
ATHERINO, Ciriaco Cristovao	Rio de Janeiro	Brazil	Network	ENT
GUERIN, Susan B	Rio de Janeiro	Brazil	Participating	OTH SPEC CARE ADULT, PT
MESQUITA FILHO, Joaquim José	Rio de Janeiro	Brazil	Participating	DERM
ZORNIG, Silvia	Rio de Janeiro	Brazil	Participating	PSYCHO
MATHIAS, Carla	Rio de Janeiro	Brazil	Participating	OB/GYN
Clinica Perinatal Laranjeiras	Rio de Janeiro	Brazil	Participating	HOSP ER CARE, ACUTE CARE, OB/GYN
ERTHAL, Maria Cecilia	Rio de Janeiro	Brazil	Participating	OB/GYN
FRANCO, José Sérgio	Rio de Janeiro	Brazil	Participating	ORTHO
Aldet, Maldonado & Gjorup Grupo Odontologico	Rio de Janeiro	Brazil	Network	DENT
Clinica Cortrel	Rio de Janeiro	Brazil	Participating	RADIO, ORTHO, OTH ALLIED HLTH SVCS, RHEUM
AP Servicos de Reabilitacao	Rio de Janeiro	Brazil	Participating	PT
RODRIGUES, Gustavo	Rio de Janeiro	Brazil	Participating	NEURO
GOUVEA, Walter	Rio de Janeiro	Brazil	Participating	NEPHRO
CRENZEL, Gabriela	Rio de Janeiro	Brazil	Participating	PSYCHIA
Clinica Perinatal Barra	Rio de Janeiro	Brazil	Participating	OB/GYN, PED OTH SPEC
PROCACI KESTELMAN, Fabiola	Rio de Janeiro	Brazil	Participating	RADIO
DA SILVA SOBRINHO, Sandoval Lage	Rio de Janeiro	Brazil	Participating	PED OTH SPEC
SIMOES, Beatriz	Rio de Janeiro	Brazil	Participating	OPHTHAL
DE PAIVA, Roberto	Rio de Janeiro	Brazil	Participating	FP/GP/IM
CONDE ROCHA, Samantha	Rio de Janeiro	Brazil	Participating	OB/GYN

**1. Remote Location:** Brazil - Sao Paolo

**2. Country Description:** The fifth largest country in the world, Brazil is a Portuguese-speaking country with a robust economy. Sao Paulo is the largest city in Brazil, the largest city in the southern hemisphere and South America, and the world's seventh largest city by population. The metropolis is anchor to the São Paulo metropolitan area, ranked as the second most populous metropolitan area in the Americas and among the five largest metropolitan areas on the planet. Medical care is generally good but it varies in quality, particularly in remote areas, and it may not meet U.S. standards outside the major cities. It is inspected and certified by the Joint Commission International and offers international service assistance. Prescription and over-the-counter medicines are widely available. Emergency services are responsive.

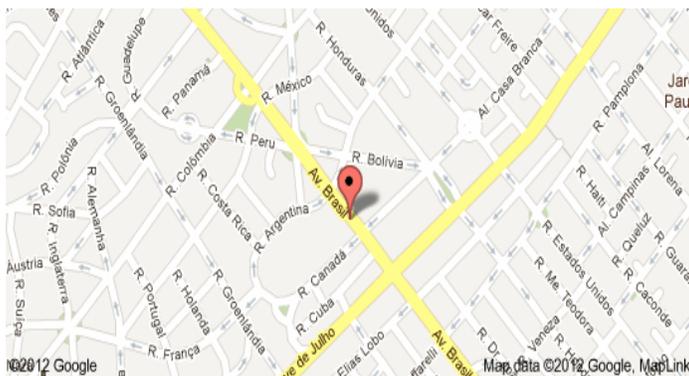


U.S Embassy (9 Prime Beneficiaries)  
 ADSM: 7      ADFM: 2

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Israelita Albert Einstein (participating)

**Address:** Avenida Brasil, 953 - Jardim Paulista, Sao Paulo, Brazil



**General Description:** Hospital Israelita Albert Einstein is one of the leading hospitals in South America. The facility is well-equipped with advanced diagnostic capabilities and provides an international level of medical care with a complete diagnostic capability and European and US trained physicians. They possess ISO 9002 standards and is accredited by the Joint Commission International.

**Hours of Operation:** ER - 24 Hours, Office Hours Monday to Friday from 0700 to 1800

**Website:** [www.einstein.br/](http://www.einstein.br/)

**b. Facility Name:** Hospital Sirio Libanes (participating)



**Address:** Rua: Dona Adma Jafet, 91 - CEP: 01308-000 - Bela Vista, São Paulo, Brazil

**General Description:** Hospital Sirio Libanes was built in 1971. This private facility has a helipad access on site, a laboratory, an ER physician present at all times. Diagnostic capabilities are complete, including mammography. Several of the physicians at this hospital has had extensive training overseas.

**Hours of Operation:** 24/7 Hours

**Website:** [www.hospitalsiriolibanes.org.br](http://www.hospitalsiriolibanes.org.br)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
LEITE, Joao Jorge	São Paulo	Brazil	Network	CARDIO,
Hospital Israelita Albert Einstein	São Paulo	Brazil	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEURO, OB/GYN, ONCOL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTHER SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PSYCHIA, PULMO,

				RHEUM, SURG-CARDIO, SURG-GEN, SURG- NEURO, SURG-PLASTIC, UROL)
				Hospital with Multiple Specialties (CARDIO, DENT, DERM, ENDO, ENT, FP/GP/ IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PSYCHIA, PULMO, SURG-CARDIO, SURG FACIO MAX, SURG- GEN, , SURG-NEURO, SURG-PLASTIC, UROL)
Hospital Sirio Libanes	São Paulo	Brazil	Participating	
BONDUKI, Claudio E.	São Paulo	Brazil	Participating	RADIO, OB/GYN
GRINFELD, Hermann	São Paulo	Brazil	Network	PEDS, PEDS OTH SPEC
CUNHA DE SOUZA, Eduardo	Sao Paulo	Brazil	Participating	OPHTHAL
LEMOS, Gustavo	São Paulo	Brazil	Participating	UROL

### 1. Remote Location: Canada

**2. Country Description** - Canada, where English and French are the official languages, is the world's second largest country in land area with urban cities, small towns, large mountain ranges and vast coastlines. It is a highly developed, stable democracy with a vibrant economy. The level of public health and sanitation in Canada is high. Canada's medical care is of a high standard but is government-controlled and rationed. Quick and easy access to ongoing medical care is difficult for temporary visitors who are not members of each province's government-run health care plans. Many physicians will not take new patients. Access to a specialist is only by referral and may take months to obtain. Emergency room waits can be very long. Some health care professionals in the province of Quebec may speak only French. No Canadian health care provider accepts U.S. domestic health insurance, and Medicare coverage does not extend outside the United States



U.S Embassy/NORAD, other (181 Prime Beneficiaries)

ADSM: 63      ADFM: 118

### 3. Network and Participating Facilities: None

Active Duty and command sponsored Active Duty Service members stationed in Canada receive inpatient and outpatient medical services at the Canadian Health Care Facilities (CFHFs) at no cost. ADSMs can also receive cost-free dental care at CFHCs. If care is not available at the CFHFs, members will receive civilian medical care under the Canadian Blue Cross program. This program is only available in Canada. Thus, beneficiaries will revert to TRICARE if they return to the states to obtain medical care. Most of the U.S beneficiaries stationed in Canada reside in Ottawa, however there are few beneficiaries residing in other cities in Canada.

### 4. Network/Participating Providers and Specialties Available: None

### 5. Registering for Care at Canadian Force Health Services

- AD/ADFM's must complete foreign service application to receive care in Canadian Forces Health Services Centre/Detachment (CF H Svcs C/Det)
- Registration forms are completed at supporting CF H Svcs C/Det

- Members assigned to embassy normally register at their assigned location
- AD/ADFM's will receive Blue Cross cards (CF health care ID cards) about 4-6 weeks after completing registration form
  - Cards are sent to members supporting CF H Svcs C/Det
- Cards utilized to access health related goods/svcs in civilian sector
  - Blue Cross is the current claim administrator for medical/dental claims
- Civilian providers send medical claims directly to Blue Cross

## **6. Enrollment at Canadian Force Health Services Centres/Detachments (CF H Svcs C/Dets)**

- AD/ADFM's are enrolled to Primary Care Nurse (PCN) at supporting CF H Svcs C/ Dets
- PCN serves as primary POC for provision of all health related Svcs
  - Ensures appropriate level of care is provided
  - Ensures that health records are complete and up to date
- It is strongly suggested that beneficiaries contact their PCN on arrival to discuss their needs and prior to obtaining medical care
- Many good/services require pre-authorization from PCN
  - There is no guarantee of reimbursement without prior authorization
  - Claims for reimbursement must be submitted to CF H Svcs C/ Dets

## **7. Accessing Health Care Services in Canada**

- Emergency: call 911 and/or report to the nearest hospital
- Urgent Care/after hours: report to the nearest civilian provider
- Routine Care: report to or contact supporting CF H Svcs C/ Dets
  - Patient will be referred to a civilian provider for treatment if routine care is not available at CF H Svcs C/ Dets
- Patient must contact supporting CF H Svcs C/ Dets before accessing a civilian provider for non-emergent care
- Approximately 25 CF H Svcs C/ Dets have on site pharmacy
  - All reimbursement claims for medication require official receipt from pharmacy

## **8. Available Health Care Service in Canada**

- Outpatient and Inpatient Health Care
- Dental Services
  - Provided to AD members only
  - ADFM's may enroll with United Concordia to receive dental benefits
- Pre-hospital and Supplemental Care (ex. physio, mental health etc)
  - Require prior authorization

- Prescriptions
  - Members should contact their CF H Svcs C prior to paying up front for meds to ensure they are purchasing an approved medication so they can be reimbursed
- Vision Services
  - Eyeglasses require pre-authorization before purchase

## 9. Enrollment to TOP Canada.

- Active Duty members are required to enroll in TOP Canada
  - TOP enrollment is highly recommended for ADFMs residing with sponsor
- Members can obtain enrollment application from TRICARE website
  - <http://www.tricare-overseas.com/PDF/DD2876.pdf>
- Enrollment applications are faxed to the Global TRICARE Service Center, International SOS at (215) 354-5015
  - A copy of current orders must be included when faxing application
- Benefits of enrolling in TOP Canada:
  - ADFMs will not incur cost shares/deductibles if they receive care in the U.S, with the appropriate authorization.
  - Beneficiaries will be covered if they need to be medically transported to the U.S
  - Beneficiaries will be covered for medical care while on TDY/leave in OCONUS

## 10. Receiving Medical Care outside of Canada

- Obtaining care in the U.S:
  - Routine/Urgent care: AD/ADFM's *MUST* obtain authorization from TAO-LAC (not ISOS) prior to receiving care in the U.S
  - Emergency Care: Members report to the nearest Emergency room
- Obtaining care in OCONUS:
  - Beneficiaries are required to obtain prior authorization from TAO-LAC prior to receiving routine/urgent care in OCONUS
  - Beneficiaries should report to Emergency room for emergent care
  - Call centers avail 24/7 with extensive translation capability for questions/referral
- After hour/weekend care (U.S and OCONUS care)
  - Seek care and contact TAO-LAC within 24 hours (if possible) for authorization

## 11. Important Contact names/numbers:

- TRICARE Area Office – Latin America and Canada (authorizations):
  - LCDR Sue Larkin      [Sue.Larkin@tma.osd.mil](mailto:Sue.Larkin@tma.osd.mil)      210-292-8525
  - Jeanette Hammond      [Jeanette.Hammond@tma.osd.mil](mailto:Jeanette.Hammond@tma.osd.mil)      210-292-8526
- TRICARE Area Office – Latin America and Canada (Administration):
  - Maj Pedro Burton-Taylor      [Pedro.Burton-Taylor@tma.osd.mil](mailto:Pedro.Burton-Taylor@tma.osd.mil)      703-588-1827
  - Gilberto Marquez      [gilberto.marquez@tma.osd.mil](mailto:gilberto.marquez@tma.osd.mil)      210-292-8524
  - Odis. Blueitt      [Odis.Blueitt@tros.tma.osd.mil](mailto:Odis.Blueitt@tros.tma.osd.mil)      210-292-8512

- CF Health Services Group Headquarters (Eligibility and General Questions):
  - Claudette Marleau – 613-945-6877, 613-945-6779
  - Anne Carman – 613-945-6691
  
- TOP Canada Enrollment and Overseas Claim POC
  - [TRICAREoverseasGTSC@internationalSOS.com](mailto:TRICAREoverseasGTSC@internationalSOS.com)

**1. Remote Location:** Chile - Santiago

**2. Country Description:** In addition to its stunning natural beauty, the Republic of Chile has a large, educated middle class and a robust free-market economy. Santiago, also known as Santiago de Chile, is the capital and largest city of Chile, and the center of its largest conurbation (Greater Santiago). It is located in the country's central valley, at an elevation of 520 m (1,706.04 ft) above mean sea level. Although Santiago is the capital, the National Congress of Chile meets in the coastal town of Valparaíso, 120 km to the west. Santiago has two main private hospitals that are accredited by The American Hospital Association and meet U.S. standards: Clínica las Condes. Both have international patient departments and experience with some international insurance. Medical care in Chile is generally good, though it may not meet U.S. standards in remote areas. Major hospitals accept credit cards, but many doctors and hospitals in Chile expect immediate payment in cash. Prescriptions written by local doctors and over-the-counter medicines are widely available.



U.S Embassy (87 Prime Beneficiaries)  
 ADSM: 31      ADFM: 56

**3. Network and Participating Facilities:**

**a. Facility Name:** Clínica Alemana (Participating)

**Address:** 1214. Av. Vitacura 5951 - Vitacura - Santiago de Chile



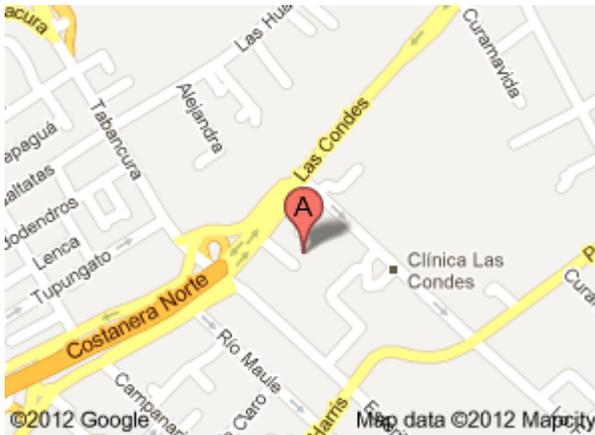
**General Description:** Clinica Alemana is a private facility with excellent scope of primary, specialist and inpatient care. It is located in close proximity to the city center and about 35 minutes by road from the airport. The facility consists of 350 beds. It includes a 24/7 emergency department, ICU, 8 OTs, imaging department, laboratory and a pharmacy. The facility is staffed by more than 300 doctors.

**Hours of Operation:** ER - 24 Hours, Office Hours Monday to Saturday from 0800 - 2000

**Website:** [www.alemana.cl/](http://www.alemana.cl/)

**b. Facility Name:** Clinica Las Condes (Participating)

**Address:** Lo Fontecilla 441 - Las Condes , Santiago, Chile



**General Description:** Clinica Conde is a private facility with excellent scope of primary, specialist and inpatient care. It is located in close proximity to the city center and about 40 minutes by road from the airport. The facility consists of 256 beds. It includes a 24/7 emergency department, ICU, 6 OTs, imaging department, laboratory and a pharmacy. The medical staff consists of 589 doctors.

