

CERTIFICATE SELECTION DIFFERENCES USING DIFFERENT BROWSERS

Purpose: Using Internet Explorer (I.E.) to access sites with CAC Authentication may and will differ in the certificate selection process. This guide should assist you in the proper method of selecting certificates using I.E., Google Chrome and Microsoft EDGE. (Google Chrome and Microsoft Edge are very similar)

In this first method we will use “Internet Explorer and will be accessing DEE Webmail”:

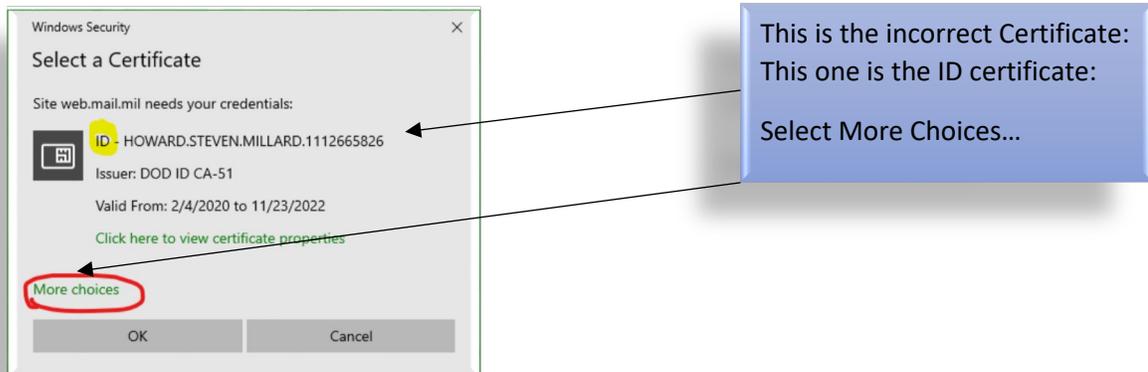
ACCESSING OWA WEBMAIL USING I.E.

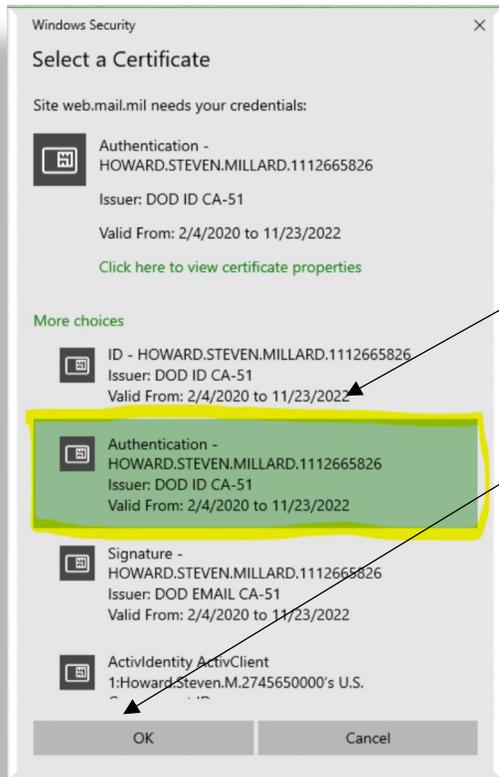
Open a WEB Browser (Internet Explorer (I.E))

In the Address bar type in <https://web.mail.mil>

A window opens, asking to select a certificate, if your Authentication certificate is the one shown select OK. If the Authentication certificate is not shown. Then select “More Choices”...

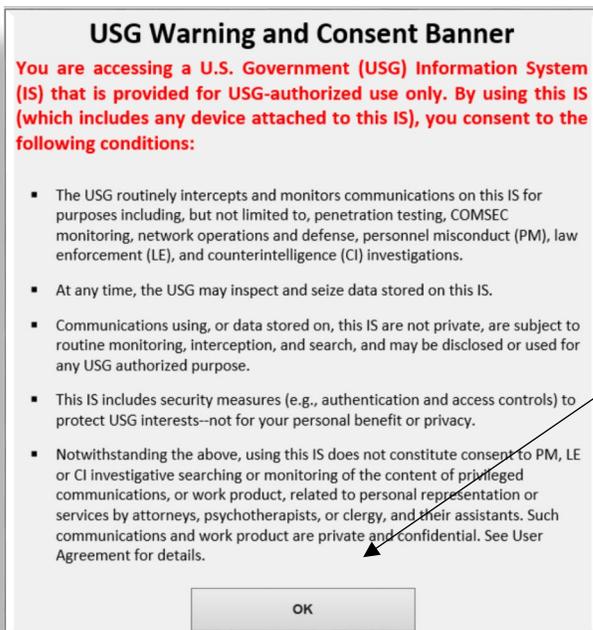
Example: in I.E.:



