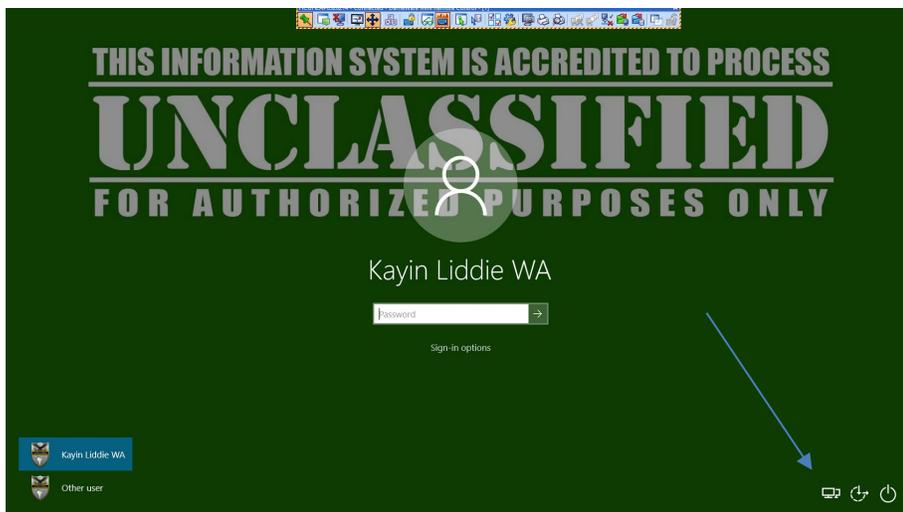
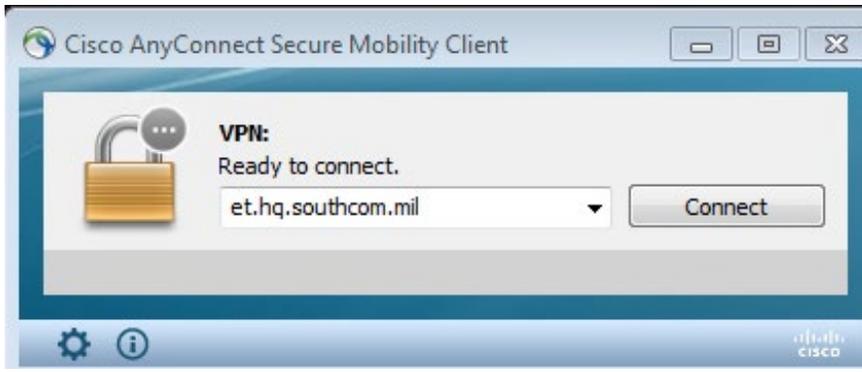


Using SOUTHCOM Laptop with VPN

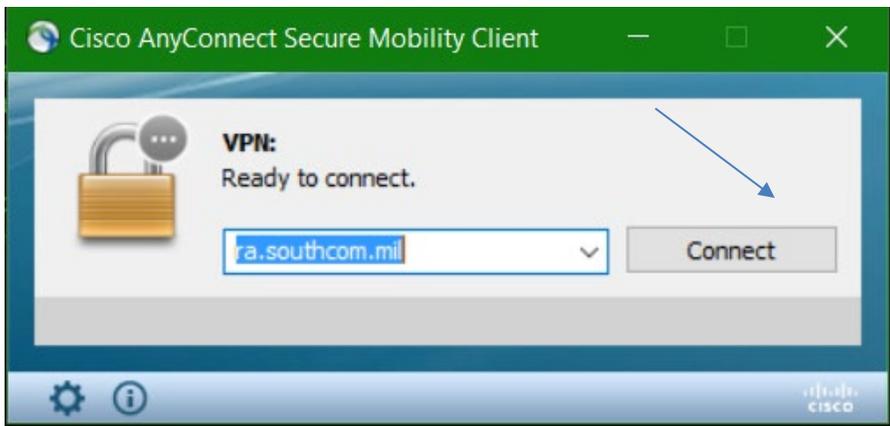
1. Login to the laptop with your CAC, connect to available WIFI and say yes to have the laptop remember the WIFI connection if asked.
2. Once connected to WIFI try opening a web page just to make sure the connection is good.
3. Logoff the laptop and return to the login screen
4. Once at the login screen click on the first icon from right to left at the bottom of the screen.(see image below)