**Hours of Operation:** ER - 24 Hours, Outpatient 24/7

**Website:** <http://www.clinicalascondes.cl/>

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Clinica Alemana	Santiago de Chile	Chile	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED, NEPHRO,

				NEURO, OB/GYN, ONCOL, OPTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG FACIO-MAX, SUR-GEN, SURG-PLASTIC, SURG-VASCULAR , UROL)
Clinica Las Condes	Santiago de Chile	Chile	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPTHAL, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, PSYCHO, RHEUM, SURG-CARDIO, SURG-COLORECT, SUR-GEN, SURG-NEUROSURG-PLASTIC, SURG-VASCULAR , UROL)
YAZIGI, Antonio	Santiago de Chile	Chile	Network	DENT
SCHNAPP, Carlos	Santiago de Chile	Chile	Participating	OB/GYN
CHARAD, Jaime	Santiago de Chile	Chile	Network	DENT
CHARLIN, Raimundo	Santiago de Chile	Chile	Network	OPTHAL
FABRES, Maria Cecilia	Santiago de Chile	Chile	Participating	OB/GYN
LASEN, Daisy	Santiago de Chile	Chile	Network	PSYCHO
HINZPETER, Daniel	Santiago de Chile	Chile	Participating	ORTHO
SEIJAS BUSCHIAZZO, Daniel	Santiago de Chile	Chile	Participating	PSYCHIA
COHEN VENTURA, Jacob	Santiago de Chile	Chile	Participating	PEDS
Clinica Odontologica San Sebastian	Santiago de Chile	Chile	Network	DENT

RAMIREZ, Jose Danilo	Santiago	Dominican Republic	Participating	OPHAL
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**1. Remote Location:** Colombia - Bogota

**2. Country Description:** Colombia is a medium-income nation of some 46 million inhabitants. Its geography is very diverse, ranging from tropical coastal areas and rainforests to rugged mountainous terrain. Bogotá is the capital, and largest city, of Colombia. Bogotá is the largest city in Colombia, and one of the biggest of Latin America. It figures amongst the thirty largest cities of the world and it is the third-highest capital city in South America (after La Paz and Quito) at 2,625 meters (8,612 ft) above sea level. With its many universities and libraries, Bogotá has become known as "The Athens of South America". Bogotá owns the largest moorland of the world, which is located in the Sumapaz Locality. Medical care is adequate in major cities but varies greatly in quality elsewhere. Emergency rooms in Colombia, even at top-quality facilities, are frequently overcrowded and ambulance service can be slow. Many private health care providers in Colombia require that patients pay for care before treatment, even in an emergency. Some providers in major cities may accept credit cards, but those who do not may request advance payment in cash. Uninsured travelers without financial resources may be unable to obtain care, or relegated to seeking treatment in public hospitals where care is far below U.S. standards.



U.S Embassy (180 Prime Beneficiaries)  
 ADSM: 83      ADFM: 102

**3. Network and Participating Facilities:**

**a. Facility Name:** Fundacion Santa Fe de Bogota (network)

**Address:** Calle 119 No. 7 – 75, Bogota, Colombia



**General Description:** Fundacion Santa Fe de Bogota is a private facility with excellent scope of primary, specialist and inpatient care. It is located about 30 to 60 minutes by road from the city center and the airport. The facility consists of 205 beds. It includes a 24/7 emergency department, 15 OTs, ICU, imaging department, laboratory and a pharmacy. It is staffed by 300 physicians and more than 600 nurses.

**Hours of Operation:** ER: 24/7 Outpatient: Monday to Friday from 0800 to 1800 hours; Saturday from 0800 to 1800 hours.

**Website:** <http://www.fsfb.org.co/>

**b. Facility Name:** Clinica del Country (participating)

**Address:** Carrera 16 No.82-57, Bogota, Colombia



**General Description:** Clinica del Country is a private facility with excellent scope of primary and specialist care. It is located about 30 minutes by road from the city center. The facility consists of 223 beds. It includes a 24/7 emergency department, 17 OTs, ICU, imaging department, laboratory.

**Hours of Operation:** ER - 24/7

**Website:** [www.clinicadelcountry.com](http://www.clinicadelcountry.com)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
GOMEZ MUNOZ, Juan Manuel	Bogotá	Colombia	Network	FP, GP, IM, INF, DIS
GOMEZ, Felipe	Bogotá	Colombia	Network	UROL
Fundacion Santa Fe de Bogota	Bogotá	Colombia	Network	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, HOSP)

				ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIEC HLTH, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG-COLRECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROL
RUEDA SAENZ, Ricardo	Bogotá	Colombia	Network	ENDO, OB/GYN, OTH SPEC CARE-ADULT
PAREDES, Blanca	Bogotá	Colombia	Network	DENT, OTH ALLEID HLTH SCVS,
TORO GOMEZ, Jaime	Bogotá	Colombia	Participating	NEURO
MORALES GONZALEZ, Mauricio	Bogotá	Colombia	Participating	ORTHO
Asociacion Medica de los Andes	Bogotá	Colombia	Participating	CARDIO, DENT, DERM, FP, GP, IM, GASTRO, RADIO, NEURO, OB/GYN, ONCOL, OPHTHAL, OTH ALLIED HLTH SVCS, OTH DIAG, PATH, LAB, PEDS, PHARM, SURG-GEN)
NUNEZ LEON, Francisco	Bogotá	Colombia	Network	PEDS
MATALLANA, Maria Elena	Bogotá	Colombia	Network	OB/GYN
GARCIA, Juan Manuel	Bogotá	Colombia	Network	ENT
PARIS, Maria del Pilar	Bogotá	Colombia	Network	OTH SPEC CARE ADULT, PT
NARANJO, Juan Pablo	Bogotá	Colombia	Network	OPHTHAL,
LLINAS, Adolfo	Bogota	Colombia	Participating	ORTHO
MALDONADO, Ivette	Bogotá	Colombia	Network	OB/GYN,
DE CASTRO de MARROQUIN, Patricia	Bogotá	Colombia	Network	DERM
SIPLAS	Bogotá	Colombia	Network	RADIO, PATH, LAB,
Clinica del Country	Bogotá	Colombia	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DIAL, ENDO, ENT, FP, GP, IM,GASTRO, HOSP ER, ACUTE CARE, RADIO, INFO DIS, TROP MED,

				NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE_ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULMO, RHEUM, SURG- CARDIO, SURG-COLORECT, SURG- FACIO MAX, SURG_NEURO, SURG PLASTIC, UROL
RUEDA, Santiago	Bogotá	Colombia	Network	PEDS
SIERRA ARANGO, Fernando	Bogota	Colombia	Network	GSTRO
GUTIERREZ- APARICIO, Andres	Bogotá	Colombia	Network	OB/GYN
LONDONO, Eduardo	Bogotá	Colombia	Participating	SURG-COLORECT, SURG- GEN
SAMPER, Jeanette	Bogotá	Colombia	Network	PSYCHO
GARCIA, Juliana	Bogotá	Colombia	Network	PSYCHIA
URIBE PRADA, Ivan Carlos	Bogota	Colombia	Participating	PED OTH SPEC
Resonancia Magnetica de Colombia	Bogotá	Colombia	Participating	RADIO
HAKIM DACCACH, Fernando	Bogotá	Colombia	Participating	SURG-NEURO
EIDELMAN, Nathan	Bogotá	Colombia	Participating	SURG-COLORECT, SURG- GEN
CABAL HURTADO, Francisco	Bogotá	Colombia	Network	ORTHO
HERNANDEZ, Eric	Bogotá	Colombia	Participating	ENDO
TORRES FRANCO, Fabio Alonso	Bogotá	Colombia	Participating	SURG-GEN
HUERTAS MOTTA, Bernardo	Bogotá	Colombia	Participating	PEDS
CHALEM, Monique	Bogota	Colombia	Participating	RHEUM
Reprotec S.A.	Bogotá	Colombia	Network	OB/GYN
ACOSTA, Eduardo	Bogota	Colombia	Network	OB/GYN
MENDOZA de MOLANO, Belen	Bogota	Colombia	Network	GASTRO
TRAUB, Dieter	Bogota	Colombia	Participating	UROL
ROA, Jairo	Bogota	Colombia	Participating	FP, GP, IM
Laboratorio de Investigacion Hormonal (LIH)	Bogotá	Colombia	Participating	PATH, LAB
MARTINEZ, Constanza	Bogotá	Colombia	Network	DENT, RADIO,

ARTUNDUAGA, Gerardo	Bogotá	Colombia	Network	OPHTHAL
CASTANO, Giovanni	Bogotá	Colombia	Network	OPHTHAL
GAMBOA, Omar	Bogotá	Colombia	Network	DENT
JIMENEZ, Maria Consuelo	Bogota	Colombia	Network	ORTH SPEC CARE_ADULT, PT
Superpharma	Bogotá	Colombia	Network	PHARM
DIAZ GONGORA, Gabriel Fernando	Bogotá	Colombia	Participating	PED OTH SPEC
MORENO SERRANO, Constanza Lucia	Bogota	Colombia	Participating	ORTHO
DUARTE, Monica	Bogotá	Colombia	Participating	ORTHO SPEC CARE ADULT
JIMENEZ, Sandra Juliana	Bogota	Colombia	Participating	NEPHRO
PEREZ NINO, Jaime	Bogota	Colombia	Participating	PED OTH SPEC
NASSAR, Ricardo	Bogota	Colombia	Participating	SURG-GEN
RESTREPO GUALTEROS, Sonia Maria	Bogota	Colombia	Participating	PED OTH SPEC

**1. Remote Location:** Colombia - Cartagena

**2. Country Description:** Colombia is a medium-income nation of some 46 million inhabitants. Its geography is very diverse, ranging from tropical coastal areas and rainforests to rugged mountainous terrain. Cartagena is a large Caribbean beach resort city on the northern coast of Colombia in the Caribbean Coast Region and capital of Bolívar Department. The city had a population of 892,545 as of the 2005 census, making it the fifth-largest city in Colombia and giving the Cartagena urban area the status of fifth-largest urban area in Colombia. Cartagena is a center of economic activity in the Caribbean, as well a popular tourist destination. Medical care is adequate in major cities but varies greatly in quality elsewhere. Emergency rooms in Colombia, even at top-quality facilities, are frequently overcrowded and ambulance service can be slow. Many private health care providers in Colombia require that patients pay for care before treatment, even in an emergency. Some providers in major cities may accept credit cards, but those who do not may request advance payment in cash. Uninsured travelers without financial resources may be unable to obtain care, or relegated to seeking treatment in public hospitals where care is far below U.S. standards.



Remote location (0 Prime Beneficiaries)  
 ADSM: 0      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** Nuevo Hospital Bocagrande (participating)

**Address:** Bocagrande Av Sn Martin Centro Comercial , Cartagena, Colombia



**General Description:** Belize Medical Associates offers quality health care with over 26 experienced doctors providing specialist clinics. Some of the services include pharmacy, radiology, laboratory, clinical consultation or hospital services, 24 hour emergency services, intensive care unit, cardiac care, major operating theater.

**Hours of Operation:** ER - 24/7

**Website:** [www.hospitalbocagrande.com.co/](http://www.hospitalbocagrande.com.co/)

**b. Facility Name:** MEDIHELP Services (network)

**Address:** Cra. 6a. No. 5 -101 Bocagrande, Cartagena, Colombia

*No Map Available*

**General Description:** MEDIHELP SERVICES Medical Center is located in Cartagena, Colombia and specialized in several types of surgeries such ophthalmology, vascular, pediatric bariatric surgery, plastic surgery, bariatric etc.

**Hours of Operation:** Office hours Monday to Friday, 0800 – 1800, Saturday 0800 -1200

**Website:** [www.medihelpservices.com/](http://www.medihelpservices.com/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Nuevo Hospital Bocagrande	Cartagena	Colombia	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG FACIO-MAX, SURG-GEN, SURG NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY
Clinica Sonria	Cartagena	Colombia	Participating	DENT

				CARDIO, DENT, ENT, FP, GP, IM, RADIO, INFO DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA, PULMO, SURG-COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY,
Medihelp Services	Cartagena	Colombia	Network	
BUSTILLO Jr., Orlando	Cartagena	Colombia	Participating	OB/GYN
MAZA VILLADIEGO, Lacides	Cartagena	Colombia	Participating	ENDO
MARTINEZ, Ramiro	Cartagena	Colombia	Network	FP, GP, IM

**1. Remote Location:** Costa Rica - San Jose

**2. Country Description:** Costa Rica is a middle-income, developing country with a strong democratic tradition. Costa Rica is actively promoting medical tourism. San Jose is the capital and largest city of Costa Rica. Located in the Central Valley, San José is the seat of national government, the focal point of political and economic activity, and the major transportation hub of this Central American nation. While there are advantages like affordable costs, quality health care, and a chance to recuperate and have a vacation at the same time, there are also risks. Persons with unpaid or disputed debts in Costa Rica may be legally prevented from leaving the country.

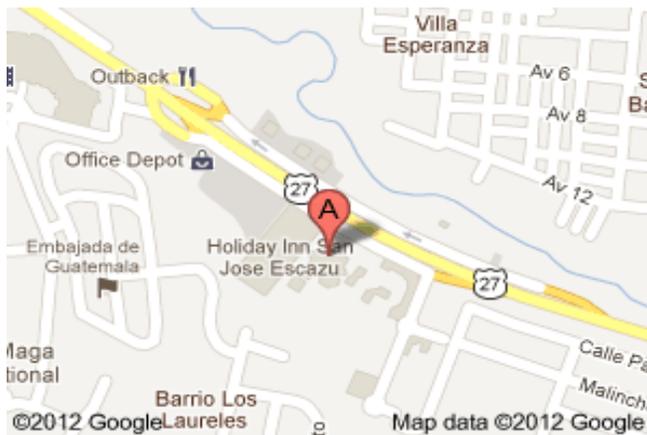


U.S Embassy (8 Prime Beneficiaries)  
 ADSM: 4      ADFM: 4

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital CIMA San Jose (network)

**Address:** 1 Km W.Multiplaza Escazú, San Jose, Costa Rica



**General Description:** Hospital Cima is private facility built in Feb. 2000. It is affiliated with Baylor University Medical Center in Dallas, Texas. CIMA has the only locked private in hospital psychiatric unit in the country (4-6 beds).

**Hours of Operation:** 24 Hours, Office Hours Monday to Friday from 0800 to 1730

**Website:** [www.cimahospital.com](http://www.cimahospital.com)

**b. Facility Name:** Clinica Biblica (participating)

**Address:** Calle Central y Calle Primera, Avenida 14, San Jose, Costa Rica



**General Description:** Clinica Biblica is a General hospital with several specialties available. The hospital is newly renovated with a recent JCI Accreditation awarded in 2008. Catering to the International community, the facility hopes to become a referral center in Central America.

**Hours of Operation:** ER - 24 Hours, Office Hours Monday to Friday from 0700 to 1800 and Saturday from 0700 to 1600

**Website:** [www.clinicabiblica.com/](http://www.clinicabiblica.com/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
PRADA VALVERDE, Vinicio	San Jose	Costa Rica	Network	DENT
Hospital CIMA San Jose	San Jose	Costa Rica	Network	Hospital with Multiple Specialties (CARDIO, DENT, DERM, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED, NEURO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM,

				PT, PSYCHIA, PSYCHO, PULMO, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROLOGY
				Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED, NEURO, NEURO, OB/GYN, ONCOL, OPTHAL, ORTHO, ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROLOGY
Clinica Biblica	San Jose	Costa Rica	Participating	
RAUFF-CIESLAK, Andreas	San Jose	Costa Rica	Participating	OB/GYN
ABDELNOUR, Arturo	San Jose	Costa Rica	Network	PEDS
FLIKIER, Paul	San Jose	Costa Rica	Participating	OPHTHAL
HERRERA GUIDO, Roberto	San Jose	Costa Rica	Participating	PEDS, PED OTH SPEC
SORIA, Tania	San Jose	Costa Rica	Participating	DERM
GONZALEZ CASAFONT, Mario	San Jose	Costa Rica	Network	FP/GP/IM, OTH DIAG
OEDING, Oscar	San Jose	Costa Rica	Participating	ORTHO

**1. Remote Location:** Guantanamo Bay (GTMO) - Cuba

**2. Country Description:** **Guantanamo Bay Naval Base** (also called Gitmo or GTMO) is located on 45 square miles (120 km<sup>2</sup>) of land and water at Guantánamo Bay, Cuba which the United States leased for use as a coaling (fueling) station following the Cuban-American Treaty of 1903. The base is located on the shore of Guantánamo Bay at the southeastern end of Cuba.



GTMO Naval Facility - 1275 Prime Beneficiaries

**3. Network and Participating Facilities:** None

GTMO provides various specialties and has a 24 Hour ER and a Medical Home Port. Beneficiaries are referred to CONUS MTFs or Civilian facilities to obtain care not provided at GTMO as there no other medical facilities in the area.

**4. Network/Participating Providers and Specialties Available:** None

**1. Remote Location:** Curacao - Williamstad

**2. Country Description:** Curaçao is a semi-autonomous part of the Kingdom of the Netherlands. The economy is well-developed and tourist facilities are widely available. Tourism and the financial services sector have been the mainstays of the Curaçao economy since the 1970s. Willemstad is the capital city of Curaçao, an island in the southern Caribbean Sea that forms a constituent country of the Kingdom of the Netherlands. Formerly the capital of the Netherlands Antilles prior to its dissolution in 2010, it has an estimated population of 140,000. Medical care is good in Curaçao. There is one general hospital, St. Elisabeth Hospital, whose medical standards can be compared with to a small hospital in the U.S. St. Elizabeth's hospital has a decompression chamber and qualified staff to assist scuba divers suffering from decompression sickness. Several private clinics such as Dr. Taams Clinic and Advent Clinic, provide good to excellent medical service. The many drug stores or “boticas” provide prescription and over the counter medicine. Emergency services are usually quick to respond. There have been cases of dengue fever in recent months.



