



UNITED STATES SOUTHERN COMMAND

SCO Spouse Conference Quality of Life (QoL)

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Purpose

- Admin Overview
- Conference Mission
- SCO 2007 Review
- SCO 2008 Objectives
- QoL Enterprise Support Mission



Admin Overview

- **Team Building**
 - **Monday** - Ice Breaker Hilton lobby bar
 - **Tuesday**
 - Morning - Fairchild Gardens - \$20
 - Mid day – Biltmore Hotel, Capone Room, Brief and Tea- \$65
 - Afternoon – Meet Miami self directed tour
 - **Thursday**
 - Mid day – Group Lunch Hilton - \$25
 - **Friday** – Casa Sur Lunch
 - **Breaks** - Mon, Wed & Thurs 2x on room charge
 - **Medical Appointments** (absent as needed)
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Conference Mission

- Educate the attendees enabling them to support and assist personnel & families to receive the level of entitlements, benefits and compensation that are customarily available & reasonably expected by personnel & dependents to maintain their quality of life (QoL) and standard of living while serving in the Area of Focus of the Caribbean, Central and South America.
- Explain the overall SOUTHCOM vision and mission to the audience allowing them to understand their role and reinforce their contribution to successful fulfillment of command objectives.



2007 Conference Review

- Recorded questions & researched answers from 2007 conference
 - Answers are from the SMEs
 - FAQs (Q&A 2007 conference) and SME POCs online
 - <http://www.southcom.mil/AppsSC/files/qolfaq.htm>
 - During the year between conferences - Continued communication, spouses & families via email, phone and posting to web
 - <http://www.southcom.mil/AppsSC/discussion.php> (Discussion Forum)
 - <http://www.southcom.mil/AppsSC/qol2.php?page=10> (Newsletters)
 - After 2008 conference concludes:
 - Comments & survey/critique from attendees will be online
 - FAQs will be uploaded when SMEs are contacted to provide answers and POCs provided
 - <http://www.southcom.mil/AppsSC/qol2.php?page=10> (QoL website)
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2008 Conference Objectives

- Review 2007 SCO spouse conference
- Identify current concerns of SCO spouses and the families they represent in the SOUTHCOM Area of Focus
- Record emergent issues and advocate solutions/improvements
- Provide Education on issues
- Utilize Subject Matter Experts to deliver information & COAs
- Social interaction with command personnel
- Provide networking opportunities for shared experiences and assistance upon return to Area of Focus



QoL Mission

- The QoL Adviser is the command authority to coordinate, advise, consult, and develop comprehensive strategies to initiate, support or improve the level of entitlements, benefits and compensation that are customarily available & reasonably expected by personnel (military, civilians) & dependents to maintain their quality of life and standard of living in the Area of Responsibility (AOR) of the Caribbean, Central and South America, and in the greater Miami area.
- Entitlements, benefits and compensation include: COLA, OHA, BAH, dependent education, housing, MWR benefits, commissary/exchange services, real estate, family support, and health care in the AOR and HQ vicinity.
- The QoL Adviser participates in external meetings/forums with the city, county, state, other federal agencies, elected officials, Executive Boards, Committees, DoD and Joint Staff and internal command venues, to identify, recommend, and support enhancements to improve the overall (QoL) for personnel (military, civilians & dependents).



SCO Spouse Conference

Concerns, Issues or Questions ?

