

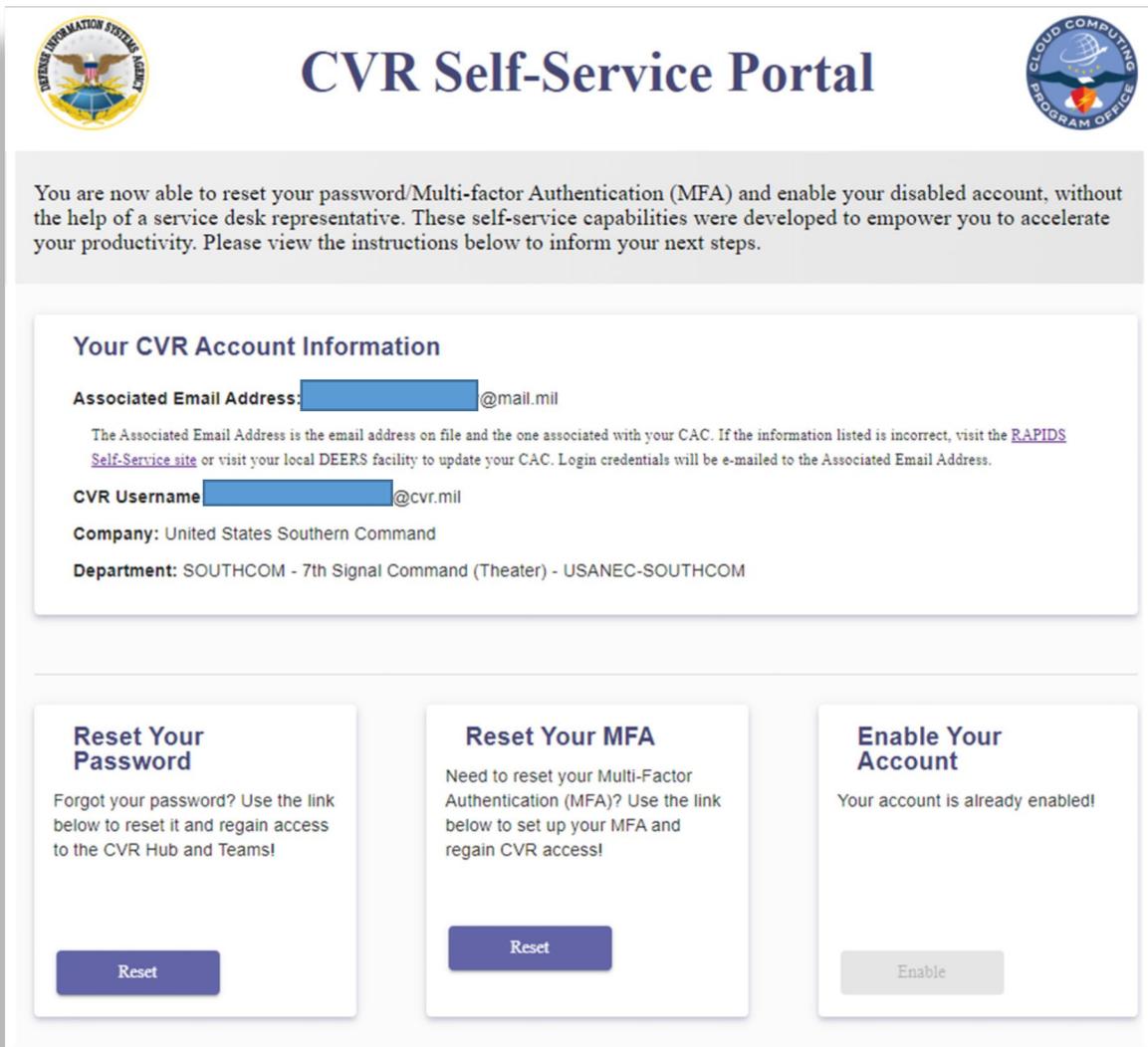
# CVR SELF SERVICE PORTAL

CVR has deployed a Self-Help Site for Password Resets, MFA Resets, and Account Enablement

The tool has been approved and is available for immediate use here

<https://disa.deps.mil/ext/cop/gsd/cvr/index.html#/>

It is recommended to use the Chrome browser and choosing the authentication certificate on your CAC to access the portal.



The screenshot shows the CVR Self-Service Portal interface. At the top, there are two logos: the Defense Information Systems Agency (DISA) logo on the left and the Cloud Computing Program Office logo on the right. The main heading is "CVR Self-Service Portal". Below the heading, a grey box contains the following text: "You are now able to reset your password/Multi-factor Authentication (MFA) and enable your disabled account, without the help of a service desk representative. These self-service capabilities were developed to empower you to accelerate your productivity. Please view the instructions below to inform your next steps." Below this, a white box titled "Your CVR Account Information" displays the following details: "Associated Email Address: [redacted]@mail.mil", "CVR Username: [redacted]@cvr.mil", "Company: United States Southern Command", and "Department: SOUTHCOM - 7th Signal Command (Theater) - USANEC-SOUTHCOM". A note below the email address states: "The Associated Email Address is the email address on file and the one associated with your CAC. If the information listed is incorrect, visit the [RAPIDS Self-Service site](#) or visit your local DEERS facility to update your CAC. Login credentials will be e-mailed to the Associated Email Address." Below the account information, there are three white boxes with blue headers and buttons. The first box is titled "Reset Your Password" and contains the text "Forgot your password? Use the link below to reset it and regain access to the CVR Hub and Teams!" with a blue "Reset" button. The second box is titled "Reset Your MFA" and contains the text "Need to reset your Multi-Factor Authentication (MFA)? Use the link below to set up your MFA and regain CVR access!" with a blue "Reset" button. The third box is titled "Enable Your Account" and contains the text "Your account is already enabled!" with a grey "Enable" button.