U.S Embassy (5 Prime Beneficiaries)  
 ADSM: 4      ADFM: 1

**3. Network and Participating Facilities:**

**a. Facility Name:** St. Elizabeth's Hospital (Participating)

**Address:** Bredestraat 193, Willemstad, Curacao



**General Description:** St. Elizabeth's Hospital is a 530-bed private-teaching facility affiliated with a Dutch university.

**Hours of Operation:** ER – 24 hours, office hours Monday to Friday from 0730 to 1630

**Website:** [stelisabethhospital.com/](http://stelisabethhospital.com/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
St. Elizabeth's Hospital	Willemstad	Curacao	Participating	Hospital with Multiple Specialties (DENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED, NEURO, OB/GYN, ONCOL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PSYCHIA, SURG FACIO-MAX, SURG-NEURO, SURG-PLASTIC)
CHONG , Justland Jozef	Willemstad	Curacao	Participating	DENT
BOOI, Gerald A.	Willemstad	Curacao	Participating	ORTHO
PALM, Stephen	Willemstad	Curacao	Participating	OPHTHAL
ALLAART, Jan	Willemstad	Curacao	Participating	FP/GP/IM
MARIA, Jeffrey	Willemstad	Curacao	Participating	ENT



**Website:** <http://www.clinicaabreu.com.do/u/indexus.htm>

**b. Facility Name:** Hospital General Plaza de la Salud (Participating)

**Address:** Av. Ortega y Gasset, Ensanche La Fe, Santo Domingo, Dominican Republic



**General Description:** Hospital General Plaza de la Salud is a semiprivate facility with adequate primary and specialized care. This hospital is located near to the city center. The facility consists of 250 beds. It includes a 24/7 emergency department, catheterization laboratory, ICU, imaging department and 13 OTs. There is a laboratory and pharmacy on-site. Hospital General Plaza de la Salud is staffed by 275 doctors and 700 nurses.

**Hours of Operation:** ER – 24/7, Outpatient Monday to Friday from 0800 - 2100

**Website:** <http://hgps.do/>

**c. Facility Name:** Hospiten Santo Domingo (Participating)

**Address:** Alma Máter, esquina Bolívar, Santo Domingo, Dominican Republic

**General Description:** Hospiten Santo Domingo is a private facility with adequate primary and specialized care. It is located near the city center and about 30 to 45 minutes from the airport. The facility consists of 44 beds. It includes a 24/7 ER, catheterization, laboratory, ICU, imaging department and four OTs. There is a laboratory and pharmacy on-site. Hospiten Santo Domingo is staffed by 86 doctors and 80 nurses.





				RHEUM, SURG-GEN, SURG-NEURO, UROL)
BROSSA , Alfonso Jr.	Santo Domingo	Dominican Republic	Network	FP/GP/IM, GASTRO
Hospital General Plaza de la Salud	Santo Domingo	Dominican Republic	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, , SURG-GEN, SURG-PLASTIC, SURG-VASCULAR, UROLOGY
Laboratorios de Referencia	Santo Domingo	Dominican Republic	Network	PATH, LAB
ARBAJE KHOURY, Margarita	Santo Domingo	Dominican Republic	Network	OPHTHAL
SCHERALDI, Catherine	Santo Domingo	Dominican Republic	Participating	ENDO
Hospiten Santo Domingo	Santo Domingo	Dominican Republic	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG-GEN, SURG-PLASTIC, UROL
TORAL, Juan Carlos	Santo Domingo	Dominican Republic	Network	PEDS, OTH PEDS SPEC
CEDIMAT - Centro de Diagnostico y Medicina Avanzada y de Conferencias Medicas y Tele Medicina	Santo Domingo	Dominican Republic	Network	Hospital with Multiple Specialties (CARDIO, ENT, FP/GP/IM, GASTRO, RADIO, OTH SPEC CARE ADULT, PATH, LAB, PSYCHIA, SURG-GEN,

				SURG-VASCULAR, UROLOGY)
FRANKENBERG, Tamara	Santo Domingo	Dominican Republic	Network	OB/GYN
MARTINEZ, Jaime	Santo Domingo	Dominican Republic	Participating	DERM
FRANCO THOMEN, Octavio	Santo Domingo	Dominican Republic	Network	DENT
RODRIGUEZ, Maximo	Santo Domingo	Dominican Republic	Network	FP/GP/IM
GARCIA CHALJUB, Buenaventura	Santo Domingo	Dominican Republic	Network	OTH ALLIED HLTH SVCS
JENOURI, Gilbert	Santo Domingo	Dominican Republic	Participating	PULMO
HIGGINS, Nicholas	Santo Domingo	Dominican Republic	Participating	PSYCHO
FERNANDEZ, Elisa	Santo Domingo	Dominican Republic	Network	OB/GYN
SUAREZ, Zoila	Santo Domingo	Dominican Republic	Network	DENT
TORIBIO, Janet	Santo Domingo	Dominican Republic	Participating	PED OTH SPEC
FERNANDEZ, Cesar	Santo Domingo	Dominican Republic	Participating	PSYCHO
Centro de Oftalmologia y Glaucoma	Santo Domingo	Dominican Republic	Participating	OTH ALLIED HLTH SVCS

### 1. Remote Location: Ecuador - Quito

**2. Country Description:** Ecuador is a Spanish-speaking country approximately the size of Colorado. It has a democratically elected government. In general, tourist facilities are adequate but vary in quality. Crime is a significant concern. Ecuador uses the U.S. dollar as its official currency, and U.S. bills and both U.S. and locally minted coins are accepted everywhere. Quito is the capital city of Ecuador in northwestern South America. It is located in north-central Ecuador in the Guayllabamba river basin, on the eastern slopes of Pichincha, an active strato volcano in the Andes mountains. Quito is the second most populous city in Ecuador, after Guayaquil. Adequate medical and dental care is available in the major cities of Ecuador. In smaller communities and in the Galápagos Islands, services are limited, and the quality is generally well below U.S. standards. Ambulances, with or without trained emergency staff, are in short supply in cities, but even more so in rural areas.



U.S Embassy (82 Prime Beneficiaries)

ADSM: 35      ADFM: 47

### 3. Network and Participating Facilities:

- a. **Facility Name:** Hospital Metropolitano - CONCLINA C.A (participating)

*No Map Available*

**Address -** Ave. Mariana de Jesús s/n y Nicolás Arteta , Quito Ecuador

**General Description:** Hospital Metropolitano is a 120 bed private facility with a 24 hour ER, ICU and complete diagnostic capabilities.

**Hours of Operation:** ER - 24 Hour s, Office Hours Monday to Friday from 0830 to 1730

**Website:** [www.hospitalmetropolitano.org](http://www.hospitalmetropolitano.org)

### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
JIJON-LETORT, Alfredo Jose	Quito	Ecuador	Network	OB/GYN
Hospital Metropolitano - CONCLINA C.A.	Quito	Ecuador	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, RADIO, INF DIS/TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA, PULMO, RHEUM, SURG- CARDIO, SURG- COROLECT, SURG FACIO- MAX, SURG-GEN, SURG- NEURO, SURG-PLASTIC, SURG-VASCULAR, UROL)
JIJON LETORT, Francisco Xavier	Quito	Ecuador	Network	PEDS, PED OTH SPEC
DAVALOS, Alvaro	Quito	Ecuador	Participating	FP/GP/IM, INF DIS/TROP MED
NAVARRO, Patricio	Quito	Ecuador	Participating	CARDIO
LETORT, José	Quito	Ecuador	Participating	ENT
EGUIGUREN, Jose	Quito	Ecuador	Participating	PEDS
MORENO, Juan	Quito	Ecuador	Participating	OPHTHAL
ROJAS, Carlos	Quito	Ecuador	Participating	DENT
Clinica del Dr. Marcelo Costales	Quito	Ecuador	Network	DENT
MONTENEGRO LOPEZ , Ramiro	Quito	Ecuador	Participating	NEURO
AYALA, Gustavo	Quito	Ecuador	Participating	GASTRO
Medasis	Quito	Ecuador	Network	OTH ALLIED HLTH SVCS
GONZALEZ GRANDA, Iliana Maria	Quito	Ecuador	Participating	OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PT, PSYCHO
AHTTY, Edison G.	Quito	Ecuador	Participating	OPHTHAL
RUBIO ROMAN, Alejandro	Quito	Ecuador	Participating	SURG-HAND, SURG PLASTIC
Ecograsound	Quito	Ecuador	Network	ENT, OTH ALLIED HLTH SVCS
PEREZ DE LA	Quito	Ecuador	Participating	ENDO, FP/GP/IM

PUENTE, Mauricio				
GABELA, Jorge	Quito	Ecuador	Participating	FP/GP/IM
Oral Axxis	Quito	Ecuador	Network	DENT
Glomedical	Quito	Ecuador	Participating	DME
FEBRES C. JIJON, Rafael Alfredo	Quito	Ecuador	Participating	OTH SPEC CARE ADULT
AGUIRRE ESPINOSA, Jose M.	Quito	Ecuador	Participating	SURG-GEN
LARREA MARTINEZ, Eduardo Luis	Quito	Ecuador	Participating	PULMO
ARTEAGA INIGUEZ, Carlos Rodrigo	Quito	Ecuador	Participating	SURG-PLASTIC
VINUEZA ROJAS, Luis Rodrigo	Quito	Ecuador	Participating	GASTRO

**1. Remote Location:** El Salvador - San Salvador

**2. Country Description:** El Salvador is a democratic country with a developing economy. Tourism facilities are not fully developed. The capital is San Salvador, accessible by El Salvador's International Airport at Comalapa. The U.S. Dollar is the primary currency in El Salvador and the economy is fully dollarized. San Salvador is the capital city of the Republic of El Salvador. San Salvador is a part of the San Salvador Department, one of fourteen in the nation. San Salvador is the country's largest city as well as its most important political, cultural, educational and financial center. There are a few private hospitals with an environment that would be acceptable to visiting U.S. citizens. The Embassy recommends that these hospitals be used only for emergency care, to stabilize a condition prior to returning to the U.S. for definitive evaluation and treatment. Private hospitals and physicians expect up-front payment (cash or, for hospitals, credit card) for all bills.



U.S Embassy (77 Prime Beneficiaries)  
 ADSM: 61      ADFM: 67

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital de Diagnostico Escalon (network)

**Address:** Villavicencio Plaza Paseo General Escalón Colonia Escalon San Salvador, El Salvador



**General Description:** Hospital de Diagnostico is a private facility with adequate primary and

specialty care. It is located in close proximity to the city center. The facility consists of 66 beds. It includes a dedicated 24/7 emergency department, 50Ts, ICU, laboratory, imaging department and pharmacy.

**Hours of Operation:** ER - 24 Hours, Office Hours Monday to Friday from 0800  
1700 hrs

**Website:** <http://www.hdiagnostico.com.sv/>

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
MORENO, José Miguel	San Salvador	El Salvador	Participating	FP/GP/IM, GASTRO
SALAVERRIA CACERES, Julio C.	San Salvador	El Salvador	Participating	UROL
IGLESIAS IRAHETA, Jose Horacio	San Salvador	El Salvador	Network	NEPHRO, PEDS, PED OTH SPEC
Hospital de Diagnostico Escalon	San Salvador	El Salvador	Network	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEURO, ONCOL, OPHTHAL, ORTHO, , OTH SPEC CARE ADULT, PATH, LAB, PHARM, , SURG-CARDIO, SURG COLORECT, SURG- GEN, SURG-NEURO, SURG-PLASTIC, SURG- VASCULAR, UROLOGY
LORENZANA, Rafael	San Salvador	El Salvador	Network	DENT
MATAMOROS, Renato	San Salvador	El Salvador	Network	FP/GP/IM
VASQUEZ ROMERO, Mauricio	San Salvador	El Salvador	Network	DERM,
VIDES-CASANOVA, Roberto	San Salvador	El Salvador	Participating	ORTHO
ZAVALETA, Jorge	San Salvador	El Salvador	Network	OB/GYN
DE CACERES, Dina S.	San Salvador	El Salvador	Participating	PSYCHO
ARGUELLO SCAFFINI, Miguel A.	San Salvador	El Salvador	Participating	FP/GP/IM, RADIOOTH PEDS, PED OTH SPEC
BMP Imagenes Diagnosticas	San Salvador	El Salvador	Network	RADIO

Laboratorio de Diagnóstico Escalón	San Salvador	El Salvador	Network	PATH/LAB
GUZMAN URRUTIA, Rene Eduardo	San Salvador	El Salvador	Participating	ENT
VIDES LEMUS, Ricardo	San Salvador	El Salvador	Participating	ENT
PALENCIA TREJO, Mario E.	San Salvador	El Salvador	Network	DENT
GUERRERO, Jose Heriberto	San Salvador	El Salvador	Network	OTH SPEC ADULT, PT
MORALES CHOTO, Luis	San Salvador	El Salvador	Participating	ORTHO
CALIX LOPEZ, Juan Jose	San Salvador	El Salvador	Participating	SURG-GEN
PANAMENO, Jorge	San Salvador	El Salvador	Participating	FP/GP/IM, INF DIS/TROP
SALAZAR, Ricardo	San Salvador	El Salvador	Participating	OB/GYN
SANCHEZ VIDES, Eduardo	San Salvador	El Salvador	Participating	PED OTH SPEC
VELADO, Mauricio	San Salvador	El Salvador	Participating	PED OTH SPEC
COREA, Luis	San Salvador	El Salvador	Participating	PEDS
SUPERPROMOTORA SA DE CV	San Salvador	El Salvador	Participating	RADIO

**1. Remote Location:** Guatemala - Guatemala City

**2. Country Description:** Guatemala is a developing country, characterized by wide income disparities. A peace accord, signed in 1996, ended a 36-year armed conflict. Violent crime, however, is a serious concern due to endemic poverty, an abundance of weapons, a legacy of societal violence, and dysfunctional law enforcement and judicial systems. Guatemala City is the capital and largest city of the Republic of Guatemala and Central America. It is also the capital city of the local Municipal of Guatemala, and Guatemala Department. The full range of medical care is available in Guatemala City, but medical care outside the city is limited. Guatemala's public hospitals frequently experience serious shortages of basic medicines and equipment. Care in private hospitals is generally adequate for most common illnesses and injuries, and many of the medical specialists working in them are U.S trained and certified.



U.S Embassy (4 Prime Beneficiaries)  
 ADSM: 4      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Herrera Llerandi - Amedesgua (participating)

**Address:** 6a. Avenida 8-71, Zona 10, Guatemala City, Guatemala



**General Description:** Hospital Herrera Llerandi is a 48-year old facility with 70 beds and 250 medical specialists. A variety of services is available at the hospital, to include an Emergency Room staffed by Surgeons and Internists. Ambulance and air transport is contracted out. The

ICU has 1:1 patient/nurse ratio.

**Hours of Operation:** ER - 24/7

**Website:** [www.herrerallerandi.com/](http://www.herrerallerandi.com/)

**b. Facility Name:** Hospital Centro Medico (participating)

**Address:** Centro Medico 6a. Avenida 3-47 Zona 10, Guatemala City, Guatemala



**General Description:** Hospital Centro Medico has 89 Beds to include ICU beds, 5 OR Suites. They average 225 cases monthly. In addition to other services, Kidney Transplant is also performed at the facility. 24/7 Ambulance service is also available to include transport by 2 private ambulance services; a helipad is located at the rooftop. The ICU has a capacity of 12 to include PICU and is covered with a 1:1 patient/nurse ratio. Additionally cardiac catheterization and relevant emergency equipment are available on site. There are 4 newborn intensive care beds with capability to care for 26-week neonates. Genetic testing is done in the facility as well.

**Hours of Operation:** ER - 24/7

**Website:** <http://www.centromedico.com.gt/>

**C. Facility Name:** Sanatorio Nuestra Señora del Pilar (participating)

**Address:** 3a. Calle 10-71 Zona 15, Colonia Tecún Umán, Guatemala City, Guatemala



**General Description:** Sanatorio Nuestra Señora del Pilar has 70 beds; The facility provides most specialties and has 100 specialists on board. The hospital has nursing staff of 350, which include 18 professional nurses, and nurse to patient ratio is 1:3.