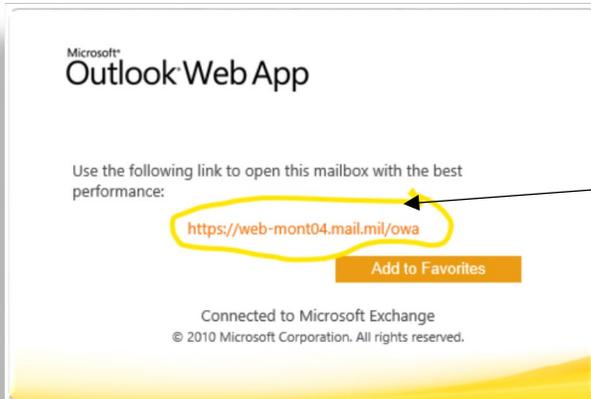


Find the Authentication Certificate and select OK

Next a window will open for you to insert your Pin. Type in your Pin and click OK.



Next the DoD Warning Banner will pop up. Click OK



In this window click on the link... (This is the POD or Exchange Server where your mailbox resides)

You may be prompted for your certificate again, so please follow the above in making sure to select the Authentication Certificate again.

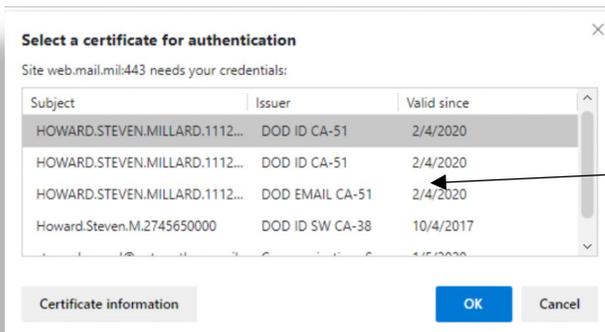
****Note:** after this action has been saved in history (CACHE) then you will only need to select your certificate one time and enter your PIN one time.

The second method is using “Microsoft Edge and will be accessing DEE Webmail”

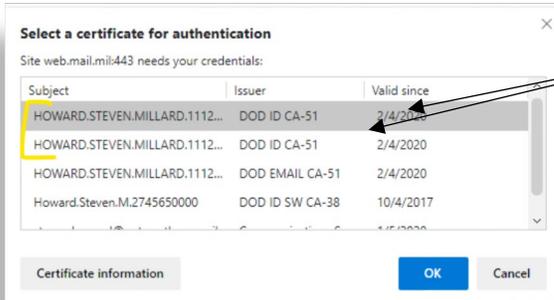
ACCESSING OWA WEBMAIL USING MICROSOFT EDGE

Open a WEB Browser (Microsoft Edge)

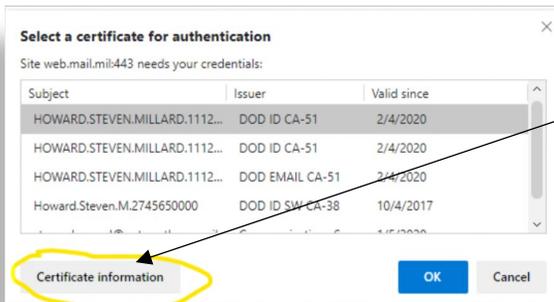
In the Address bar type in <https://web.mail.mil>



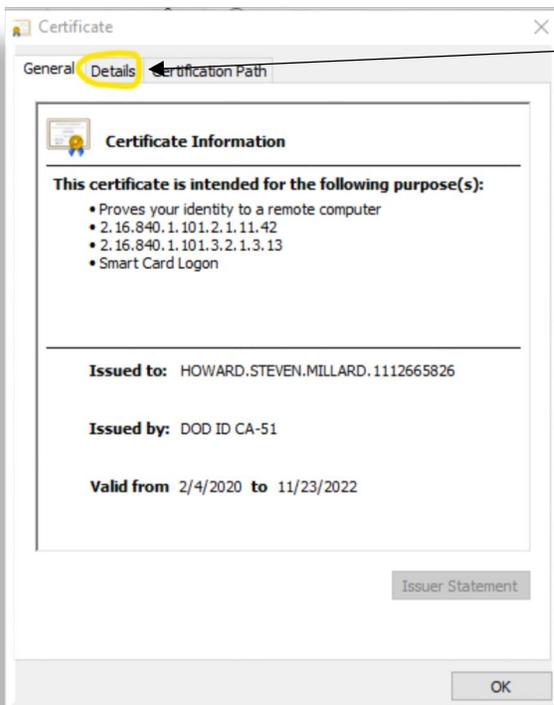
In this window it shows the Certs but doesn't show the ID or Authentication. The Email Cert shows but we want the Authentication certificate (or PIV cert which is the 16 digit cert)



