

Travel Voucher Automated Status

Travel Pay Services is pleased to announce it's first customer initiative of 2004; the Interactive Voice Response System (IVRS). IVRS provide travelers the automated status of their travel voucher(s) 24/7 by calling the toll free 888-332-7366 or DSN 699-0300 (OCONUS access) and entering their social security number and mypay pin. All travel claims received within the last 90 days will be identified (uses date logged into WinIATS as received). Automated information includes travel order dates, dollar amount paid to traveler and BOA, and paying field site. Prompts directs the traveler to MyPay (to establish and account or verify pin number) or to their respective travel office to speak to a customer representative. POC is MSG Mark Krueger 317-510-6884. Please distribute.