**Hours of Operation:** ER - 24/7

**Website:** <http://www.sanatorioelpilar.com>

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
Hospital Herrera Llerandi - Amedesgua	Guatemala City	Guatemala	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHO, PULMO, RHEUM, SURG-COLORECT, SURG FACIO-MAX, SURG GEN, SURG NEURO, SURG PLASTIC, SURG VASCULAR, UROL
Laboratorio del Hospital Herrera Llerandi	Guatemala City	Guatemala	Participating	PATH, LAB
COSENZA, Gustavo	Guatemala City	Guatemala	Network	NEURO
SARAVIA CAMACHO, Francisco José	Guatemala City	Guatemala	Network	DERM
PAREDES HAAS, Juan José	Guatemala City	Guatemala	Participating	DENT
Hospital Centro Medico	Guatemala City	Guatemala	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN,

				ONCOL, OPTAL, ORTHO, ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG CARDIO, SURG-COLORECT, SURG FACIO-MAX, SURG GEN, SURG NEURO, SURG PLASTIC, SURG VASCULAR, UROL
QUEVEDO, Arturo	Guatemala City	Guatemala	Participating	OPTAL
CASTILLO, Boris	Guatemala City	Guatemala	Participating	FP/GP/IM
FIGUEROA FLORES, Jorge	Guatemala City	Guatemala	Network	PEDS
GUILLEN, Ricardo Edmundo	Guatemala City	Guatemala	Network	OB/GYN
BUNGE, P. Thomas	Guatemala City	Guatemala	Network	PEDS
AMENABAR, Raul	Guatemala City	Guatemala	Participating	ORTHO
SANDOVAL SHANNON, Victor	Guatemala City	Guatemala	Participating	UROL
Sanatorio Nuestra Señora del Pilar	Guatemala City	Guatemala	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, OB/GYN, ONCOL, OPHTAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, RHEUM, SURG-CARDIO, SURG FACIO-MAX, SURG-GEN, SURG NEURO, SURG-PLASTIC, UROL
Centro Dental de Especialistas	Guatemala City	Guatemala	Network	DENT
INTEVISA INSTITUTO TECNOLOGICO DE LA VISION	Guatemala City	Guatemala	Network	OPHTAL, OTH ALLIED HLTH SVCS

COHEN, Mark	Guatemala City	Guatemala	Network	FP/GP/IM, PULMO
FAILLACE, Ramiro	Guatemala City	Guatemala	Network	OPHTHAL
Centro Clinico Pediatico	Guatemala City	Guatemala	Network	RADIO, PATH, LAB
Clinica RADCO	Guatemala City	Guatemala	Network	RADIO, PATH, LAB, PED OTH SPEC
RODAS, Ana	Guatemala City	Guatemala	Participating	OB/GYN
Clinica Fortuny	Guatemala City	Guatemala	Participating	ENT
MOLINA, Olga Liseth	Guatemala City	Guatemala	Participating	OB/GYN
CHUR GONZALEZ, Victor Hugo	Guatemala City	Guatemala	Participating	PED OTH SPEC

**1. Remote Location:** Guyana - Georgetown

**2. Country Description:** Guyana is a developing nation on the north coast of South America. Tourist facilities are generally not developed, except for a few hotels in the capital city of Georgetown and a limited number of eco-resorts. The vast majority of Guyanese nationals live along the coast, leaving the interior largely unpopulated and undeveloped. Travel in the interior of Guyana can be difficult; many interior regions can only be reached by plane or boat, and the limited roads are often impassable in the rainy seasons. Medical care in Guyana does not meet U.S. standards. Care is available for minor medical conditions, although quality is very inconsistent. Georgetown is the capital and largest city of Guyana, located in the Demerara-Mahaica region. It is situated on the Atlantic Ocean coast at the mouth of the Demerara River and it was nicknamed 'Garden City of the Caribbean. Emergency care and hospitalization for major medical illnesses or surgery are very limited, due to a lack of appropriately trained specialists, below standard in-hospital care, and poor sanitation. There are very few ambulances in Guyana. Ambulance service is limited to transportation without any medical care and is frequently not available for emergencies. An MRI (linked to the United States for interpretation) has been installed and is operational, but results may take up to 4 days.

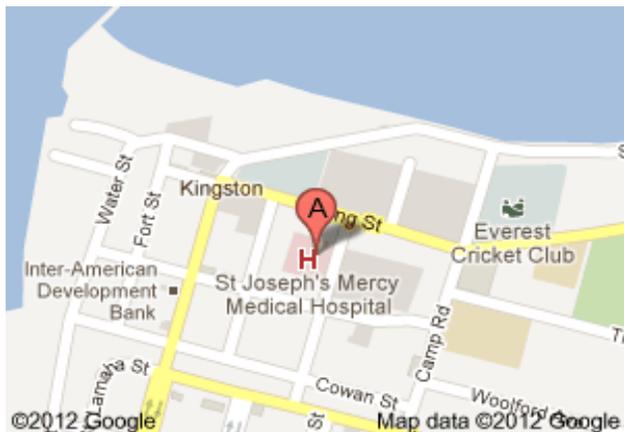


U.S Embassy (8 Prime Beneficiaries)
ADSM: 3      ADFM: 5

**3. Network and Participating Facilities:**

**a. Facility Name:** St. Joseph's Mercy Hospital (Participating)

**Address:** 130-132 Parade Street, Kingston, Georgetown, Guyana



**General Description:** St. Joseph Mercy Hospital is a non-profit organization providing a 24-hour health care service, seven days a week. The facility has 3 wards with maternity, medical/surgical, and orthopedics. The bed capacity is 67 beds with an occupancy rate between 25 and 38% a newly added elderly care ward due to this population not having any relatives in country 2 bed HDU (high density unit), which is equivalent to a US intensive care unit. Other clinic services include 24 hour pharmacy, xray, general surgery OB/GYN, ENT peds, oncology, urology and dental.

**Hours of Operation:** 24/7

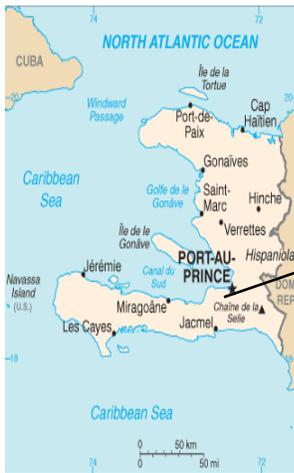
**Website:** [www.sjmh.org.gy/](http://www.sjmh.org.gy/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
St. Joseph's Mercy Hospital	Georgetown	Guyana	Participating	Hospital with Multiple Specialties (DENT, DERM, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL
Global Imaging Service Inc.	Georgetown	Guyana	Participating	RADIO

**1. Remote Location:** Haiti - Port AU Prince

**2. Country Description:** Haiti covers the western third of the Caribbean island of Hispaniola. The capital city is Port-au-Prince. The January 12, 2010 earthquake significantly damaged key infrastructure and greatly reduced the capacity of Haiti's medical facilities. Despite the passage of time, Haiti's infrastructure remains in very poor condition, unable to support normal activity, much less crisis situations. Last year's cholera outbreak – exacerbated by inadequate public sanitation – killed thousands of Haitians, further straining the capacity of medical facilities and personnel and undermining their ability to attend to emergencies. While the Embassy's ability to provide emergency consular services has improved since the earthquake, it is still limited. The Haitian National Police (HNP), with assistance from UN Police (UN Pol), are responsible for keeping peace in Haiti and rendering assistance during times of civil unrest. The level of violent crime in Port-au-Prince, including murder and kidnapping, remains a concern and Haiti is considered a 'critical threat' post for crime. Medical facilities in Haiti are scarce and for the most part sub-standard. Outside the capital standards are often even lower than in Port-au-Prince. Medical care in Port-au-Prince is limited, and the level of community sanitation is extremely low. Life-threatening emergencies often require evacuation by air ambulance at the patient's expense.



U.S Embassy (18 Prime Beneficiaries)

ADSM: 13     ADFM: 5

**3. Network and Participating Facilities:** NONE (This location has a network waiver from TMA)

**4. Network/Participating Providers and Specialties Available:** NONE

**1. Remote Location:** Honduras - Soto Cano

**2. Country Description:** Honduras has a developing economy. The national language is Spanish, although English is often spoken in the Bay Islands. The climate is generally pleasant and temperate, with dry and wet seasons. During the dry season from February into May, widespread forest fires and agricultural burning can severely degrade air quality throughout the country, possibly causing respiratory problems and airport closures. In addition to the Honduran Air Force Academy, the US military's Joint Task Force Bravo (JTF-B) is headquartered at Soto Cano. JTF-B consists of Medical Element - Military Hospital, Army Forces, Air Force Forces, and Joint Security Forces.



MEDEL Soto Cano (562 Prime Beneficiaries)  
 ADSM: 562    ADFM:0

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Vicente D'Antoni (Participating)

**Address:** Ave. Morazán, P.O. Box 33, La Ceiba, Atlántida, Honduras



**General Description:** Hospital Vicente D'Antoni is a 56-bed private hospital with 30 staff physicians and 20 visiting physicians covering most specialties. Some of their services include: ICU, laboratory, x-rays, hemodialysis, medical check-up programs, general surgical capability including OB-GYN, orthopedics, neurosurgery and urology. The hospital has a helipad on premises.

**Hours of Operation:** 24 hours, Office hours Monday to Friday 0700 to 1730

**Website:** [hospitalvicentedantoni.com/](http://hospitalvicentedantoni.com/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Hospital Vicente D'Antoni	La Ceiba	Honduras	Participating	Hospital with Multiple Specialties (DERM, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, OB/GYN, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, SURG-GEN, SURG-NEURO, UROLOGY)

### 1. Remote Location: Honduras - Tegucigalpa

**2. Country Description:** Honduras has a developing economy. The national language is Spanish, although English is often spoken in the Bay Islands. The climate is generally pleasant and temperate, with dry and wet seasons. During the dry season from February into May, widespread forest fires and agricultural burning can severely degrade air quality throughout the country, possibly causing respiratory problems and airport closures. Tegucigalpa commonly referred as Tegus, is the capital of Honduras and seat of government of the Republic, along with its twin sister Comayagüela. Medical care in Honduras varies greatly in quality and availability. Outside of Tegucigalpa and San Pedro Sula, medical care is inadequate to address complex situations. Support staff facilities and necessary equipment and supplies are not up to U.S. standards anywhere in Honduras. Facilities for advanced surgical procedures are not available. Wide areas of the country, including the popular tourist areas of the Bay Islands, do not have a general surgery hospital. Ambulance services are limited in major cities and almost non-existent elsewhere.



U.S Embassy (9 Prime Beneficiaries)

ADSM: 6      ADFM: 3

### 3. Network and Participating Facilities:

#### a. Facility Name: Hospital Viera (Participating)

**Address:** Barrio La Ronda, 5ta Avenida # 1115, Tegucigalpa, Honduras

*No Map Available*

**General Description:** Hospital Viera is a private facility with limited scope of primary and specialist care. It is located in close proximity to the city center and about 10 minutes from the airport. This facility consists of 60 beds. It includes a 24/7 emergency department, ICU, 3 OTs, laboratory, imaging department and pharmacy. It is staffed by 130 doctors.

**Hours of Operation:** ER – 24/7. Outpatient: Monday to Friday: 0830 – 1900

**Website:** <http://www.hospitalyclinicaviera.hn/>

#### b. Facility Name: Honduras Medical Center (Network)

**Address:** Ave. Juan Lindo, Colonia Las Minitas, Tegucigalpa, Honduras



**General Description:** Honduras Medical Center is a private facility with limited scope of primary and specialist care. It is located in close proximity to the city center and about 10 minutes from the airport. This facility consists of 70 beds. It includes a 24/7 emergency department, ICU, 5 OTs, laboratory, imaging department and pharmacy. It is staffed by 106 doctors and approximately 155 nurses.

**Hours of Operation:** ER – 24/7. Outpatient: Monday to Friday: 2130 – 1700

**Website:** <http://www.hmc.com.hn/>

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Hospital Viera	Tegucigalpa	Honduras	Participating	Hospital with Multiple Specialties (CARDIO, DERM DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, RHEUM, SURG FACIO-MAX. SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY)
BERLIOZ, Jose Armando	Tegucigalpa	Honduras	Network	PEDS, PED OTH SPEC
AYALA, Roberto	Tegucigalpa	Honduras	Network	DENT
Honduras Medical Center	Tegucigalpa	Honduras	Network	Hospital with Multiple Specialties (CARDIO,

				DENT, DERM, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER CARE, RADIO, , INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULMO, SURG-COLORECT, SURG FACIO-MAX,SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY
Centro de Implantes Dentales	Tegucigalpa	Honduras	Network	DENT
Centro Oftalmologico Santa Lucia	Tegucigalpa	Honduras	Network	HOSP ER, ACUTE CARE, OPHTHAL
ORELLANA SAN MARTIN, Carlos	Tegucigalpa	Honduras	Participating	FP/GP/IM
NEURO CIENCIAS	Tegucigalpa	Honduras	Participating	RADIO
VAN LEEST, Ivonne	Tegucigalpa	Honduras	Network	OTH SPEC CARE ADULT, PT,
PADILLA, Jose Leon	Tegucigalpa	Honduras	Network	DENT
ATUAN ESPANA, Elena Maria	Tegucigalpa	Honduras	Participating	DENT
CASTANEDA, Gustavo	Tegucigalpa	Honduras	Participating	OPHTHAL
FLORES, Norma	Tegucigalpa	Honduras	Network	DERM
ZAVALA, Hector	Tegucigalpa	Honduras	Participating	DENT
PAVON, Ricardo	Tegucigalpa	Honduras	Participating	OTH ALLIED HLTH SVCS
LOPEZ GARCIA, Haroldo Arturo	Tegucigalpa	Honduras	Participating	CARDIO
CARCAMO, Jose Modesto	Tegucigalpa	Honduras	Participating	SURG-VASCULAR
CHERENFANT, Emec	Tegucigalpa	Honduras	Participating	SURG-PLASTIC
HAM CANIZALEZ, Pedro	Tegucigalpa	Honduras	Participating	ORTHO
MEJIA CRUZ, Mario	Tegucigalpa	Honduras	Participating	FP/GP/IM
HESSE JOYA, Heike	Tegucigalpa	Honduras	Participating	NEURO
CLAROS, Jose Manuel	Tegucigalpa	Honduras	Network	OB/GYN
VALLADARES, Jose A.	Tegucigalpa	Honduras	Participating	OB/GYN
CARCAMO, Carla	Tegucigalpa	Honduras	Participating	ENT
NEOTEC Laboratorio de Ortesis y Protesis	Tegucigalpa	Honduras	Participating	DME

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RUANO LEIVA, Guillermo	Tegucigalpa	Honduras	Participating	PSYCHIA
VARELA, Cecilia	Tegucigalpa	Honduras	Participating	FP/GP/IM, PULMO
MARIN, Elena Marina	Tegucigalpa	Honduras	Participating	PSYCHO

**1. Remote Location:** Jamaica - Kingston

**2. Country Description:** Jamaica is a developing nation of over 2.6 million people. Facilities for tourists are widely available. International airports are located in Kingston and Montego Bay. Kingston is the capital and largest city of Jamaica, located on the southeastern coast of the island. It faces a natural harbour protected by the Palisadoes, a long sand spit which connects the town of Port Royal and the Norman Manley International Airport to the rest of the island. In the Americas, Kingston is the largest predominantly English-speaking city south of the United States. Medical care is more limited than in the United States. Comprehensive emergency medical services are located only in Kingston and Montego Bay, and smaller public hospitals are located in each parish. Emergency medical and ambulance services, and the availability of prescription drugs, are limited in outlying parishes. Ambulance service is limited both in the quality of emergency care and in the availability of vehicles in remote parts of the country. Serious medical problems requiring hospitalization and/or medical evacuation to the United States can cost thousands of dollars or more. Doctors and hospitals in Jamaica often require cash payment prior to providing services.

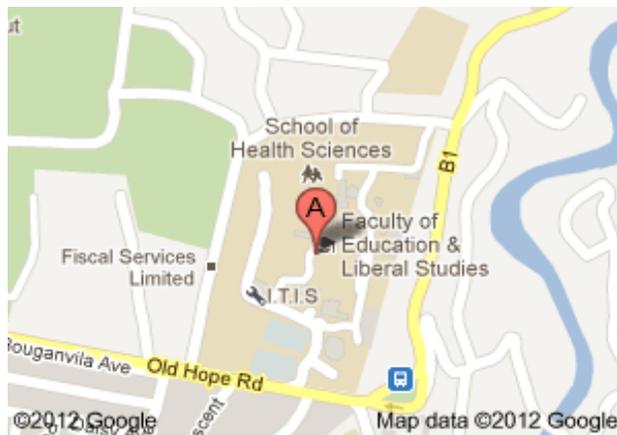


U.S Embassy (18 Prime Beneficiaries)  
 ADSM: 11      ADFM: 7

**3. Network and Participating Facilities:**

**a. Facility Name:** University Hospital of the West Indies, private and public Wing (Participating)

**Address:** 237 Old Hope Rd, Kingston, Jamaica



**General Description:** This University Hospital of the West Indies is located in the southeastern

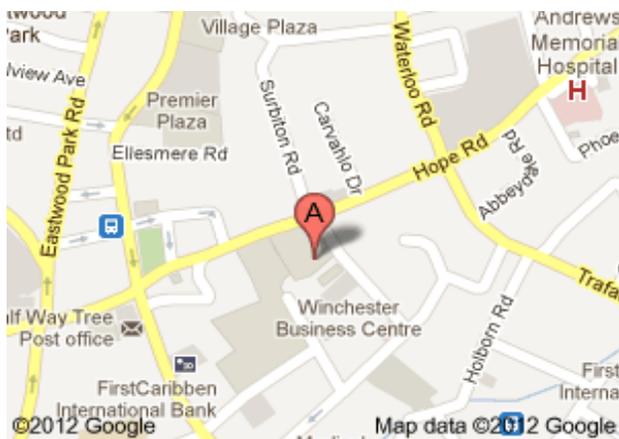
Saint Andrew Parish, approximately five miles from Kingston. The hospital was constructed in 1948. It started out as a medical training site for health care workers, which at that time, was the first of its kind. Currently the hospital has 620 beds, in which 560 are operational. The facility provides advanced technology in Obstetrics, Fertility, Plastic Surgery, Urology, neurosurgery, surgical care, and other general medical and health services. UWI has the only full Burn Unit on the island and has capabilities to do Sleep Studies. The hospital has a public and a private wing. The public wing is utilized mainly by the local population. This portion of the hospital tends to be overcrowded and many of the supplies and equipment are old. The private side of the hospital is more up-to-date and modern. However, depending on the severity of the patient’s medical condition, they may be transferred to the public side of the facility where the majority of the comprehensive medical services are provided.