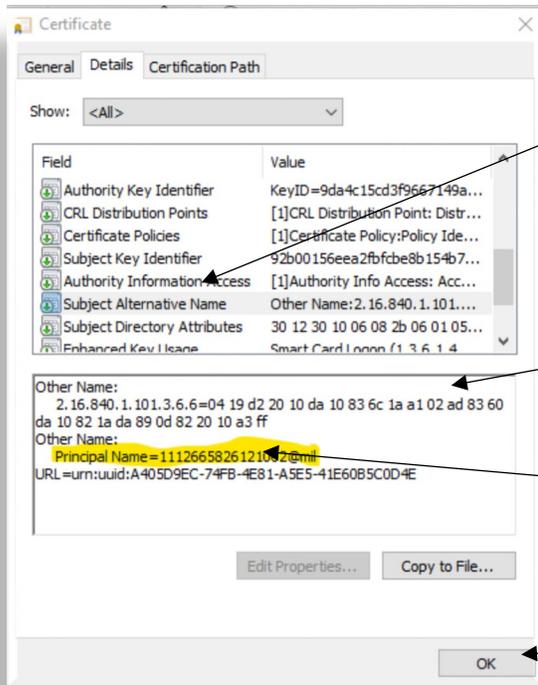
These 2 Certs are the Certificate we need to look at.



How we do that is to click on the Certificate information button.



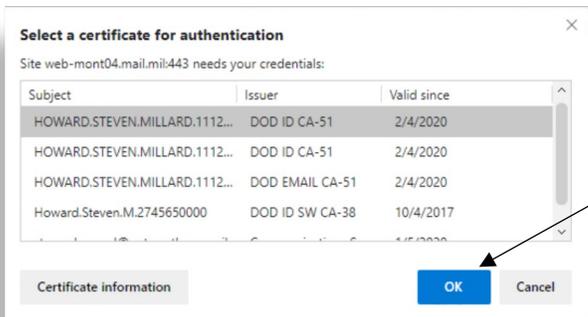
This Certificate information window pops open. Click the Detail tab.



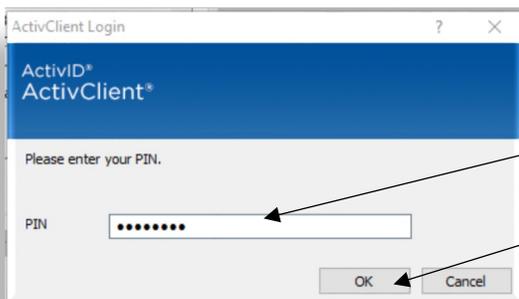
In the Details window, you will use the scroll bar to scroll down until Subject Alternative Name and click on it.

Information about the Subject Alternative name will be displayed in the window below.

As you can see in the highlighted portion is the Principal Name. The Principal name is equal to my 16 digit PIV which this shows is the Authentication Certificate and the Certificate I need to get to my OWA.



Select OK here!



Next you will get the Pin prompt... Enter your Pin and Select OK.

USG Warning and Consent Banner

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only. By using this IS (which includes any device attached to this IS), you consent to the following conditions:

- The USG routinely intercepts and monitors communications on this IS for purposes including, but not limited to, penetration testing, COMSEC monitoring, network operations and defense, personnel misconduct (PM), law enforcement (LE), and counterintelligence (CI) investigations.
- At any time, the USG may inspect and seize data stored on this IS.
- Communications using, or data stored on, this IS are not private, are subject to routine monitoring, interception, and search, and may be disclosed or used for any USG authorized purpose.
- This IS includes security measures (e.g., authentication and access controls) to protect USG interests--not for your personal benefit or privacy.
- Notwithstanding the above, using this IS does not constitute consent to PM, LE or CI investigative searching or monitoring of the content of privileged communications, or work product, related to personal representation or services by attorneys, psychotherapists, or clergy, and their assistants. Such communications and work product are private and confidential. See User Agreement for details.

OK

Next you will see the Warning Banner Click OK.

Microsoft® Outlook Web App

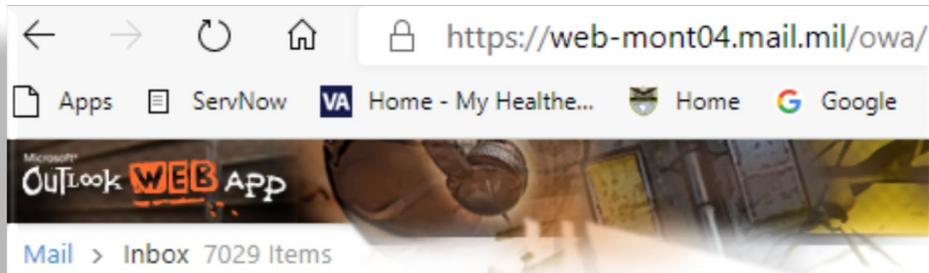
Use the following link to open this mailbox with the best performance:

<https://web-mont04.mail.mil/owa>

Connected to Microsoft Exchange
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You may receive the following if this is the first time using Edge to log into OWA. Select the link (this is actually the POD or Exchange server where your mailbox resides.)

At this point you may receive the pop-up for certificate selection again, if you remember the certificate you selected before you should be good just select OK and put in your pin again and it will take you to your Mailbox in OWA.



If you are unsure please follow steps above to select the Authentication certificate (PIV)...