



Eastern Region

AAFES



We Go Where You Go!

- **Currently 450+ AAFES associates deployed in support of OIF/OEF**
- **During Hurricane IKE AAFES deployed 50+ AAFES associates to support that mission.**
- **Although not physically at your locations, A team of associates at the Ft. Gillem Exchange are shipping mdse to SouthCom sites every day.**

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Some Ways AAFES Supports You Beyond the walls of the BX/PX!

➤ WWW.AAFES.COM

Online shopping! 24 hrs a day

Provides Access to Special Programs

➤ AAFES Catalogs

➤ Mission Support- Fort Gillem

Eastern Region

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Online Shopping!

- www.aafes.com
- Available 24 hours a day
- All you need is a credit card and a mailing address.
- If the item is in our catalog, it's also offered on our website.



Other Special Programs

- You Made The Grade Program
- Gifts from the Home Front
- Help our Troops Call Home
- Patriot Family Connection
- Military Star Card



You Made the Grade Program

- Designed to reward children in grades 1-12 with all A's and B's.
- They can enter to win US savings bonds for college in the amounts of \$5,000, \$3,000 or \$2,000, Drawings held each quarter.
- Mail or fax our Fort Gillem staff a copy of the child's report card and they will mail the entry form to you.

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Gifts from the Home front

- A program designed to help our troops in OIF/OEF purchase items of necessity and convenience.
- Visit www.aafes.com to purchase the gift certificates.
- They can be sent to a specific person or any service member. The Red Cross distributes them.



Help Our Troops Call Home

- A program designed to help our troops call home from deployed sites in OIF/OEF.
- The AAFES calling card has the best international rates from Southeast Asia.

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Help Our Troops Call Home

- Visit www.aafes.com to purchase calling cards for a specific service member or any service member.
- The Red Cross will distribute them.

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Patriot Family Connection

- **The Patriot Family Connection gives family members, friends of deployed service members, and AAFES associates a chance to record their greetings, words of support and thanks free of charge.**



Patriot Family Connection

- Messages can be recorded 24 hours a day and are forwarded to American Forces Radio (AFN), which is heard in OEF/OIF and overseas.
- Call the toll-free Patriot Family Connection at: 1-800-713-1302
- You can also visit www.aafes.com for all the details.



Military Star Card

- 10% off your entire first day's purchases
- Competitive Interest Rates (currently 13.24%)
- No Annual Fee
- Grace Period
- Exclusive Deployment Policy



Military Star Card

- **24/7 Online account access**
- **Manage your account online 24/7 from anywhere. You can:**
 - ◆ **Check your Account Status**
 - ◆ **Pay online**
 - ◆ **View your statement**
 - ◆ **Update account information**



Military Star Card

- Exclusive promotions throughout the year
- Card can be used worldwide at participating Army, Air Force, Navy, Marine Corps, and Coast Guard Exchange (includes Online Store, Exchange Catalog and Exchange Online Mall). Military STAR™ can also be used at designated overseas MWR.



AAFES Catalogs

- **Copies of our Fall/Winter catalog and supplemental catalogs are available on line.**
- **Small items shipped directly to you.**
- **Our SouthCom customers outside the U.S. can have oversize items sent to the Ft. Gillem Main Store and they will ship them to you using DHL.**

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Mission Support Locations Supported by Fort Gillem

- We serve 25 SouthCom locations today.

Examples: Argentina, Belize, Colombia, Dominican Republic, El Salvador, Guatemala, Honduras, Mexico, Nicaragua, Panama, Suriname, Trinidad, Uruguay and Venezuela.

- A few other locations we serve are;
Africa, Nigeria, Chad, Greece,
Moldova, Romania, Croatia, and Ireland

Eastern Region

AAFPES



Ordering Merchandise

- Jo Milligan is your POC
- Her email is milliganj@aafes.com
- Her DSN phone number is 797-5484
- Her commercial phone numbers are 404-469-5483, 84, 85 ext. 104
- An order form can be sent to you via email



MWR Dividends

- **65% of AAFES earnings go to MWR in the form of dividends**
- **35% of AAFES earnings go toward capital improvements**
- **2007 dividends totaled \$233 million**



Questions

- Thank You for allowing AAFES to serve you and your families!