**Hours of Operation:** ER - 24/7

**Website:** [mona.uwi.edu/healthcentre](http://mona.uwi.edu/healthcentre)

**b. Facility Name:** Winchester Surgical and Medical Institute (Network)

**Address:** 3a Winchester, Kingston, Jamaica



**General Description:** The Winchester Surgical and Medical Institute is a private medical clinic located in Kingston. They specialize in Ambulatory and Same Day Surgery. Some of the services provided are ophthalmology, renal dialysis, x-rays, ultra Sound, CT-scan, nuclear medicine and pharmacy.

**Hours of Operation:** 24/7

**Website:** [winchestersurgmed.biz/](http://winchestersurgmed.biz/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
University Hospital of the West Indies, Private Wing	Kingston	Jamaica	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DIAL, ENDO, ENT,

				FP/GP/IM, GASTRO, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULOM, RHEUM, SURG-CARDIO, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY)
ARSCOTT, Suzanne	Kingston	Jamaica	Network	FP/GP/IM, SURG-PLASTIC
Caledonia Biomedical Laboratories	Kingston	Jamaica	Participating	PATH, LAB
MINOTT, Ceceile	Kingston	Jamaica	Participating	PSYCHO
Kingston Physiotherapy & Sports Injury	Kingston	Jamaica	Participating	OTH SPEC CARE - ADULT, PT
MINOTT, Mark	Kingston	Jamaica	Participating	ORTHO
University Hospital of the West Indies	Kingston	Jamaica	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER CARE, RADIO, , INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, PULOM, RHEUM, SURG-CARDIO, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY
PALOMINO-LUE, Eve	Kingston	Jamaica	Network	PEDS
BRYAN-FRANKSON, Bernadette- Physical Therapy Solutions	Kingston	Jamaica	Participating	RADIO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PT,
Kingston Radiology Imaging Services	Kingston	Jamaica	Network	RADIO
FOOTE, Andre	Kingston	Jamaica	Network	DENT, RADIO,
WYNTER-ALLISON, Zoe	Kingston	Jamaica	Participating	OPHTHAL
GIBSON, Raquel	Kingston	Jamaica	Participating	OB/GYN
Winchester Surgical	Kingston	Jamaica	Network	CARDIO, DENT, DIAL,

and Medical Institute				ENDO, ENT, PF/GP/IM, RADIO, NEPHRO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PSYCHIA, SURG-FACIO MAX, SURG-GEN, UROLOGY
BOYD, Carolin	Kingston	Jamaica	Participating	PEDS
HARRISON, Abigail	Kingston	Jamaica	Participating	PEDS
HOLMES, ANISSA	Kingston	Jamaica	Participating	DENT

### 1. Remote Location: Mexico - Mexico City

**2. Country Description** - Mexico is a Spanish-speaking country about three times the size of Texas, consisting of 31 states and one federal district. The capital is Mexico City. Mexico has a rapidly developing economy, ranked by the International Monetary Fund as the fourteenth largest in the world. The climate ranges from tropical to arid, and the terrain consists of coastal lowlands, central high plateaus, deserts and mountains of up to 18,000 feet. Mexico City is the country's capital and largest city as well as its most important political, cultural, educational and financial center. Adequate medical care can be found in major cities. Excellent health facilities are available in Mexico City, but training and availability of emergency responders may be below U.S. standards. Care in more remote areas is limited. Standards of medical training, patient care and business practices vary greatly among medical facilities in beach resorts throughout Mexico. In recent years, some U.S. citizens have complained that certain health-care facilities in beach resorts have taken advantage of them by overcharging or providing unnecessary medical care. A significant number of complaints have been lodged against some of the private hospitals in the Cabo San Lucas area, including complaints about price gouging and various unlawful and/or unethical pricing schemes and collection measures. Additionally, U.S. citizens should be aware that many Mexican facilities require payment 'up front' prior to performing a procedure. Hospitals in Mexico do not accept U.S. domestic health insurance or Medicare/Medicaid and will expect payment via cash, credit, debit card or bank transfer. Elective medical procedures may be less expensive than in the United States, but providers may not adhere to U.S. standards. Additionally, visitors are cautioned that facilities may lack access to sufficient emergency support.



U.S Embassy (90 Prime Beneficiaries)

ADSM: 40      ADFM: 50

### 3. Network and Participating Facilities:

a. **Facility Name:** American British Cowdray - ABC Hospital (Participating)

**Address:** Sur 136, Militar Marte, Iztacalco, 01120 Ciudad de Mexico, Distrito Federal, Mexico



**General Description:** American British Cowdry is a private facility with reasonable primary specialist and inpatient care. It is located in close proximity to the city center and about 20 to 30 minutes drive from the airport. The facility consists of 175 beds. It includes a 24/7 emergency department, 8 OTs, imaging department, ICU, laboratory and a pharmacy. It is staffed by 280 doctors and 450 nurses.

**Hours of Operation:** ER – 24/7, outpatient: Monday to Saturday from 0700 to 1700 hours.

**Website:** [abchospital.com](http://abchospital.com)

**b. Facility Name:** Centro de Honorarios Medicos ABC (Participating)

**Address:** Av Observatorio Esq Sur 136, #116 Colonia Las Americas, Mexico City, Mexico

*No Map Available*

**General Description:** Centro de Honorarios Medicos is the newest facility (2004) of the ABC Group (affiliated with ABC Hospital Observatorio). This is a very modern facility with most specialties and ample parking.

**Hours of Operation:** Office hours Monday to Friday, 0700 to 2000

**Website:** [www.abchospital.com](http://www.abchospital.com)

**c. Facility Name:** Centro Medico ABC Santa Fe (Participating)

**Address:** Prolongación Reforma Carlos Graff Fernández 154, Colonia Tlaxala, Mexico City, Mexico



**General Description:** Centro Medico ABC Santa Fe is a private facility with reasonable scope of primary, secondary and inpatient care. It is located about a 90-minute drive from the airport. The facility consists of 80 beds. It includes a 24/7 emergency department, 6 OTs, imaging department, ICU, laboratory and pharmacy. It is staffed by 150 doctors and 200 nurses.

**Hours of Operation:** ER – 24/7, Outpatient: Monday to Saturday from 0700 to 1700 hours.

**Website:** [www.abchospital.com](http://www.abchospital.com)

d. **Facility Name:** Clinica Lomas Altas (Participating)

**Address:** Paseo de la Reforma 2608, Col. Lomas Altas, Mexico City, Mexico



**General Description:** Clinica Lomas is a private outpatient facility with adequate scope of primary and specialist care. It is located in close proximity to the city center and a 30-minute drive from the airport. The facility consists of several separate examination rooms. It includes an imaging department, laboratory and a pharmacy. It is staffed by 85 physicians.

**Hours of Operation:** Outpatient: Monday to Saturday from 0700 to 2100 hours.

Website: [www.clinicalomas.com.mx](http://www.clinicalomas.com.mx)

#### 4. Network/Participating Providers and Specialties Available

Provider Name	City	Country	Network Status	Specialty (ies)
American British Cowdray - ABC Hospital	Mexico City	Mexico	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, ER, RADIO, INF DIS, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, OTH SPEC CARE PEDS, PHARM, PT, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG-FACIO MAX, SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL
ARECHIGA RAMOS, Norma Claudia	Mexico City	Mexico	Participating	NEURO
ASCH, Adiel	Mexico City	Mexico	Participating	FP/GP/IM
BAEZ LOYOLA, Carlos	Mexico City	Mexico	Participating	ALLERG & IMMUN
CELORIO SABINA, Jose Maria	Mexico City	Mexico	Participating	OPHTHAL
Centro de Honorarios Medicos ABC	Mexico City	Mexico	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, ER, RADIO, NEPHRO, NEURO, OB/GYN, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PED-OTH SPEC, PHARM, PT, RHEUM, SURG-FACIO-MAX,SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL
Centro Medico ABC Santa Fe	Mexico City	Mexico	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, ER, RADIO, NEPHRO, NEURO, OB/GYN, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PED-

				OTH SPEC, PHARM, PT, RHEUM, SURG-FACIO-MAX,SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL
CERVANTES, Jorge	Mexico City	Mexico	Network	SURG-GEN, SURG-VAS
CHAYA, Miguel	Mexico City	Mexico	Network	OB/GYN
Clinica Lomas Altas	Mexico City	Mexico	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP, GP, IM, GASTRO, RADIO, INF DIS, NEPHRO, NEURO, OB/GYN, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH SPEC CARE ADULT, PEDS, PHARM, RHEUM, SURG-GEN, SURG- PLAS, UROL
EHRlich, Marc	Mexico City	Mexico	Participating	PSYCHO
ESCORCIA VARGAS, Salvador	Mexico City	Mexico	Participating	ENDO
FLORES RIVERA, Jose	Mexico City	Mexico	Participating	UNKNOWN
FLORES SALORIO, Sergio	Mexico City	Mexico	Participating	PEDS
HARARI ANCONA, Rafael	Mexico City	Mexico	Participating	FP/GP/IM
HIRSCH, Roberto	Mexico City	Mexico	Participating	PEDS
HOLTZMAN, Alejandro	Mexico City	Mexico	Participating	PSYCHIA
MEZA VARGAS, Maria Sonia	Mexico City	Mexico	Participating	PULMO
ONEGA, Maria del Carmen	Mexico City	Mexico	Network	OB/GYN
OVADIA, Leon	Mexico City	Mexico	Participating	UROL
PRESENDA MILLER, Felipe	Mexico City	Mexico	Network	GASTRO
ROSAS HEREDIA, Andres de Jesus	Mexico City	Mexico	Network	OTH SPEC CARE ADULT, PT
RUIZ ESMENJAUD, Julieta	Mexico City	Mexico	Network	DERM
SAID, Alfredo	Mexico City	Mexico	Network	OPHTHAL
SAKAR ALLENDE, Alfredo	Mexico City	Mexico	Network	DENT

SAN ESTEBAN, Eduardo	Mexico City	Mexico	Participating	PED-OTH SPEC
SCHENK PALAO, Josef	Mexico City	Mexico	Network	ORTHO
YANEZ, Carlos	Mexico City	Mexico	Participating	ENT
YLGOVSKY WEINTRAUB, Leon	Mexico City	Mexico	Participating	FP/GP/IM

**1. Remote Location:** Nicaragua - Managua

**2. Country Description** – The second poorest country in the Western Hemisphere, Nicaragua is a developing nation with an increasingly authoritarian government. Significant irregularities in the electoral process marred the national elections in November 2011. The ruling Sandinista National Liberation Front (FSLN) is believed to have manipulated Nicaragua’s November 2011 national elections in order to secure enough seats in the legislature to allow President Daniel Ortega to change the constitution at will. Nicaragua’s judicial system is subject to political interference and suffers from widespread corruption. Human rights groups and press activists have called attention to the Ortega administration’s efforts to restrict media freedom. Many donor countries have closed or scaled back bilateral aid programs as a result of political developments in recent years. Crime, while less severe than neighboring countries to the north, it continues to affect residents and visitors alike. Managua is the capital city of Nicaragua as well as the department and municipality by the same name. It is the largest city in Nicaragua in terms of population and geographic size. Medical care is very limited, particularly outside of Managua. Basic medical services are available in Managua and in many of the smaller towns and villages. However, treatment for many serious medical problems is either unavailable or available only in Managua. Ambulance services, where available, provide transportation and basic first aid only. More advanced medical equipment, and some medications and treatments, are not available in Nicaragua. Physicians and hospital personnel frequently do not speak English, and medical reports are written in Spanish.



U.S Embassy (29 Prime Beneficiaries)  
 ADSM: 20    ADFM: 9

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Metropolitano Vivian Pellas (Participating)

**Address:** km. 9 3/4 Road to Masaya , Managua Nicaragua



**General Description:** Hospital Metropolitano Vivian Pellas is the only hospital in Nicaragua to be

accredited by the Joint Commission International and stands out as one of only six in all of Central America to receive this international recognition. Hospital Metropolitano Vivian Pellas is a private medical facility, which offers quality healthcare and services to both international and national patients. As recognized by the Joint International Commission in July 2010, the hospital adheres to strict international standards for care, regulation, and quality thus assuring patient treatment and care is comparable to the best hospitals in the United States and abroad. Inaugurated in 2004, Hospital Metropolitano Vivian Pellas is equipped with state-of-the-art facilities and a wide range of the latest medical technology. From doctors, nursing staff, and to medical personnel, the hospital is staffed with highly-skilled professionals who have received training in recognized medical institutions, both locally and abroad, and who offer their experience as well as commitment to delivering the best possible care to their patients. This hospital may be able to arrange interpretation services if alerted in advance.

**Hours of Operation:** ER – 24 hours, office hours Monday to Friday, 0600 to 1800, Saturday from 0800 to 1100

**Website:** [www.metropolitano.com.ni/](http://www.metropolitano.com.ni/)

**4. Network/Participating Providers and Specialties Available**

Provider Name	City	Country	Network Status	Specialty (ies)
AGUILAR, Dino	Managua	Nicaragua	Network	ORTHO
ALEMAN, Alejandra	Managua	Nicaragua	Network	OTH SPEC CARE, PT
AYON, Alejandro	Managua	Nicaragua	Participating	PEDS – OTH SPEC
BARRIOS JOHANNING, Mauricio	Managua	Nicaragua	Participating	FP/GP/IM
BUSTAMANTE, Luis	Managua	Nicaragua	Participating	OPHTHAL
DORN, Violeta	Managua	Nicaragua	Participating	DENT
FRIXIONE, Francisco	Managua	Nicaragua	Participating	UROL
GUTIERREZ , Rafael	Managua	Nicaragua	Participating	PSYCHIA
Hospital Metropolitano Vivian Pellas	Managua	Nicaragua	Participating	Hospital with Multiple Specialties (DERM, ENDO, ENT, FP, GP, IM, GASTRO, ER, RADIO, INF DIS, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE PEDS, PED-OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-GEN, SURG-NEURO, SURG-PLAS, UROL

**1. Remote Location:** Panama City– Panama

**2. Country Description** - Panama is a constitutional democracy with an executive branch led by a president who is elected to a 5-year term, a unicameral legislature, and judicial branch. The country is divided into 9 provinces and three indigenous territories known as comarcas. It became independent from Colombia on November 3, 1903. Panama has a rapidly developing economy but suffers from a weak, non-transparent judiciary. s the capital and largest city of the Republic of Panama and is the political and administrative center of the country, and a hub for international banking and commerce Outside the Panama City area, which has many first-class hotels and restaurants, tourist facilities vary in quality. The U.S. dollar is the paper currency of Panama, and is also referred to as the Panama Balboa. Panama mints its own coinage, though U.S. coins are also accepted. Panama City has some very good hospitals and clinics, but medical facilities outside of the capital are limited.



U.S Embassy (45 Prime Beneficiaries)	
ADSM: 23	ADFM: 22

**3. Network and Participating Facilities:**

**a. Facility Name:** Facility Name: Hospital Nacional (Network)

**Address:** Avenda cuba, entre calle 38 y 39, Panama City, Panama



**General Description:** Hospital Nacional Hospital has 81 beds and a dedicated private ward. Some of their services includes: ER, ICU (including neonatal), 4 operating theatres, laboratory, blood bank, full radiology (including MRI, CT scan), physical therapy, and hyperbaric chamber .

**Hours of Operation:** 24/7

**Website:** [www.hospitalnacional.com/](http://www.hospitalnacional.com/)

**b. Facility Name: Facility Name: Clinica Hospital San Fernando (Participating)**

**Address:** Via Espana Final, La Sabana, Panama City, Panama



**General Description:** Clínica Hospital San Fernando is a private hospital founded in 1949. This hospital has three towers immediately around it, dedicated to outpatient care. The hospital received JCI accreditation in September 2011, being the first Hospital in Panama to receive such certification.

