

How to Call Using a DMCC-S

MiFi must be connected for the device to work- Press and hold power button to turn off. (we do not have the code)



- Register to server in top right “more” options
- Cellcrypt icon at top of screen must be solid green to make and receive calls.
- To place a call the user should tap or swipe the gray tab upward, which unveils the keypad.



- VPN Shield- Change from Primary to Secondary VPN for connection issues (select “Status” then “Basic VPN or VPN” on the menu to change)

Note: *SOUTHCAM from DMCC:*
(312) 567-6900

DMCC Service Desk

- **Toll-Free:** 844-347-2457
(press option #5)
- **DSN:** 850-0032 (press option #5)

DMCC-S or VoSIP/ECVoIP

Dial 10-digit number: NYX-NNX-XXXX

DRSN

Dial 10-digit number: 312-NNX-XXXX

SCIP Device (STE, Etc.)

DMCC user dials “701” (access code), plus DSN or commercial access code (Example DSN=94, CML=98). Then dial the number of the SCIP Secure Mobile Device to call followed by the “#” sign (terminator) example:

DSN Example: 701-94-312-882-1234#

CML Example: 701-98-703-941-1234#