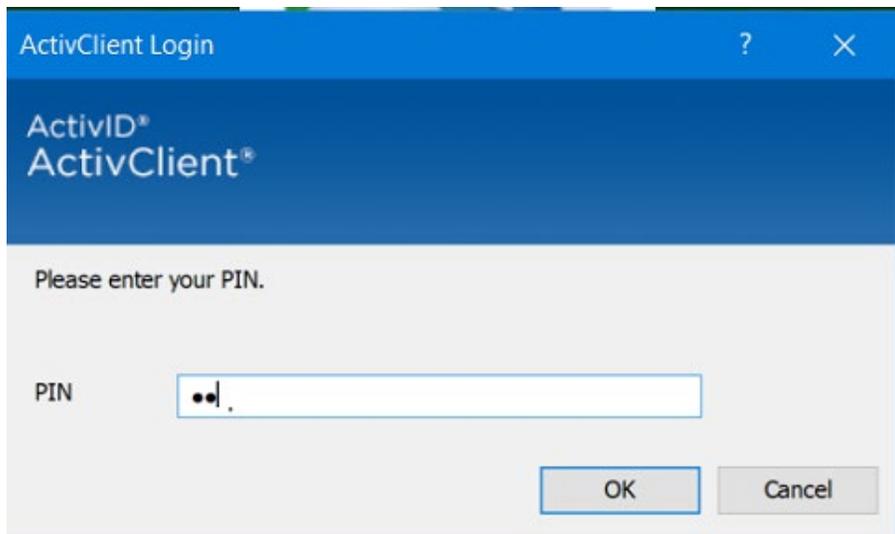
5. This will launch the Cisco AnyConnect Secure Mobility Client
6. In the drop down box you should see the “et.hq.southcom.mil” please replace it, with “ra.southcom.mil” (see image below)



7. Click the Connect button.



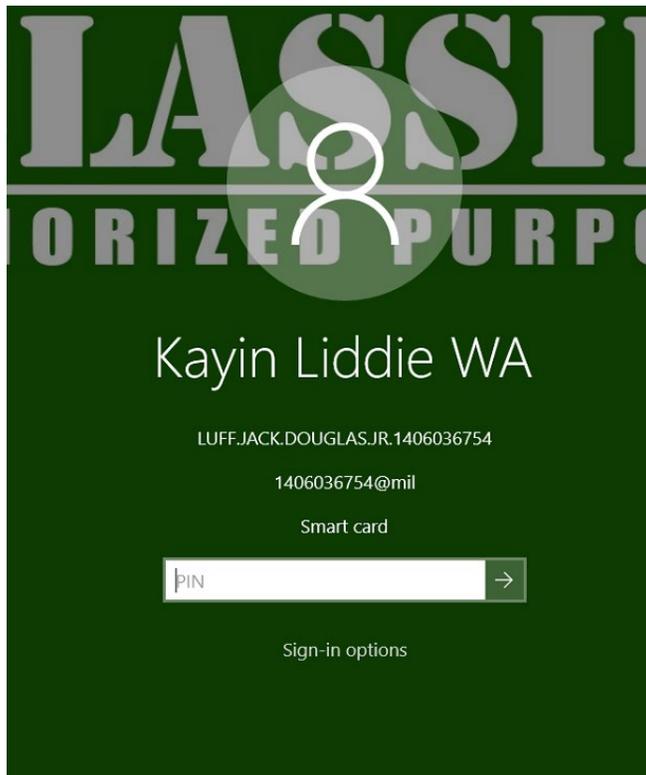
8. After clicking connect an active client box should pop up requesting your PIN. If you have a PIV click cancel then the PIN box should vanish then re-appear, enter your PIN on this second box.*** (see below)



9. If everything went well at this point the DOD Consent Banner window will popup, click the accept button



10. After clicking accept your device will return to the login screen just enter your pin using the correct login and the device should work as if you were sitting at your desk.



***** A PIV is a Personal Identification Verification number that is added to CAC by the DEERS office. The number is your EDIPI plus 6 additional numbers. Your PIV cannot be used to login to your PC. So while testing your VPN, you enter your PIN on the first popup box from page 2 of this doc, please restart the device then retry the login process again and this time when the PIN box pops up the first time click cancel, the box will disappear then re-appear, it is in the second box you should enter your PIN.*****

*****Note: If you encounter any issues please contact: The Help Desk at 305.437.1234 *****