**Hours of Operation:** ER – 24 hours, office hours Monday to Friday from 0900 – 1800

**Website:** [www.hospitalsanfernando.com/](http://www.hospitalsanfernando.com/)

**c. Facility Name: Facility Name: Hospital Punta Pacifica (Participating on a case by case is basis)**

**Address:** Boulevard Pacífica y Vía Punta Darién, Panamá City, Panama



**General Description:** Punta Pacifica is currently NOT in the network nor are the participating at

this point – they accept some cases on a case-by case basis for cashless / claimless Hospital Punta Pacifica The hospital is located 15 minutes from the international airport. Emergency department is opened 24 hours. Hospital has an outpatient tower with most specialties available, as well as an outpatient pharmacy.

**Hours of Operation:** 24/7

**Website:** [hospitalpuntapacificacom](http://hospitalpuntapacificacom)

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ties)
Clinica Hospital San Fernando	Panama City	Panama	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, DIAL, FP/GP/ IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INFO DIS/TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PEDS OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL )
TINKER, Adolfo	Panama City	Panama	Participating	OB/GYN
Hospital Nacional	Panama City	Panama	Network	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, DIAL, FP/GP/ IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INFO DIS/TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PEDS OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL )
ULLOA ISAZA, Eric J.	Panama City	Panama	Network	FP/GP/IM
RESTREPO PRECIADO, Rafael A.	Panama City	Panama	Participating	FP/GP/IM, PULMO

Clinica Dental Arango Orillac	Panama City	Panama	Network	DENT
AUED, Francisco	Panama City	Panama	Network	PSYCHIA
ORTIZ, Jorge Luis	Panama City	Panama	Participating	PED OTH SPEC
OLMOS de MENDEZ, Marta Cecilia	Panama City	Panama	Network	OB/GYN
MENDEZ BARRIA, Teodoro	Panama City	Panama	Network	OB/GYN
QUINTERO, Bernardo	Panama City	Panama	Participating	PEDS
ARANGO , Luis Miguel	Panama City	Panama	Participating	FP/GP/IM, GASTRO
COSTARANGOS, Constantino	Panama City	Panama	Participating	DERM
CARBONE, Juan Antonio	Panama City	Panama	Network	RADIO, OB/GYN
TERAN SITTON, José Manuel	Panama City	Panama	Network	FP/GP/IM
Hospital Punta Pacifica	Panama City	Panama	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, DIAL, FP/GP/ IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INFO DIS/TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH ALLIED HTLH, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PEDS OTH SPEC, PHARM, PT, PSYCHO, PULMO, RHEUM, SURG-CARDIO, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-COLORECT, SURG-PLAS, SURG-VAS, UROL )
NAVARRO, Carlos	Panama City	Panama	Network	ORTHO
MEDINA ESTENOZ, Carlos Alberto	Panama City	Panama	Network	DENT
SANCHEZ RUIZ, Roberto	Panama City	Panama	Network	DENT
Clinica Dental Almanza Carrizo	Panama City	Panama	Participating	DENT

Farmacia Yavic S. A.	Panama City	Panama	Network	PHARM
LUM CHIAL, Henry	Panama City	Panama	Participating	PEDS
VEGA RICH, Mario	Panama City	Panama	Participating	OB/GYN
WITGREEN, Jennifer	Panama City	Panama	Participating	PED OTH SPEC
TRAPATSAS, Constantino	Panama City	Panama	Participating	OPHTHAL
MONTENEGRO, Jose	Panama City	Panama	Participating	ENDO
DONDIS, David R.	Panama City	Panama	Participating	FP/GP/IM, NEURO
Instituto De Rehabilitacion San Fernando	Panama City	Panama	Participating	OTH SPEC CARE ADULT, PT
VEGA RICH, Carlos	Panama City	Panama	Network	PEDS, PED OTH SPEC
SAAVEDRA CHAVEZ, Edgardo	Panama City	Panama	Participating	SURG-GEN
ABOUGANEM, Daniel	Panama City	Panama	Participating	ENDO
DE LEON, Anibal	Panama City	Panama	Participating	RHEUM
Clinica Yee - Instituto de Microcirugia Ocular	Panama City	Panama	Participating	OPHTHAL, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, SURG-GEN
Estudios Neurofisiologicos S.A.	Panama City	Panama	Participating	No SPEC Listed
Complejo Medico Marbella	Panama City	Panama	Participating	PATH LAB

**1. Remote Location:** Paraguay - Asuncion

**2. Country Description** - Paraguay is a constitutional democracy with a developing economy. The "Ciudad de Asunción" is an autonomous capital district not part of any department. The metropolitan area, called *Gran Asunción*, includes the cities of San Lorenzo, Fernando de la Mora, Lambaré, Luque, Mariano Roque Alonso, Ñemby, San Antonio, Limpio, Capiatá and Villa Elisa, which are part of the Central Department. The Asunción metropolitan area has more than 2 million inhabitants. Adequate medical facilities, prescription and over-the-counter medications, supplies, and services are available in Asuncion. Elsewhere these are limited and in rural areas may not exist.



U.S Embassy (22 Prime Beneficiaries)  
 ADSM: 12      ADFM: 10

**3. Network and Participating Facilities:**

**a. Facility Name:** Sanatorio San Roque Hospital (Participating)

**Address:** Eligio Ayala 1383, Asuncion, Paraguay



**General Description:** The Sanatorium San Roque is a private hospital. The hospital currently has a total of 71 rooms on: 63 private rooms to meet the clinical and surgical admissions, and 8 rooms for intensive care and coronary care unit for adults. It also has 7 rooms of surgeries, surgeries for low, medium and high complexity.

**Hours of Operation:** 24/7

**Website:** [sanroque.com.py](http://sanroque.com.py)

**b. Facility Name:** Centro Medico La Costa Materno Infantil La Costa (Participating)

**Address:** Avenida General José Gervasio Artigas 1500, Asuncion, Paraguay



**General Description:** Centro Medico La Costa Materno Infantil is a modern high complexity medical center, where the quality of care and patient comfort are the main pillars that govern its operation. It’s architectural modernity, technology and functionality of care meets all the essential services. Some of their services includes; center for imaging and laboratory testing, hospitalization and surgical clinics, day hospital, Cancer Center, Emergency Services specialists, Intensive Care Neonatal, Pediatric and Adult clinic.

**Hours of Operation:** 24/7

**Website:** [lacosta.com.py](http://lacosta.com.py)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Sanatorio San Roque	Asunción	Paraguay	Participating	Hospital with Multiple Specialties (CARDIO, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO HOSP ER, ACUTE CARE, RADIO, INF DIS/TROP MED NEPHRO, NEURO, OB/GYN, ONCOL, OPTHAL, ORTHO, ALLIED HEALTH, OTH DIAG, ORTHO SPEC CARE - ADULT, PATH, LAB, PEDS, PT, PSYCHO, PULMO,

				RHEUM, SURG COLORECT, SURG-FACIO MAX, SURG-GEN, SURG- NEURO, SURG-PLAS, SURG-VASC- UROL)
BAEZ MALDONADO, Eugenio	Asunción	Paraguay	Participating	FP/GP/IM, INF DIS / TROP MED
FRUTOS, Alcides	Asunción	Paraguay	Participating	PEDS
ZANOTTI- CAVAZZONI, Luis	Asunción	Paraguay	Participating	OB/GYN
BULLMANN DE KLASSEN, Ruth	Asunción	Paraguay	Network	OTH SPEC CARE - ADULT, PT
Instituto Codas Thompson	Asunción	Paraguay	Participating	RADIO, PATH, LAB,
CAPPELLO, Enrique Javier	Asunción	Paraguay	Participating	OPHTHAL, DENT
Centro Medico La Costa Materno Infantil La Costa	Asunción	Paraguay	Participating	Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENTFFP, GP, IM, GASTRO, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, ORTH SPEC CARE - ADULT, PATH, LAB, PEDS, PEDS-OTH SPEC- SURG- GEN, UROLOGY)
ZACARIAS, Manuel	Asunción	Paraguay	Participating	CARDIO,
SOLANO-LOPEZ, Jorge Enrique	Asunción	Paraguay	Participating	FP, GP, IM
VELAZQUEZ, Fernando	Asuncion	Paraguay	Participating	OB/GYN,
MONTANER, Luis	Asuncion	Paraguay	Participating	PULMO
Diaz Gill Medicina Laboratorial	Asuncion	Paraguay	Participating	PATH, LAB

**1. Remote Location:** Peru - Lima

**2. Country Description:** Peru is a developing country with an expanding tourism sector. A wide variety of tourist facilities and services is available, with quality varying according to price and location. Lima is the capital and the largest city of Peru. It is located in the valleys of the Chillón, Rímac and Lurín rivers, in the central part of the country, on a desert coast overlooking the Pacific Ocean. Together with the seaport of Callao, it forms a contiguous urban area known as the Lima Metropolitan Area. With a population approaching 9 million, Lima is the fifth largest city in Latin America, behind Mexico City, São Paulo, Buenos Aires and Rio de Janeiro. Lima is home to one of the largest financial hubs in Latin America. Medical care is generally good in Lima and usually adequate in other major cities, but it is less so elsewhere in Peru. Urban private health care facilities are often better staffed and equipped than public or rural ones. Public hospital facilities in Cusco, the prime tourist destination, are generally inadequate to handle serious medical conditions. Although some private hospital facilities in Cusco may be able to treat acute medical problems, in general the seriously ill traveler should return to Lima for further care as soon as is medically feasible.

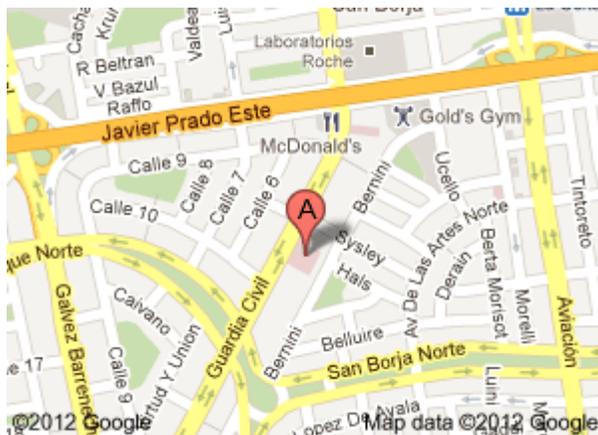


U.S Embassy (128 Prime Beneficiaries)  
 ADSM: 61      ADFM: 67

**3. Network and Participating Facilities:**

**a. Facility Name:** Clinica San Borja (Participating)

**Address:** Guardia Civil, Lima District 41, Peru



**General Description:** Clinica San Borja is a private hospital located in the center of Lima. It has 80 beds (one in ICU).

**Hours of Operation:** ER - 24 Hours, Office Hours Monday to Friday from 0800 to 2000, Saturday 0800 to 1300

**Website:** [clincasanborja.com.pe](http://clincasanborja.com.pe)

**b. Facility Name:** Clinica Anglo Americana (Participating)

**Address:** Alfredo Salazar, Lima District 27, Peru



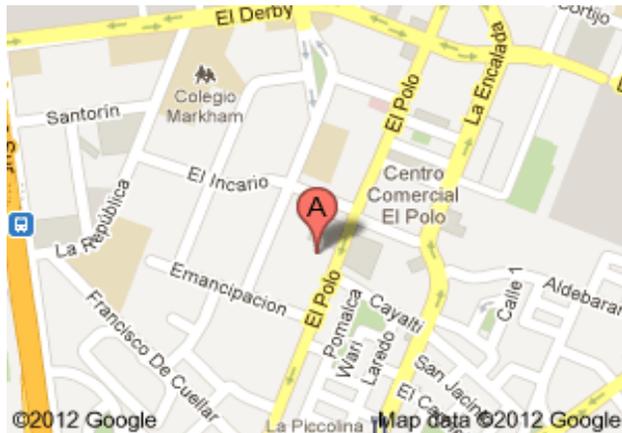
**General Description:** Clinica Anglo Americana was founded in 1921 by the British and American communities in Lima and moved to its present location in the San Isidro neighborhood 65 years ago. Currently it has 80 beds (including 5 in the ICU), but is undergoing renovations to add 30 more. There are no neonatal services. They have a 24hr Cardiac Catheterization service.

**Hours of Operation:** ER - 24 hours, office hours Monday to Friday 0800 - 2000

**Website:** [angloamericana.com.pe](http://angloamericana.com.pe)

**c. Facility Name:** Clinica Montesur (Participating)

**Address:** Santiago de Surco, Lima-Peru



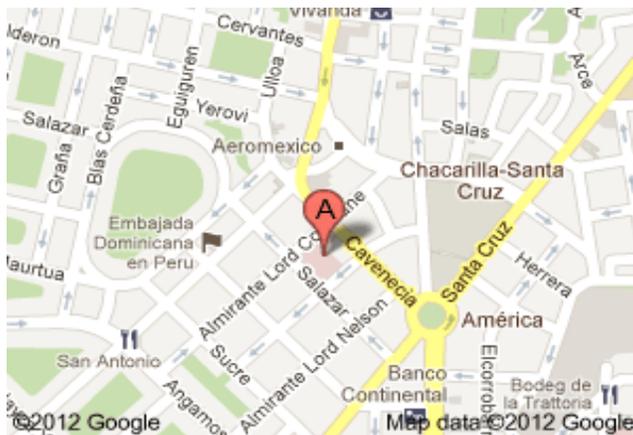
**General Description:** Clinica Montesur is a private facility that was started in 1989. Some of the specialties they provide are as follow: OB/GYN, Pediatric, gynecology, breast and gynecology oncology, plastic and reconstructive surgery

**Hours of Operation:** ER – 24 hours

**Website:** <http://www.clinicamontesur.com.pe/>

**d. Facility Name:** Clinica Anglo Americana la Molina (Participating)

**Address:** Alfredo Salazar, Lima District 27, Peru



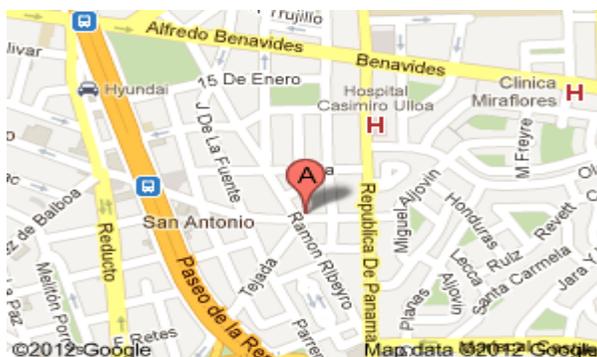
**General Description:** Clinica Anglo Americana la Molina provides outpatient and inpatient care and has an area dedicated to physical shock trauma rooms, topics for individual attention and observation rooms. Services are fully equipped with defibrillators monitors, multi parameter monitors, electrocardiographs, pulse oximeters, among others, ensuring reliable care 24 hours a day 365 days a year both in our headquarters in San Isidro, as in the subsidiary of La Molina. They have two permanent teams of medical specialists: In clinical and surgical emergencies, and in pediatric emergency.

**Hours of Operation:** ER - 24 Hours, office hours, Monday to Friday 0800 - 2000

**Website:** [angloamericana.com.pe](http://angloamericana.com.pe)

**e. Facility Name:** Instituto Neuro Cardiovascular de las Americas INCA (network)

**Address:** Av. 28 de julio N° 1327 Miraflores T. 610 - 6666 Lima - Peru



**General Description:** Instituto Neuro Cardiovascular de las Americas (INCA) has many specialties that focus in related neurovascular diseases.

**Hours of Operation:** Monday to Friday 0900 to 1900.

**Website:** [inca.org.pe](http://inca.org.pe)

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
				Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PSYCHO,PULMO, RHEUM, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY)
Clinica San Borja	Lima	Peru	Participating	
CHEESMAN, Ricardo	Lima	Peru	Participating	FP/GP/IM
Laboratorio ROE	Lima	Peru	Network	PATH, LAB
PIETRAPIANA, Bruno	Lima	Peru	Participating	ORTHO
				Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED
Clinica Anglo Americana	Lima	Peru	Participating	

				OTH SPEC, PHARM, PT, PULMO, RHEUM, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROLOGY
CONTRERAS CALISTO, Cecilia	Lima	Peru	Network	OPHTHAL
Clinica Dental Koenig	Lima	Peru	Network	DENT,
STURMANN, Erika	Lima	Peru	Participating	PEDS, OTH PEDS SPEC
SUMMERS, Percy	Lima	Peru	Network	PEDS, OTH PEDS SPEC
JOHNSON, Wendy	Lima	Peru	Participating	DENT
Clinica Montesur	Lima	Peru	Participating	FP/GP/IM, RADIOOTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PED OTH SPEC, SURG GEN, SURG PLASTIC
GONZALEZ DEL RIEGO, Jaime	Lima	Peru	Network	OB/GYN
CORRALES RIVEROS, Juan Guillermo	Lima	Peru	Participating	PED OTH SPEC, UROLOGY
RESOMASA - Resonancia Magnetica S.A.	Lima	Peru	Network	RADIO
MENDIOLA SOLARI, Juan Fernando	Lima	Peru	Participating	OPHTHAL
BRAVO PUCCIO, Francisco	Lima	Peru	Participating	DERM
KOENIG, Arturo	Lima	Peru	Network	DENT
Clinica Anglo Americana La Molina	Lima	Peru	Participating	CARDIO, DERM, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, OTH PED SPEC, PHARM, PT, RHEUM, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG NEURO, SURG PLASTIC, SURG VASUCLAR, UROLOGY
GANOZA, Carlos Juan	Lima	Peru	Participating	ORTHO, PED OTH SPEC,
BOERO, Gino	Lima	Peru	Participating	ENT

STUMPFLE BERTINI, Astrid	Lima	Peru	Participating	DENT
RUBIO REINA, Rosa	Lima	Peru	Participating	DENT
KOENIG, Lawrence	Lima	Peru	Network	DENT
KOENIG, Richard	Lima	Peru	Network	DENT
KOENIG, Richard	Lima	Peru	Network	OB/GYN
LARI-CASTRILLON, Nora	Lima	Peru	Network	FP/GP/IM
Instituto Neuro Cardiovascular de las Americas (INCA)	Lima	Peru	Network	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, PSYCHIA, PSYCHO, SURG-CARDIO, SURG COLORECT, SURG FACIO-MAX, SURG-GEN, SURG NEURO, SURG PLASTIC, SURG VASUCLAR, UROLOGY
SERTZEN, Clara	Lima	Peru	Participating	OTH ALLIED HLTH SVCS
Laboratorio De Patologia Arias Stella	Lima	Peru	Participating	PATH, LAB
FLEISCHMAN, Elke	Lima	Peru	Participating	PSYCHO

**1. Remote Location:** Puerto Rico

**2. Country Description** - Puerto Rico is a commonwealth of the United States. However, it is considered an overseas location for medical care. Thus, non-command sponsored ADFMs, retirees, and retiree family members are not eligible for TRICARE Prime enrollment in Puerto Rico. There are three military outpatient clinics on the island of Puerto Rico. The Rodriguez Army Health Clinic and San Juan Clinic provide health care to ADSMs, while the Coast Guard Clinic at Borinquen provides health care to ADSMs and some ADFMs. There is no additional capacity at these three clinics to accommodate non-command sponsored ADFMs, retirees, or retiree family members. These beneficiaries currently receive all of their health care from local civilian providers and facilities using their TRICARE Standard benefits (or, if dual-eligible, their TRICARE for Life benefits).



Rodriguez AHC – 1106 prime beneficiaries  
 Borinquen USCG – 413 prime beneficiaries  
 San Juan Sector – 382 prime beneficiaries  
 Civilian PCM – 3100 prime beneficiaries

**3. Network and Participating Facilities/providers:** There are 836 network/participating providers/facilities in Puerto Rico

There are several excellent medical facilities available in Puerto Rico. Currently, there are a total of 509 network providers and 327 participating providers in Puerto Rico. A listing of the amount of network providers/participating per specialty is listed below.

**4. Total Network/Participating Providers and Specialties Available:**

Specialty (ies)	Network/Participating Providers
Allergy & Immunology	3
Cardiology	48
Dentistry	1
Dermatology	30
Dialysis	28
Durable Medical Equipment	12
Endocrinology	33
ENT	33

Family Practice/General Practice/Internal Medicine	113
Gastroenterology	39
Hospital - Emergency/Acute Care	60
Imaging - Radiology	98
Infectious Disease / Tropical Medicine	32
Nephrology	37
Neurology	30
OB/GYN	85
Oncology	27
Ophthalmology	42
Orthopedic	39
Other Allied Health services	126
Other diagnostics	3
Other Specialist Care - Adult	117
Pathology/Laboratory	88
Pediatric	91
Pediatric - Other Specialists	59
Pharmacy	37
Physiotherapy	4
Podiatry	20
Psychiatry	57
Psychology	91
Pulmonary	36
Rheumatology	35
Sleep studies	0
Surgery - Cardiothoracic	4
Surgery - Colorectal	15
Surgery - Facio-maxillary	15
Surgery - general	46
Surgery - Hand	3
Surgery - Neurosurgery	12
Surgery - plastic	22
Surgery - Vascular	22
Urology	28

**1. Remote Location:** Suriname - Paramaribo

**2. Country Description:** The Republic of Suriname is a developing country located on the northern coast of South America. Tourist facilities are available in the capital city of Paramaribo, but are less developed and in some cases non-existent in the country's rugged jungle interior. Dutch is the national language, but most Surinamese in Paramaribo speak English. Paramaribo is the capital and largest city of Suriname, located on banks of the Suriname River in the Paramaribo District. Medical care, including emergency medical care, is limited in many areas and does not meet U.S. standards. There is one public emergency room in Paramaribo, and only a small ambulance fleet providing emergency transport with limited first response capabilities. The emergency room has no neurosurgeon, and other medical specialists may not always be available. In general, hospital facilities are not air conditioned, although private rooms with individual air conditioning are available at extra cost and on a space-available basis. Emergency medical care outside Paramaribo is limited, and is virtually non-existent in the interior of the country.

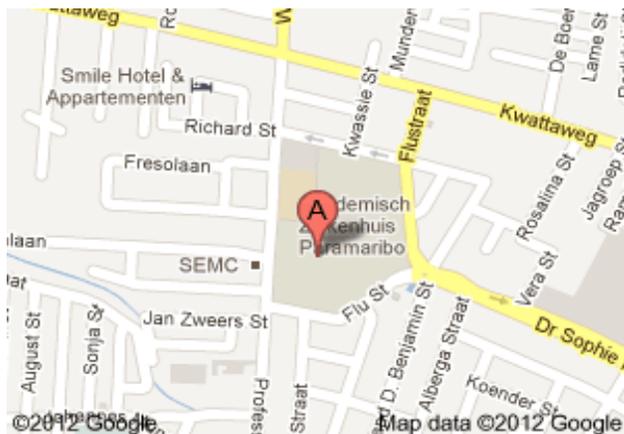


U.S Embassy (2 Prime Beneficiaries)  
 ADSM: 2      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** Akademisch Ziekenhuis (participating)

**Address:** Flustraat, Paramaribo, Suriname



**General Description: Hospital** Akademisch Ziekenhuis Government-run University Hospital with 24 hour emergency room and ICU. The hospital has ambulances available 24/7 and is located about 45 minutes away from the international airport.

**Hours of Operation:** ER 24 hours, Office Hours Mon to Friday from 0800 to 1800

**Website:** [www.azp.sr](http://www.azp.sr)

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
Akademisch Ziekenhuis	Paramaribo	Suriname	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PHARM, PT, PULMO, SURG-CARDIO, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL)
BLOKLAND, Michael	Paramaribo	Suriname	Participating	FP/GP/IM
OLMTAK, Lilly	Paramaribo	Suriname	Participating	OB/GYN

**1. Remote Location:** Trinidad - Port of Spain

**2. Country Description:** Trinidad and Tobago is a developing nation in the Caribbean composed of two islands. The islands gained independence from the British in 1962. The country is one of the most prosperous in the Caribbean, largely as a result of petroleum and natural gas industries. Medical care is limited compared to that in the United States. Port-of-Spain, is the capital of the Republic of Trinidad and Tobago and the country's third-largest municipality, after San Fernando and Chaguana. Medical care at public health facilities is significantly below U.S. standards for treatment of serious injuries and illness, with limited access to supplies and medications. While care at some private facilities is better than at most public health facilities, patients may be expected to prove their ability to pay before assistance is given, even in emergency situations. Patients requiring blood transfusions are expected to arrange for at least the same amount to be donated on their behalf. Physicians and nurses may go on strike, causing serious strain on both public and private medical resources. Ambulance service is extremely limited both in the quality of emergency care and in the availability of vehicles in many parts of the country. Most ambulances lack standard emergency life-saving equipment.

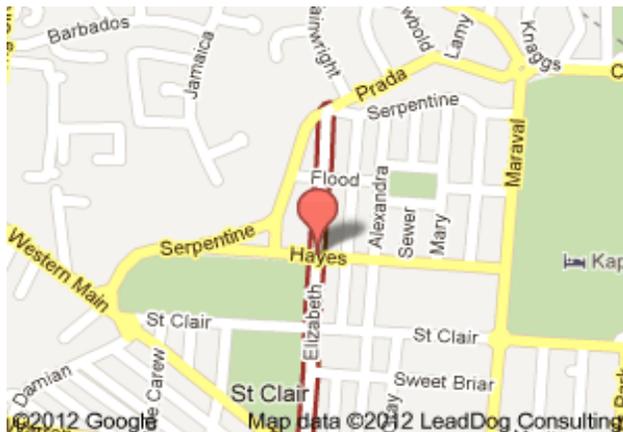


U.S Embassy (16 Prime Beneficiaries)  
 ADSM: 16      ADFM: 0

**3. Network and Participating Facilities:**

**a. Facility Name:** St. Clair Medical Center (participating)

**Address:** 18 Elizabeth Street, St. Clair, Port of Spain, Trinidad



**General Description:** St. Clair Medical Center is a private hospital. The hospital is located on Elizabeth Street and St. Clair where several business offices, hotels, embassies and hotels are located. Limited designated parking available at the facility. All staff speaks English. The hospital does not have outpatient departments. Doctors rent an office within the building and have admission privileges, but each one manages their own time.

**Hours of Operation:** 24/7

**Website:** [www.medcorpltd.com](http://www.medcorpltd.com)

#### 4. Network/Participating Providers and Specialties Available:

Provider Name	City	Country	Network Status	Specialty (ies)
CAMACHO, Nigel	Port of Spain	Trinidad and Tobago	Network	DENT
St. Clair Medical Center	Port of Spain	Trinidad and Tobago	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PHARM, PULMO, SURG-CARDIO, SURG-COROLECT, SURG FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, SURG-VASCULAR, UROL)
LOUSAING, Derrick	Port of Spain	Trinidad and Tobago	Participating	ORTHO
MRI of Trinidad & Tobago	Port of Spain	Trinidad and Tobago	Participating	RADIO
CHARLES, Catherine	Port of Spain	Trinidad and Tobago	Participating	PEDS
BREWSTER, Earl	Port of Spain	Trinidad and Tobago	Network	RADIO, OB/GYN

**1. Remote Location:** Uruguay - Montevideo

**2. Country Description** - Uruguay is a constitutional democracy with a large, educated middle class and a robust developing economy. Montevideo is the largest city, the capital, and the chief port of Uruguay. Tourist facilities are generally good with many five star accommodations at resort destinations such as Punta del Este and Colonia de Sacramento. The quality of tourist facilities varies according to price and location Area: 176,220 sq. km. (68,000 sq. mi.); slightly smaller than the state of Washington. Facilities for medical care in Uruguay are considered adequate. Serious medical problems requiring hospitalization and/or medical evacuation to the United States can cost tens of thousands of dollars.



U.S Embassy (41 Prime Beneficiaries)  
 ADSM: 21      ADFM: 10

**3. Network and Participating Facilities:**

**a. Facility Name:** Hospital Britanico (Participating)

**Address:** 2420, Montevideo 11600, Uruguay



**General Description:** Hospital Britanico is a full service private hospital founded in 1857. It is one of the longest continuous running hospitals in Latin America.

**Hours of Operation:** ER – 24/7, office hours Monday to Friday from 0800 to 2000, and Saturday 0800 - 1200

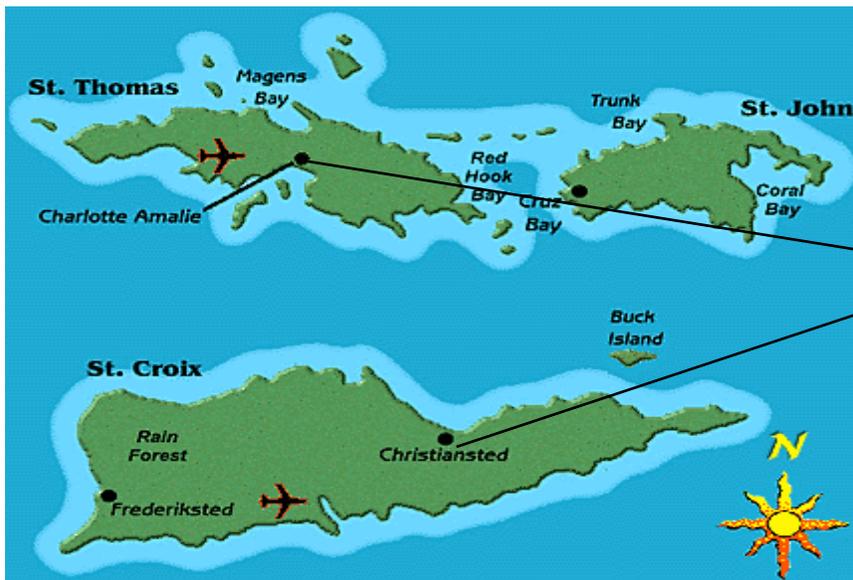
**Website:** [www.hospitalbritanico.com.uy/](http://www.hospitalbritanico.com.uy/)

#### 4. Network/Participating Providers and Specialties Available

Provider Name	City	Country	Network Status	Specialty (ies)
BARRIOS CAMPBELL, Malena	Montevideo	Uruguay	Participating	FP/GP/IM
BATTHYANY, Lara	Montevideo	Uruguay	Participating	PEDS
BERENSTEIN, Ricardo	Montevideo	Uruguay	Network	RADIO
BREGANTE, Mercedes	Montevideo	Uruguay	Network	PEDS, PED-OTH SPEC
Clinica Dr. Leborgne	Montevideo	Uruguay	Participating	RADIO
DEL ROSARIO MACHADO, Maria	Montevideo	Uruguay	Participating	PEDS
HARISPE, Alicia	Montevideo	Uruguay	Participating	OPHTHAL
Hospital Britanico	Montevideo	Uruguay	Participating	CARDIO, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, ER, RADIO, INF DIS, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH/LAB, PEDS, PED-OTH SPEC, PHARM, PT, PODIA, PSYCHIA, PSYCHO, PULMO, RHEUM, SURG-COLO, SURG-GEN, SURG-NEURO, SURG-PLAS, SURG-VAS, UROL
MILLER, Amelia	Montevideo	Uruguay	Participating	PSYCHIA
PINCHAK, Maria Catalina	Montevideo	Uruguay	Participating	PED-OTH SPEC
PINEYRO FIRPO, Maria Ines	Montevideo	Uruguay	Participating	DERM
SARTORI-ORIBE, Santiago	Montevideo	Uruguay	Network	DENT
STANHAM, Jorge C.	Montevideo	Uruguay	Network	FP/GP/IM
YAMGOTCHIAN, Graciela	Montevideo	Uruguay	Participating	OB/GYN

**1. Remote Location:** US Virgin Islands (St Thomas, St Croix)

**2. Country Description:** The US Virgin Island is a commonwealth of the United States of America. The Virgin Islands of the United States (commonly called the United States Virgin Islands, U.S. Virgin Islands or USVI) are a group of islands in the Caribbean that are an insular area of the United States. The islands are geographically part of the Virgin Islands archipelago and are located in the Leeward Islands of the Lesser Antilles. The U.S. Virgin Islands consist of the main islands of Saint Croix, Saint John, and Saint Thomas, along with the much smaller but historically distinct Water Island, and many other surrounding minor islands. The total land area of the territory is 133.73 square miles (346.4 km<sup>2</sup>). The Virgin Islands are considered an overseas location for medical care. Thus, non-command sponsored ADFMs, retirees, and retiree family members are not eligible for TRICARE Prime enrollment in the Virgin Islands.

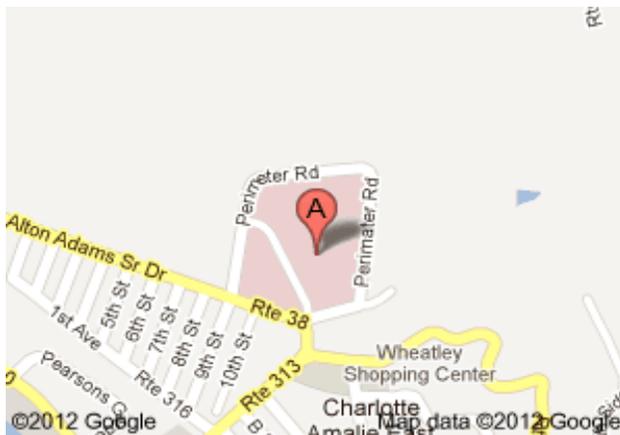


Reserve and National Guard = 464 Prime Beneficiaries

**3. Network and Participating Facilities:**

**a. Facility Name:** Roy L. Schneider Hospital wing (Participating)

**Address:** 9048 Sugar Estate, Charlotte Amalie, 00802, U.S. Virgin Islands



**General Description:** Roy L. Schneider Hospital is 169 beds General Hospital and the only TRICARE Area Office - Latin America and Canada

hospital on the island of St. Thomas.

**Hours of Operation:** ER – 24 hours, office hours Monday to Friday from 0900 to 1700

**Website:** [www.rlshospital.org/](http://www.rlshospital.org/)

**b. Facility Name:** Gov. Juan Luis Hospital and Medical Center (Network)

**Address:** 4007 Estate Diamond Ruby, Christiansted, St. Croix U.S.V.I. 00821

*No Map Available*

**General Description:** Gov. Juan Luis Hospital and Medical Center is the only hospital on St. Croix and has 24 hour Emergency Room services.

**Hours of Operation:** ER – 24 hours, office hours Monday to Friday from 0800 to 1700

**Website:** [www.jflusvi.org/](http://www.jflusvi.org/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Roy L. Schneider Hospital	St. Thomas	US Virgin Islands	Network	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP/GP/IM, GASTRO, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA,RHEUM, SURG-COLORECT, SURG FACIO-MAX, SURG-GEN, SURG-PLASTIC, SURG-VASCULAR, UROLOGY)
SHAPIRO, Adam	St. Thomas	US Virgin Islands	Network	ENT
Pearle Vision Center - St. Thomas Eye INC	St. Thomas	US Virgin Islands	Network	OTH ALLIED HLTH SVCS
KEAN, Catherine	St. Thomas	US Virgin Islands	Network	OB/GYN
BARRETA, Cosme	St. Thomas	US Virgin Islands	Network	PEDS
YOUNG PAK, Hae	St. Thomas	US Virgin Islands	Network	FP/GP/IM

ALLA, Seshagiri	St. Thomas	US Virgin Islands	Network	FP/GP/IM
CALLENDER, Wilbur	St. Thomas	US Virgin Islands	Network	OB/GYN
ROBINSON, Fletcher	St. Thomas	US Virgin Islands	Network	DERM
FOX, Kenneth	St. Thomas	US Virgin Islands	Network	PODIA
Community Medical Laboratory	St. Thomas	US Virgin Islands	Network	PATH/LAB
St. Thomas Radiology	St. Thomas	US Virgin Islands	Network	RADIO
SPRAUVE MARTIN, Margaret	St. Thomas	US Virgin Islands	Network	OB/GYN
Horizon Physical Therapy	St. Thomas	US Virgin Islands	Participating	OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PT
CHASE, Jeffrey	St. Thomas	US Virgin Islands	Network	ORTHO
BISCOE, Byron	St. Thomas	US Virgin Islands	Network	OPHTAL
GOLDMAN, Lawrence	St. Thomas	US Virgin Islands	Network	FP/GP/IM, GASTRO
VI ORTHOPAEDICS & SPORTS MED	St. Thomas	US Virgin Islands	Network	ORTHO
LLOYD, Christine	St. Thomas	US Virgin Islands	Network	OB/GYN
ALLA, Srinivasa L.	St. Thomas	US Virgin Islands	Network	FP/GP/IM
WEISHER, David	St. Thomas	US Virgin Islands	Network	NEURO
HARTSHORN, Scott	St. Thomas	US Virgin Islands	Network	FP/GP/IM
Cranston/Dottin Biomedical Lab	St. Thomas	US Virgin Islands	Network	PATH/LAB
POBLETE, Evangelina	St. Thomas	US Virgin Islands	Network	PEDS
FLOOD, Roy	St. Thomas	US Virgin Islands	Participating	CARDIO
Pearle Vision Center - St. Thomas Eye Inc	St. Thomas	US Virgin Islands	Network	OTH ALLIED HLTH SVCS
FRANCIS, Anthony	St. Thomas	US Virgin Islands	Participating	PEDS
COMISSIONG, Gilbert	St. Thomas	US Virgin Islands	Participating	SURG-GEN
THOMPSON, Lori	St. Thomas	US Virgin Islands	Participating	PSYCHO
DOTTIN, Iris E.	St. Thomas	US Virgin Islands	Network	PEDS
ODLUM, Frank	St. Thomas	US Virgin Islands	Participating	SURG-GEN

Charlotte Kimelman Cancer Institute	St. Thomas	US Virgin Islands	Participating	ONCOL
VICTOR, Janice	St. Thomas	US Virgin Islands	Participating	OTH SPEC CARE ADULT
RIVERA, Alfredo	St. Thomas	US Virgin Islands	Participating	OTH SPEC CARE ADULT
Insight Psychological Services	St. Thomas	US Virgin Islands	Participating	PSYCHO
Mental Health- CHMC- Charles Harwood Complex	St. Croix	US Virgin Islands	Participating	PSYCHO, PSYCHIA
CINTRON, Raymond	St. Croix	US Virgin Islands	Participating	GASTRO
GALIBER, Dante	St. Croix	US Virgin Islands	Network	CARDIO
Gov. Juan Luis Hospital and Medical Center	St. Croix	US Virgin Islands	Network	Hospital with Multiple Specialties (CARDIO, DERM, ENT, FP/GP/IM, HOSP ER CARE, ACUTE CARE, RADIO, NEPHRO, NEURO, OB/GYN, ONCOL, ORTHO, OTH ALLIED HLTH SVCS, OTH SPEC CARE ADULT, PATH, LAB, PED OTH SPEC, PHARM, PT, PODIA, PSYCHIA, SURG-CARDIO, SURG- COROLECT, SURG-GEN, SURG-PLASTIC, SURG- VASCULAR, UROLOGY)
MCMAHON, Lisa	St. Croix	US Virgin Islands	Network	FP/GP/IM
Schuster Rehabilitation	St. Croix	US Virgin Islands	Network	OTH SPEC ACARE ADULT, PODIA
CHIPMAN, Stephen	St. Croix	US Virgin Islands	Network	PODIA
RICKETTS, Anthony	St. Croix	US Virgin Islands	Network	PEDS
St. Croix Clinical Laboratories	St. Croix	US Virgin Islands	Network	PATH/LAB
JETT, Gary	St. Croix	US Virgin Islands	Network	OTH ALLIED HLTH SVCS
SUBRAMANIAM, Babu	St. Croix	US Virgin Islands	Network	NEURO
MERRITT, Carolyn	St. Croix	US Virgin Islands	Network	DERM
Advanced Radiology	St. Croix	US Virgin Islands	Participating	RADIO
St. Croix Eye Group	ST. CROIX	US Virgin Islands	Network	OTH ALLIED HLTH SVCS
MENDEZ, Gloria	St. Croix	US Virgin	Network	PSYCHO

		Islands		
Rehabilitation Services of St. Croix	St. Croix	US Virgin Islands	Network	OTH ALLIED HLTH SVCS, PT
BUMANN, Robert	ST. CROIX	US Virgin Islands	Participating	OTH SPEC CARE ADULT
DIZON, Michelle	St. Croix	US Virgin Islands	Participating	ENDO
COPEMANN, Chester	St. Croix	US Virgin Islands	Network	PSYCHO
GALIBER, Andre	St. Croix	US Virgin Islands	Network	RADIO
FRANKLIN, John R.	St. Croix	US Virgin Islands	Participating	UROL
Cardiovascular Associates of The VI, PLLC	St. Croix	US Virgin Islands	Network	CARDIO
DAVIES, Edward	St. Croix	US Virgin Islands	Participating	OTH SPEC CARE ADULT
GRAHAM, Emmanuel	St. Croix	US Virgin Islands	Network	UROL
GARMAN, Guy	St. Croix	US Virgin Islands	Participating	ENT
COONROD, Kristi A.	St. Croix	US Virgin Islands	Participating	OTH ALLIED HLTH SVCS
DALGLISH, Preston	St. Croix	US Virgin Islands	Participating	OTH SPEC CARE ADULT
OWEN, Germaine	St. Croix	US Virgin Islands	Network	FP/GP/IM
OWEN, Jewel	St. Croix	US Virgin Islands	Network	PSYCHO
St. Croix MRI/CT	St. Croix	US Virgin Islands	Participating	RADIO
Advanced Surgical Partners	St. Croix	US Virgin Islands	Participating	SURG-GEN
SMOLARZ, Joseph Ryan	St. Croix	US Virgin Islands	Participating	ENT
GENTIUS, Winces	St. Croix	US Virgin Islands	Participating	OTH ALLIED HLTH SVCS

### 1. Remote Location: Caracas - Venezuela

**2. Country Description:** Venezuela is a medium income country whose economy is dominated by a substantial oil industry. The political climate in Venezuela is highly polarized and volatile. Violent crime is a serious problem, and the capital city of Caracas has been cited as having one of the highest per capita homicide rates in the world. Kidnappings, assaults, and robberies occur throughout the country. Scheduled air service and all-weather roads connect major cities and most regions of the country. Medical care at private hospitals and clinics in Caracas and other major cities is generally good. Public hospitals and clinics generally provide a lower level of care and basic supplies at public facilities may be in short supply or unavailable. Cash payment is usually required in advance of the provision of medical services at private facilities, although some facilities will accept credit cards. Patients who cannot provide advance payment may be referred to a public hospital for treatment. Private companies that require the patient to be a subscriber to the service or provide cash payment in advance generally provide the most effective ambulance services.



U.S Embassy (28 Prime Beneficiaries)

ADSM: 28      ADFM: 0

### 3. Network and Participating Facilities:

a. **Facility Name:** Centro Medico de Caracas (participating)

**Address:** Anexo B, P-H, Cons. 8-C and 8-D, San Bernardino, Caracas, Venezuela



**General Description:** Centro Medico de Caracas is the preferred hospital in Venezuela. It is an older hospital with resources located in a number of buildings. It is a private 120- bed facility with close ties to the US medical community. This facility has all major specialties, 24 hour emergency room and ICU (functioning at an American or European level). Diagnostic capabilities are complete and include MRI, CT, x-ray and cardiac catheterization lab. This facility also has a blood bank that follows international blood banking standards and is designated as a trauma center.

**Hours of Operation:** ER -24 Hours, Office Hours Mon - Sat from 0800 to 2000

**Website:** <http://www.centromedicodecaracas.com.ve/>

**b. Facility Name:** Centro Medico Docente La Trinidad (participating)

**Address:** El Hatillo, Apartado Postal 80474 Caracas, Venezuela



**General Description:** Centro Medico Docente La Trinidad is a private facility with adequate basic primary and specialist care. It is located in close proximity to the city center and about 25 km from the airport. The facility consists of 70 beds. It includes a 24/7 emergency department, 5 operating theaters, ICU, imaging department, laboratory and a pharmacy. It is staffed by 230 doctors and 150 nurses.

**Hours of Operation:** ER - 24/7 Outpatient: Monday to Friday from 0700 to 1900 hours

**Website:** [www.cmdlt.edu.ve/](http://www.cmdlt.edu.ve/)

**C. Facility Name:** Instituto de Clinicas y Urologia Tamanaco (participating)

**Address:** Las Mercedes, Sector San Román, calle Chivacoa en la ciudad de Caracas Distrito Capital - Venezuela

*Map not available*

**General Description:** Instituto de Clinicas y Urologia Tamanaco is a private facility with adequate primary care and specialist care. The facility consists of 60 beds. It includes a 24/7 emergency department, 7 major operating theaters, ICU, imaging department, laboratory and a pharmacy. It is staffed by 190 doctors.

**Hours of Operation:** ER - 24/7 Outpatient: Mon - Fri from 0800 to 1200 hours and 1400 to 1900 hours

**Website:** [www.urologico.com/](http://www.urologico.com/)

**4. Network/Participating Providers and Specialties Available:**

Provider Name	City	Country	Network Status	Specialty (ies)
Centro Medico de Caracas	Caracas	Venezuela	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS/ TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL
Centro Medico Docente La Trinidad	Caracas	Venezuela	Participating	Hospital with Multiple Specialties (CARDIO, DENT, DERM, DIAL, ENDO, ENT, FP, GP, IM, GASTRO, RADIO, INF DIS, TROP MED, NEPHRO, NEURO, OB/GYN, ONCOL, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PSYCHIA, PULMO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL
RIVERO CARRANO, Juan	Caracas	Venezuela	Participating	OB/GYN

				Hospital with Multiple Specialties (CARDIO, DERM, ENDO, ENT, FP, GP, IM, GASTRO, HOSP ER, ACUTE CARE, RADIO, INF DIS, TROP MED, NEURO, OPHTHAL, ORTHO, OTH ALLIED HLTH SVCS, OTH DIAG, OTH SPEC CARE ADULT, PATH, LAB, PEDS, PED OTH SPEC, PHARM, PT, PULMO, RHEUM, SURG-CARDIO, SURG-COLORECT, SURG-FACIO-MAX, SURG-GEN, SURG-NEURO, SURG-PLASTIC, UROL
Instituto de Clinicas y Urologia Tamanaco	Caracas	Venezuela	Participating	
VEGA, Lila	Caracas	Venezuela	Participating	PEDS
DIB AGUERREVERE, Pedro	Caracas	Venezuela	Network	DENT
BORNHORST DE MATTHIES, Cristina Christiane	Caracas	Venezuela	Participating	OTH SPEC CARE ADULT, PT

## ATTACHMENT #1 - Specialty Abbreviation list

<b>SPECIALTY</b>	<b>ABBREVIATIONS</b>
Allergy & Immunology	Allerg & Immun
Cardiology	Cardio
Dentistry	Dent
Dermatology	Derm
Dialysis	Dial
Durable Medical Equipment	DME
Endocrinology	Endo
ENT	ENT
Family Practice/General Practice/Internal Medicine	FP/GP/IM
Gastroenterology	Gastro
Hospital - Emergency/Acute Care	Hosp ER/Acute Care
Imaging - Radiology	Radio
Infectious Disease / Tropical Medicine	Inf Dis / Trop Med
Nephrology	Nephro
Neurology	Neuro
OB/GYN	OB/GYN
Oncology	Oncol
Ophthalmology	Ophthal
Orthopedic	Ortho
Other Allied Health services	Oth Allied Hlth Svcs
Other diagnostics	Oth Diagnos
Other Specialist Care - Adult	Oth Spec Care - Adult
Pathology/Laboratory	Path/Lab
Pediatric	Peds
Pediatric - Other Specialists	Ped - Oth Spec
Pharmacy	Pharm
Physiotherapy	PT
Podiatry	Podia
Psychiatry	Psychia
Psychology	Psycho
Pulmonary	Pulmo
Rheumatology	Rheum
Surgery - Cardiothoracic	Surg - Cardio
Surgery - Colorectal	Surg - Colorect
Surgery - Facio-maxillary	Surg - Facio-max
Surgery - general	Surg - gen
Surgery - Hand	Surg - Hand
Surgery - Neurosurgery	Surg - Neuro
Surgery - plastic	Surg - plastic

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<b>Surgery - Vascular</b>	<b>Surg - Vascular</b>
<b>Urol</b>	<b>Urology</b>

## ATTACHMENT #2 Total Provider/Beneficiary list

TLAC Prime Remote Location	Network Providers	Participating Providers	# of Prime Beneficiaries
Argentina - Buenos Aires	6	13	74
Aruba, Aruba (note: this location has a network waiver from TMA)	0	0	0
AUTEC, Bahamas	9	15	60
Bahamas Nassau	9	15	1
Barbados -Bridgetown	4	12	15
Belize -Belize City	3	5	2
Bolivia- La Paz	7	13	29
Brazil Brasilia	6	15	43
Brazil - Rio	7	30	55
Brazil - Sao Paolo	2	5	9
Canada	0	0	181
Chile - Santiago	5	12	87
Colombia - Bogota	28	42	180
Colombia - Cartagena	2	5	0
Costa Rica - San Jose	5	7	8
Cuba - Guantamo Bay	0	0	
Curacao - Williamstad	0	4	5
Dominican Republic - Santo Domingo	10	16	43
Ecuador - Quito	6	19	82
El Salvador - San Salvador	10	23	77
Guatemala - Guatemala City	11	23	4
Guyana, Georgetown	0	2	8
Haiti - Port Au' Prince (note: this location has a network waiver from TMA)	0	0	18
Honduras - Soto Cano	9	15	562
Honduras – Tegucigalpa	9	20	9
Jamaica – Kingston	5	14	18
Mexico - Mexico City	9	22	90
Nicaragua – Managua	4	12	29
Panama - Panama City	13	31	45
Paraguay – Asuncion	1	11	22
Peru - Lima	13	33	128
Puerto Rico	509	327	5101
Suriname - Paramaribo	0	2	2
Trinidad & Tobago - Port of Spain	2	8	16
Uruguay - Monte Video	4	10	41
US Virgin Islands			464

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<b>St Croix, US Virgin Islands</b>	<b>31</b>	<b>43</b>	
<b>St Thomas, US Virgin Islands</b>	<b>29</b>	<b>34</b>	
<b>Venezuela, Caracas</b>	<b>1</b>	<b>3</b>	<b>28</b>